



Town of Clayton
Regular Town Council Meeting Agenda
Monday, August 6, 2018 @ 6:00 PM
Council Chambers

1. CALL TO ORDER

Pledge of Allegiance and Invocation

2. ADJUSTMENT OF THE AGENDA

3. CONSENT AGENDA

(Items on the consent agenda are considered routine in nature or have been thoroughly discussed at previous meetings. Any member of the Council may request to have an item removed from the consent agenda for further discussion.)

4. ADMINISTRATIVE ITEMS

5. INTRODUCTIONS AND SPECIAL PRESENTATIONS

a. New Employee Introductions:

Presenter: Tim Simpson, Public Works & Utility Director

- Blake Mills, Asst. Public Works & Utility Director

Presenter: Dale Medlin, Electrical System Supervisor

- Tyler Barbee - Electric Line Technician I
- Logan Mohler - Utility Locating Coordinator

Presenter: Stephen Blasko, Public Works Operations Manager

- Terry Williams - Streets Maintenance Worker
- Travis Rose - Property Maintenance Worker
- Brandon Norris - Cemetery Specialist

Recently Promoted Employees:

Presenter: Rich Cappola, Engineering & Inspections Director

- Robert Yarborough - Inspection Supervisor
- Jose Perez - Building Inspector

b. Certificate of Financial Reporting Achievement

Presenter: Jody McLeod, Mayor

[Certificate of Financial Reporting Achievement](#)

c. Utilities & Billing Customer Satisfaction Survey Results

Presenter: Ann Game, Customer Service Director

[Cover](#)

[Customer Satisfaction Report](#)

[Town of Clayton Public Power Exhibits](#)

d. State of the Chamber

Presenter: Dana Wooten, President - Clayton Chamber of Commerce

[Cover](#)

6. PUBLIC HEARINGS

- a. *2018-87-SUP - 330 W. Stallings Street - (Quasi-Judicial)
**This hearing is continued from July 16, 2018*
Presenter: David DeYoung, Economic & Community Development Director
[Cover](#)
[Application](#)
[Staff Report](#)
[Map](#)
[Site Plan](#)
[Architectural Elevations Duplex](#)
[Adj. Prop Letter](#)
[Neighborhood Meeting Materials](#)
[Newspaper Ad](#)
[Planning Board Recommendation](#)
[Approval](#)

POTENTIAL ACTION: Approval of 2018-87-SUP

7. OLD BUSINESS

- a. Economic Development Administration Financial Assistance Award Amendment
Presenter: Katherine Ross, Town Attorney
[EDA Amendment](#)

POTENTIAL ACTION: Approval of Amendment

8. NEW BUSINESS

- a. 2018-36-SD - Canady Landing Subdivision
Presenter: Samantha Wullenwaber, Planning Director
[Cover](#)
[Application](#)
[Staff Report](#)
[Maps](#)
[Site Plan](#)
[Updated Curb and Gutter Waiver Request](#)
[Owners Consent Form](#)
[Neighborhood Meeting Materials](#)
[Newspaper Ad](#)
[Planning Board Recommendation](#)

POTENTIAL ACTION: Set Public Hearing for August 20, 2018

- b. NC Governor's Highway Safety Program Grant Resolution
Presenter: Richie Herring, Police Captain
[Cover](#)
[GHSP Grant Resolution](#)

POTENTIAL ACTION: Place on August 20, 2018 Consent Agenda

- c. Town of Clayton Sesquicentennial Celebration Advisory Committee
Presenter: Stacy Beard, Public Information Officer

During a Quasi-Judicial / Evidentiary Hearing Council must make Findings of Fact based upon sworn testimony and other credible evidence. Citizens may offer testimony in an evidentiary hearing after taking an oath.

[Cover](#)
[Resolution](#)

POTENTIAL ACTION:

Adoption of Resolution #2018-20

9. STAFF REPORTS

- a. Town Manager
- b. Town Attorney
- c. Town Clerk
- d. Other Staff
 - Fiber Optic Project Update
Presenter: Nancy Medlin, Deputy Town Manager

10. OTHER BUSINESS

- a. Informal Discussion & Public Comment
- b. Council Comments

11. ADJOURNMENT



Government Finance Officers Association

**Certificate of
Achievement
for Excellence
in Financial
Reporting**

Presented to

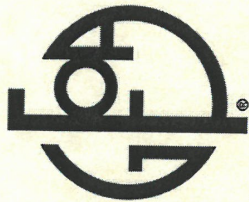
**Town of Clayton
North Carolina**

For its Comprehensive Annual
Financial Report
for the Fiscal Year Ended

June 30, 2017

Christopher P. Morill

Executive Director/CEO



The Government Finance Officers Association
of the United States and Canada

presents this

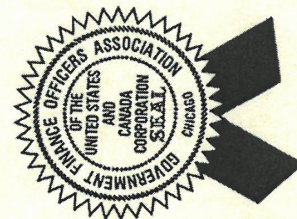
AWARD OF FINANCIAL REPORTING ACHIEVEMENT

to

Robert W. McKie, Jr.

Finance Director

Town of Clayton, North Carolina



The award of Financial Reporting Achievement is presented by the Government Finance Officers Association to the individual(s) designated as instrumental in their government unit achieving a Certificate of Achievement for Excellence in Financial Reporting. A Certificate of Achievement is presented to those government units whose annual financial reports are judged to adhere to program standards and represents the highest award in government financial reporting.

Executive Director

Christopher P. Morrell

Date June 19, 2018



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

Introductions & Special Presentations

Item Title

Utility & Billing Customer Satisfaction Survey Results

Presenter

Ann Game, Utilities & Billing Director

Summary/Description

North Carolina Public Power (ElectriCities) commissioned long-time survey and data collection company GreatBlue to conduct comprehensive research on residential and commercial customers to gain a deeper understanding into their perceptions of and satisfaction with the services they provide. Public Power towns throughout the state were offered the opportunity to participate at NO cost and the Town of Clayton agreed to participate. GreatBlue conducted telephone surveys among a random sampling of Clayton's commercial and residential customers over several weeks in April and May. 303 residential customers and 32 of our commercial customers completed the surveys. The goal was to get insight into our customers' satisfaction with customer service personnel, awareness and importance of publicly or municipally-owned utilities, and the top expectations of the utility and meeting those expectations, among other things. Clayton Utilities & Billing Director Ann Game will present highlights of the results to Town Council.

Requested Action

Informational Only

Additional Documents To Be Included in Agenda Packet

Town of Clayton GreatBlue Survey Results

Town of Clayton Public Power Customer Satisfaction Study North Carolina Public Power



Report of Findings

27 June 2018
Confidential & Proprietary



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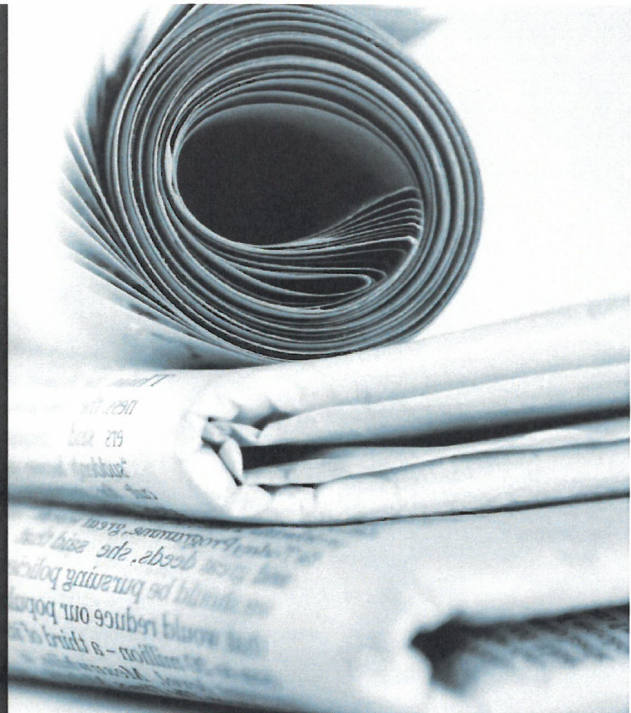
SECTION ONE About GreatBlue

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EXHIBITS Aggregate Data (*Provided Separately*)



Evidence-based research across diverse industries

Our experience in instrument design affords our clients actionable analytics to help them identify, address, and improve offerings to, and the way they communicate with, their key constituents.

With nearly 40 years of experience in diverse markets, our consultative approach ensures our data can serve as the basis behind important business decisions.

Cross-functional engagement teams ensure a complete view of the issues and solutions.



Expertise in a diverse set of research methodologies

Having conducted millions of surveys and thousands of focus groups since 1979, our experience in instrument design, data collection and the presentation of those findings in manageable, actionable ways allows us to serve our clients across the spectrum of research studies.



Telephone Interviews
In-house, multi-lingual
interviewing capabilities



Digital Surveys
Web + mobile-based
survey programs



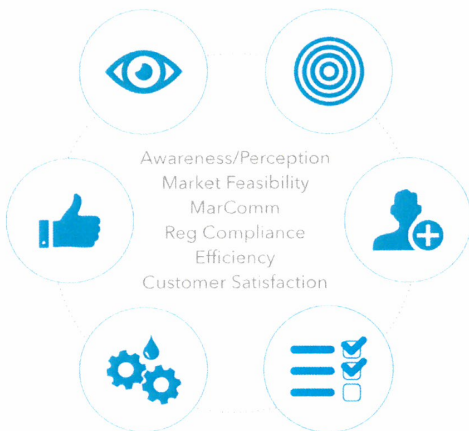
Focus Groups
State-of-the-Art
facilities and capabilities



In-Depth Interviews
Trained researchers allow us to
dive deep in a 1:1 setting

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Solutions that focus on strategic and operational needs of clients

Whether direct to clients or through their agencies, we apply our core research methodologies, often applying a mixed methodology to ensure a study that captures both quantitative and qualitative information, to ensure our solutions exceed client expectations.

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Project Overview

- GreatBlue was commissioned by North Carolina Public Power (hereinafter "NC Public Power") to conduct comprehensive research among the Town of Clayton Public Power (hereinafter "Town of Clayton") residential and commercial customers to gain a deeper understanding into their perceptions of and satisfaction with the services they provide.
- The primary goal of this research study was to assess the effectiveness of NC Public Power's member cities ability to serve their customers, identify areas for improvement, and isolate areas that may increase engagement.
- In order to service this research goal, GreatBlue conducted telephone surveys among a random sampling of NC Public Power's residential and commercial customers.
- The outcome of this research will enable NC Public Power personnel and its member cities to a) more clearly understand, and ultimately set, customer expectations, b) act on near-term opportunities for improvement and, c) create a strategic roadmap to increase customer satisfaction.

Areas of Investigation

The NC Public Power Customer Satisfaction Study leveraged a quantitative research methodology to address the following areas of investigation:

- Rating the organizational characteristics of NC Public Power's member cities
- Satisfaction with customer service personnel
- Awareness and importance of publicly or municipally owned utilities
- Top expectations of the utility and meeting those expectations
- Preferred methods of communication
- Importance of renewable energy and energy efficiency
- Interest in programs and services offered through utilities
- Demographic profile of respondents

Commercial Research Methodology Snapshot

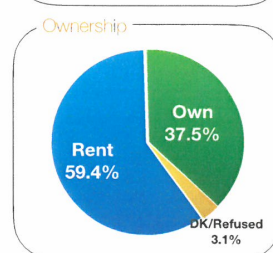
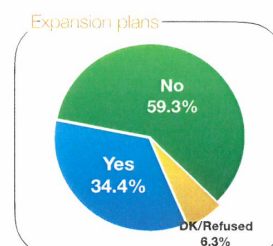
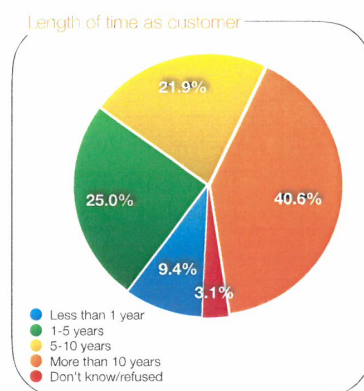
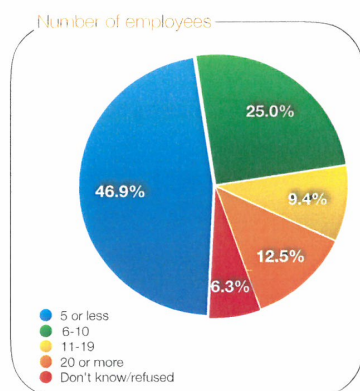
Methodology	No. of Completes	No. of Questions	Time Compensation	Sample
Telephone	32	57*	None	Customer list
Target	Quality Assurance	Margin of Error	Confidence Level	Research Dates
Commercial	Dual-level**	17.31%	95%	Apr 17 - May 1

* This represents the total possible number of questions; not all respondents will answer all questions based on skip patterns and other instrument bias.

** Supervisory personnel in addition to computer-aided interviewing platform ensure the integrity of the data is accurate.

Commercial Respondent Snapshot

This slide quantifies select data points to provide context for this research study. The data is not meant to be statistically significant, rather to provide an empirical view into the demographic profile of the participants.



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Residential Research Methodology Snapshot

Methodology	No. of Completes	No. of Questions	Time Compensation	Sample
Telephone	303	59*	None	Customer list
Target	Quality Assurance	Margin of Error	Confidence Level	Research Dates
Residential	Dual-level**	5.59%	95%	Apr 4 - May 10

* This represents the total possible number of questions; not all respondents will answer all questions based on skip patterns and other instrument bias.

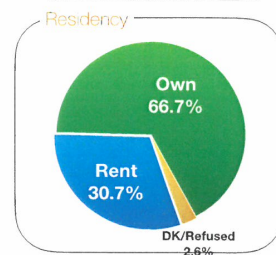
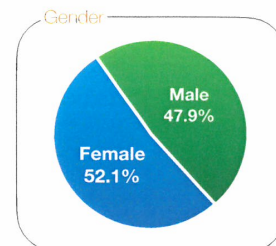
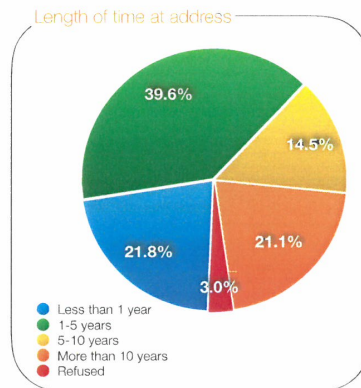
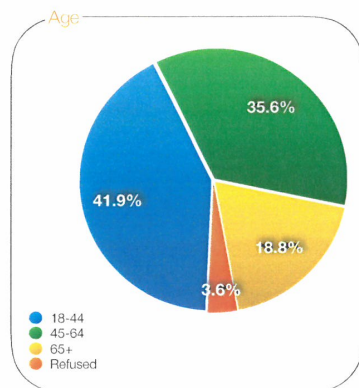
** Supervisory personnel in addition to computer-aided interviewing platform ensure the integrity of the data is accurate.

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Residential Respondent Snapshot

This slide quantifies select data points to provide context for this research study. The data is not meant to be statistically significant, rather to provide an empirical view into the demographic profile of the participants.

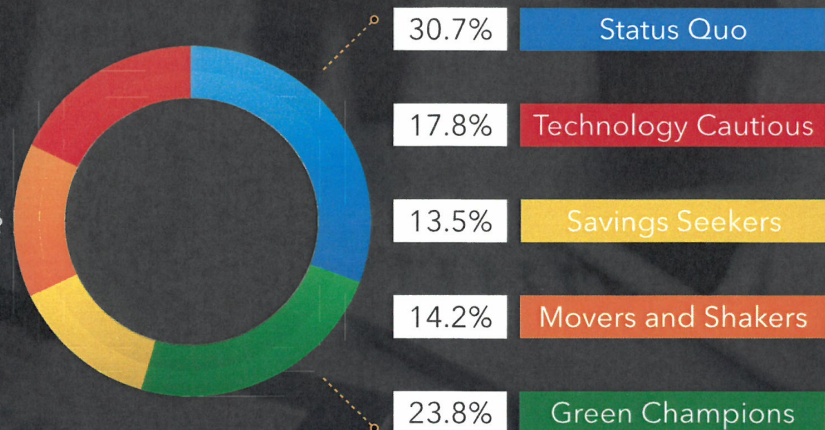


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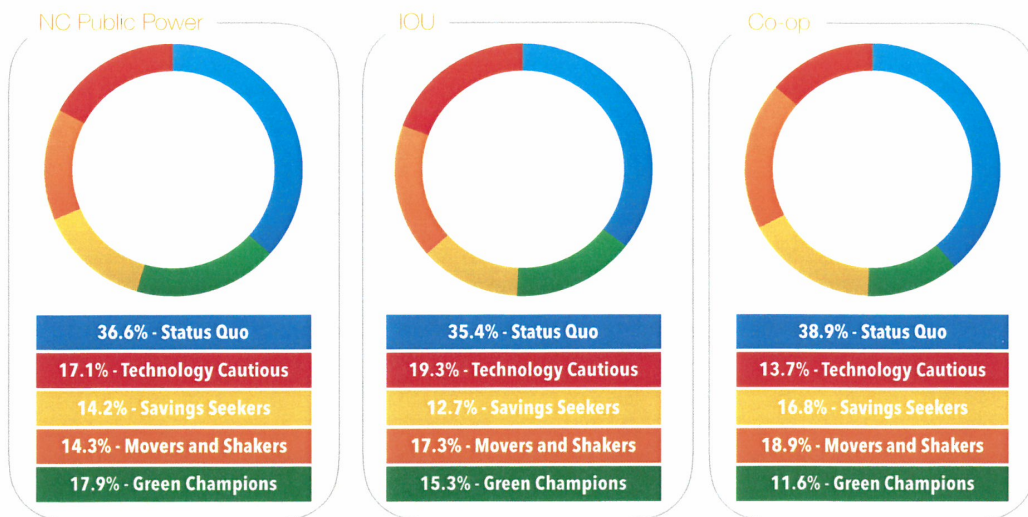
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Residential Segmentation

City of Clayton Residential Segmentation



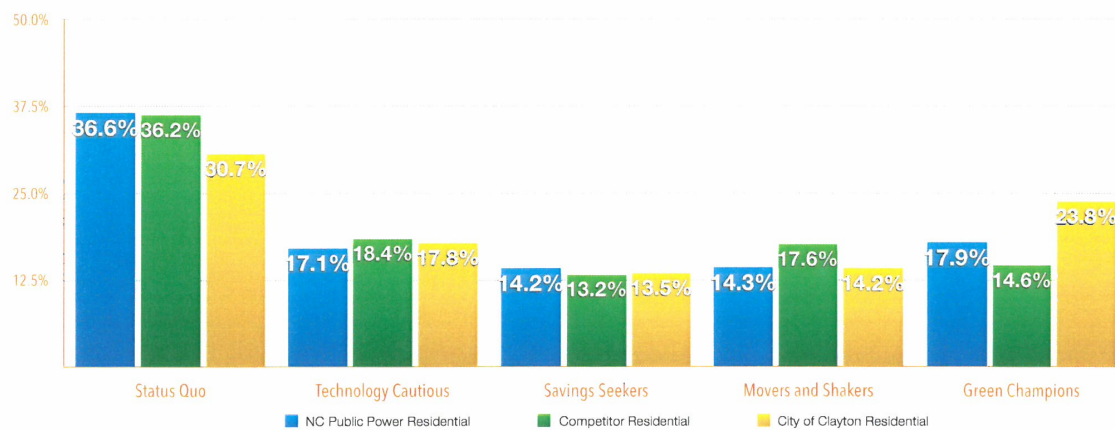
Residential Segmentation Comparison



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Residential Segmentation Comparison



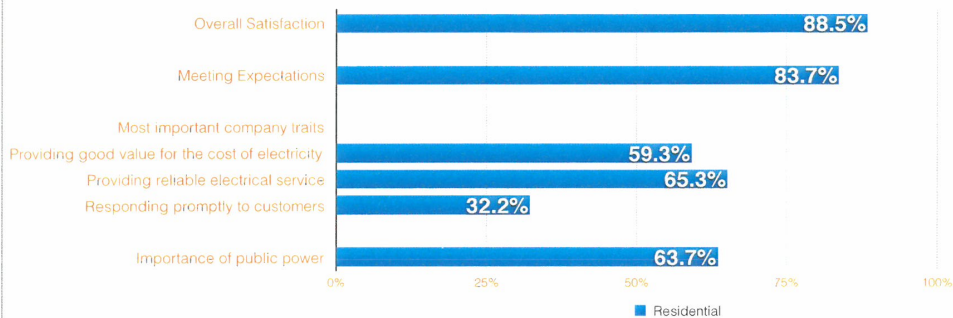
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Insights from **NC Public Power** Segments

Status Quo

Among the 36.6% of NC Public Power residential customers that made up the "Status Quo" segment, 88.5% were "satisfied" with the service from their utility. This segment placed the highest importance on their utility's ability to "provide a reliable electrical service" and "good value for the cost of electricity." 63.7% of this segment reported it was important to them that their local utility was municipally or publicly owned.



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Status Quo

Demographics

- **Age:** 44.9% - 65 or older
- **Education:** 34.4% - High school graduate or GED
- **Income:** 11.2% - \$25,000-less than \$40,000 (51.7% refused)
- **Rent/Own:** 63.6% - Own
- **Time at address:** 32.9% - 20 years or more

Preferred sources of information

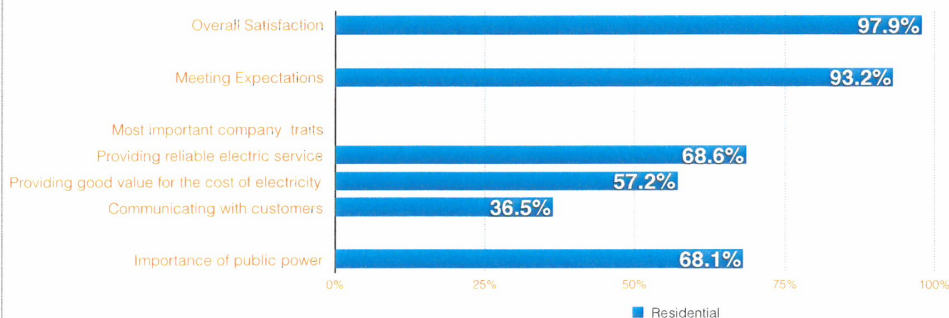
- **Bill inserts:** 31.5%
- **Website:** 16.4%
- **Direct Mail:** 9.7%

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Technology Cautious

Among the 17.1% of NC Public Power residential customers that made up the "Technology Cautious" segment, 97.9% were "satisfied" with the service from their utility, which was the highest level of satisfaction across any segment. This segment placed slightly higher importance on their utility's ability to "provide reliable electrical service" compared to a "good value for the cost of electricity." 68.1% of this segment reported it was important that their local utility was municipally or publicly owned.



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Technology Cautious

Demographics

- **Age:** 34.6% - 65 or older
- **Education:** 35.7% - College graduate
- **Income:** 11.2% - \$25,000-less than \$40,000 (52.3% refused)
- **Rent/Own:** 74.6% - Own
- **Time at address:** 34.0% - 1-less than 5 years

Preferred sources of information

- **Bill inserts:** 26.8%
- **Website:** 25.2%
- **Direct mail:** 12.7%

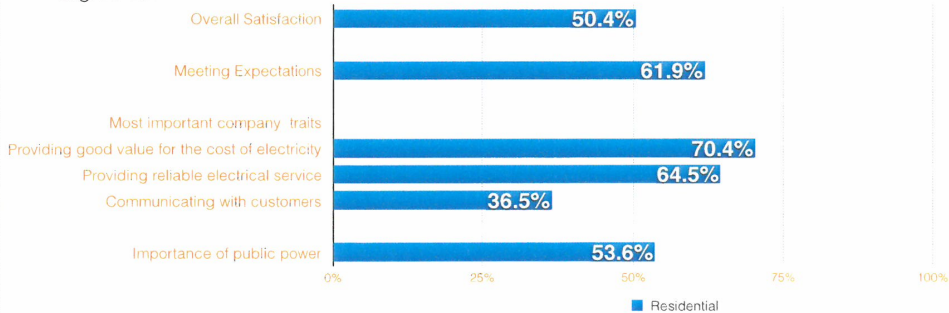
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Savings Seekers

Among the 14.2% of NC Public Power residential customers that made up the "Savings Seekers" segment, 50.4% were "satisfied" with the service from their utility, which was the lowest level of satisfaction across any segment. As expected, this segment placed the highest importance on their utility's ability to "provide a good value for the cost of electricity." Fewer customers (53.6%) of this segment reported it was important that their local utility was municipally or publicly owned, which is the lowest of all segments.



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Savings Seekers

Demographics

- **Age:** 24.7% - 65 or older
- **Education:** 29.9% - College graduate
- **Income:** 11.5% - \$25,000-less than \$40,000 (43.8% refused)
- **Rent/Own:** 64.5% - Own
- **Time at address:** 29.2% - 1-less than 5 years

Preferred sources of information

- **Bill inserts:** 31.5%
- **Website:** 28.5%
- **Direct mail:** 10.6%

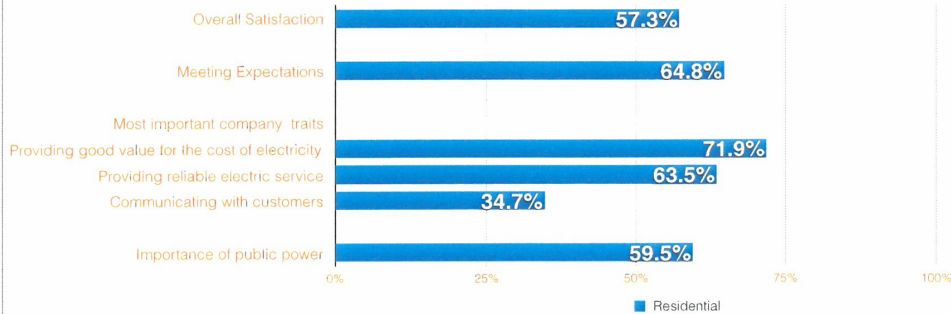
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Movers and Shakers

Among the 14.3% of NC Public Power residential customers that made up the "Movers and Shakers" segment, 57.3% were "satisfied" with the service from their utility, which was the second lowest level of satisfaction across any segment. This segment placed slightly higher importance on their utility's ability to "provide good value for the cost of electricity" compared to "providing reliable electrical service" and 59.5% of this segment reported it was important that their local utility was municipally or publicly owned.



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Movers and Shakers

Demographics

- **Age:** 21.2% - 55-64
- **Education:** 41.9% - College graduate
- **Income:** 11.2% - \$100,000 or more (47.9% refused)
- **Rent/Own:** 75.3% - Own
- **Time at address:** 37.4% - 1-less than 5 years

Preferred sources of information

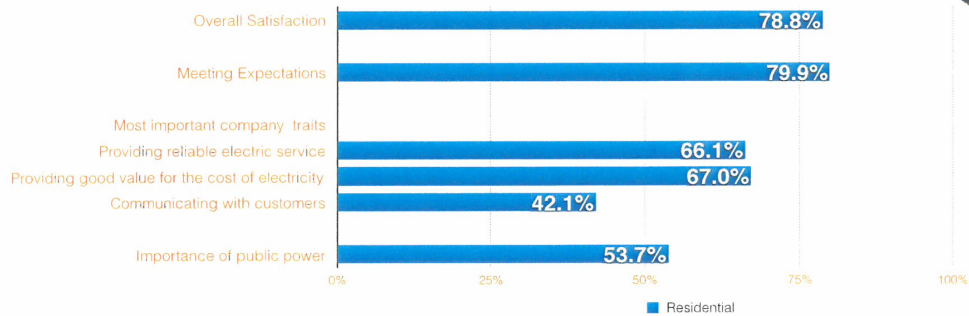
- **Website:** 31.2%
- **Bill inserts:** 27.7%
- **Direct mail:** 7.7%

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Green Champions

Among the 17.9% of NC Public Power residential customers that made up the "Green Champions" segment, 78.8% were "satisfied" with the service from their utility. This segment found that the importance of their utility's ability to "provide reliable electrical service" compared closely to the importance of "providing good value for the cost of electricity." Finally, 53.7% of this segment reported it was important that their local utility was municipally or publicly owned, which was the second lowest among all of the segments.



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Green Champions

Demographics

- **Age:** 23.8% - 25-34
- **Education:** 38.4% - College graduate
- **Income:** 13.0% - \$100,000 or more (35% refused)
- **Rent/Own:** 61.6% - Own
- **Time at address:** 47.5% - 1-less than 5 years

Preferred sources of information

- **Website:** 41.2%
- **Bill inserts:** 28.1%
- **Direct mail:** 8.2%

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Key Study Findings

- Across a series of organizational characteristics measured by GreatBlue, the Town of Clayton received an average positive rating of 84.3% among residential customers and 79.9% among commercial customers. This was driven by the highest positive ratings being recorded for "providing reliable electric service" (91.7% residential) and "responding promptly to customer questions" (92.0% commercial).
 - When asked to rate overall satisfaction with their NC Public Power member city, 86.2% of residential customers and 75.0% of commercial customers provided a positive rating.
- 55.4% of residential customers and 53.1% of commercial customers were aware their NC Public Power member city was a municipally or publicly owned utility. In addition, 59.8% of residential customers and 59.4% of commercial customers reported that municipal or public ownership was important to them.
- Top expectations for their utility among both residential and commercial customers included "reliable/consistent service," "low rates/fair pricing," and "good customer service."
 - A majority of both residential (86.2%) and commercial customers (81.3%) reported the Town of Clayton met their expectations "all" or "most" of the time.

Key Study Findings, continued

- Customer service personnel performed well, as 89.8% of residential customers and 80.0% of commercial customers were satisfied with the Town of Clayton representative who handled their call or visit. The top reasons for contact among both customer bases were related to billing questions, payments, and service installation.
- While a majority of Town of Clayton residential (81.5%) and commercial (78.1%) customers reported that renewable energy was important to them as customers, the majority of customers reported they were not interested in paying more for the Town of Clayton to purchase additional renewable energy for the service territory (55.4% residential; 53.0% commercial).
- When asked to rate interest in a variety of product and service offerings through their utility, Town of Clayton customers were most interested in "upgrading their energy efficiency for rebates" (38.0% residential; 46.9% commercial) and "energy efficiency audits" (42.9% residential; 40.6% commercial).
 - In addition, nearly one-third of residential customers (31.1%) were interested in "programmable smart thermostats" and two-fifths of commercial customers (40.7%) were interested in "solar panels for their community."

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Key Study Findings, continued

- The "website" was the most preferred source of information from the Town of Clayton among both residential (40.3%) and commercial customers (56.3%). This was followed by the utility's "bill inserts" as the second most mentioned preferred source of information for residential customers (25.4%) and "direct contact" for commercial customers (25.0%).
- Specifically regarding outages, 57.8% of Town of Clayton's residential customers and 43.8% of commercial customers prefer to interact with the utility through "direct phone calls."
 - 25.0% of Town of Clayton commercial customers reported power restoration times are more accurate today compared to 5 years ago, while 22.4% of residential customers report the same.
- Finally, the largest frequency of Town of Clayton residential and commercial customers prefer to pay their bill through an "auto-pay" function (45.2% residential; 34.4% commercial).
 - Regarding interest in time-varying rate plans, 32.3% of Town of Clayton's residential customers and 31.2% of commercial customers were interested in this offering being available through the member city.

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Town of Clayton reliability drives ratings

A majority of customers positively rated the Town of Clayton on several service characteristics, with the top frequencies of positive ratings being recorded for "providing reliable electric service" for residential customers (91.7%) and "responding promptly to customer questions and complaints" for commercial customers (92.0%). This drove the overall average positive ratings to **84.3%** for residential customers and **79.9%** for commercial customers. However, the lowest rated characteristic among both residential and commercial customers was "providing good value for the cost of electricity" (64.3% and 48.5%, respectively).

Organizational characteristics	2017 and 2018 NC Public Power Residential w/o DKs	2018 Town of Clayton Residential w/o DKs	2017 and 2018 Competitor Residential w/o DK	2017 and 2018 NC Public Power Commercial w/o DKs	2018 Town of Clayton Commercial w/o DKs
Communicating with customers	77.9	80.7	78.1	79.3	78.6
Providing services & products that I expect of a modern utility	***	85.4	***	***	77.5
Providing reliable electric service	91.0	91.7	91.2	93.0	84.4
Providing good value for the cost of electricity	64.4	64.3	65.3	62.9	48.5
Responsible steward of the environment	83.0	88.1	63.6	84.7	89.5
Responding promptly to customer questions and complaints	83.0	87.9	78.0	83.4	92.0
Helpful and knowledgeable staff	86.2	90.3	81.5	85.6	85.7
Providing an open line of communication during emergency situations	*	*	*	88.3	88.0
Overall satisfaction with Town of Clayton	82.3	86.2	82.9	79.6	75.0
Average positive ratings	81.1	84.3	77.2	82.1	79.9

***Asked differently in 2017 and 2018, thus tracking data not included.

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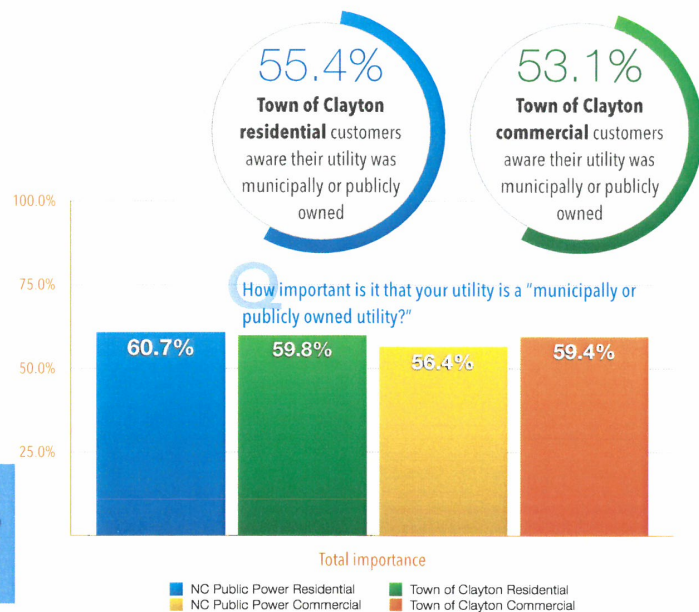
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Majority aware of local ownership, find it important

Over half of Town of Clayton residential (55.4%) and commercial (53.1%) customers were aware their local utility was municipally or publicly owned. In addition, over half of customers also reported the public ownership of their utility was important to them (59.8% residential; 59.4% commercial).

66.7%
of residents

The percentage of **Town of Clayton** residential customers who reported that, if they had a choice of which company to buy electricity from, they would continue buying electricity from their **current** electric utility

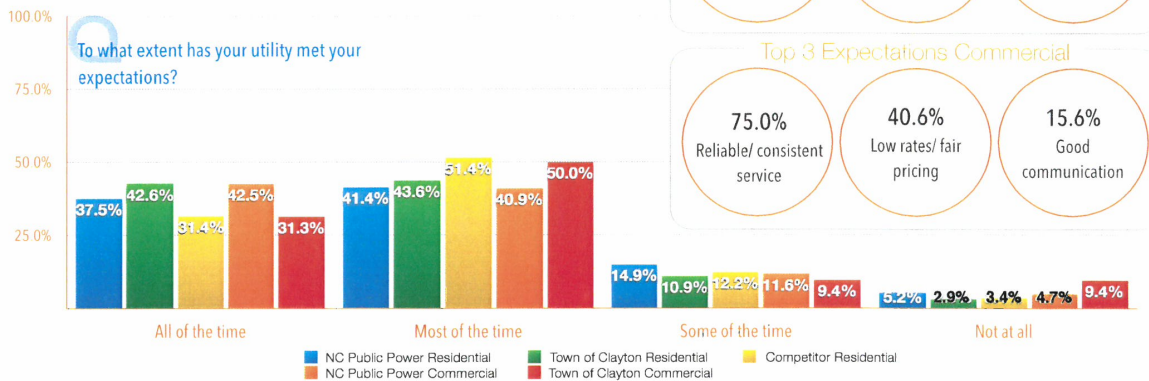


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Expectations met all or most of the time

Impressively, 86.2% of residential customers and 81.3% of commercial customers reported their local utility meets their expectations "all" or "most" of the time. While there were slight variations, both customer bases reported their top expectations included reliable service, low rates, and good customer service.



Top 3 Expectations Residential

58.1%
Reliable/consistent
service

33.7%
Low rates/
fair pricing

18.2%
Good customer
service

Top 3 Expectations Commercial

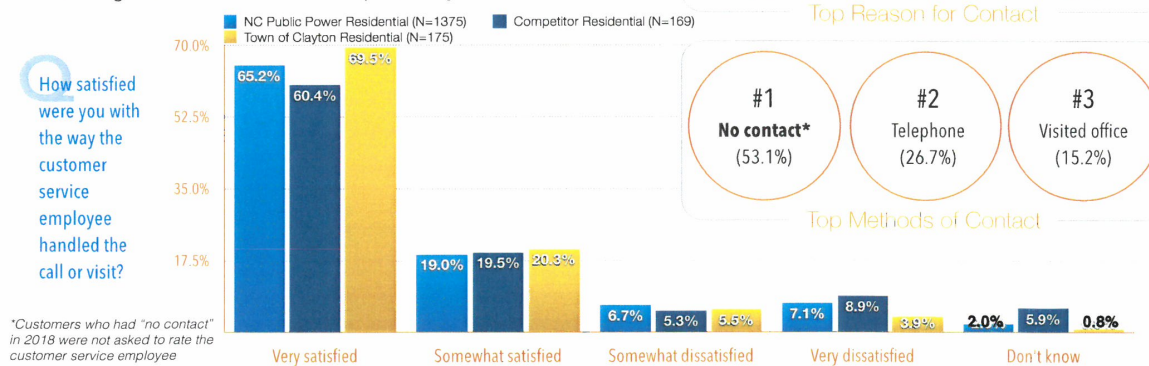
75.0%
Reliable/ consistent
service

40.6%
Low rates/ fair
pricing

15.6%
Good
communication

Residents satisfied with customer service

Residential customers are contacting utility personnel for basic and general inquiries such as paying bills, explanations of bills, and service initiations. The ability of Town of Clayton customer service personnel to resolve these reasons for contact resulted in high satisfaction for the office personnel (89.8%) and contributed to the positive rapport-oriented organizational characteristics previously mentioned.



#1

To pay bill
(25.4%)

#2

Question on bill
(23.2%)

#3

High Bill
(9.2%)

Top Reason for Contact

#1

No contact*
(53.1%)

#2

Telephone
(26.7%)

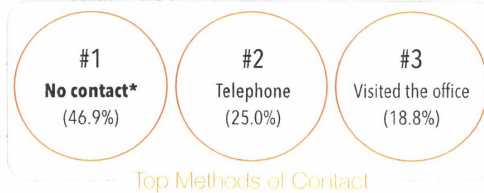
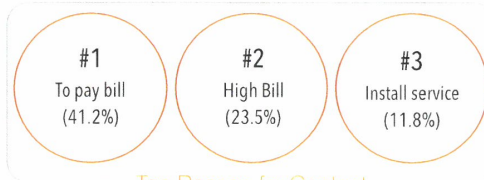
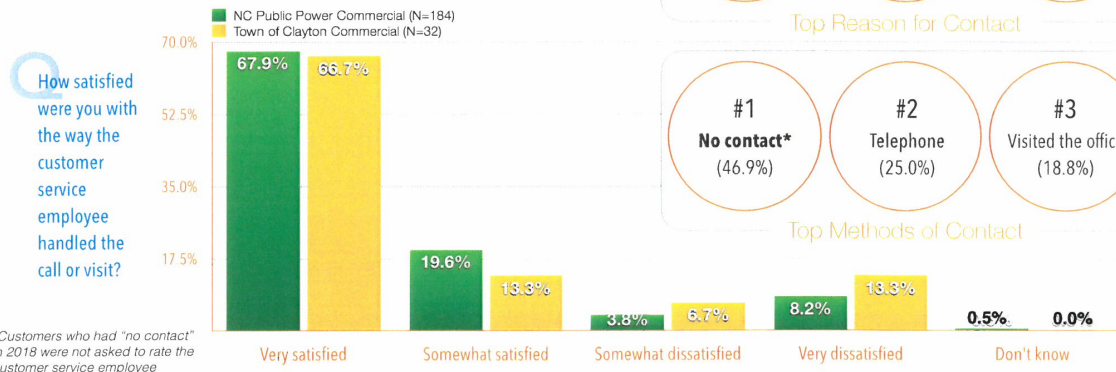
#3

Visited office
(15.2%)

Top Methods of Contact

Businesses satisfied with customer service

Commercial customers were also contacting utility personnel for basic and general inquiries related to billing and service initiation. Similar to their residential counterparts, 80.0% of Town of Clayton commercial customers were "satisfied" with the employee who handled their inquiry.

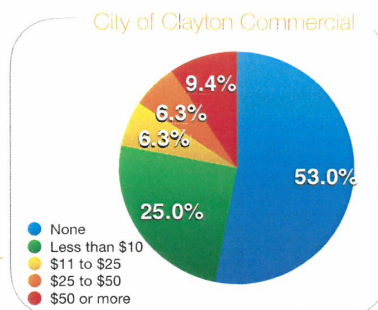
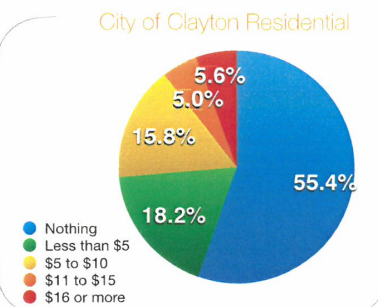
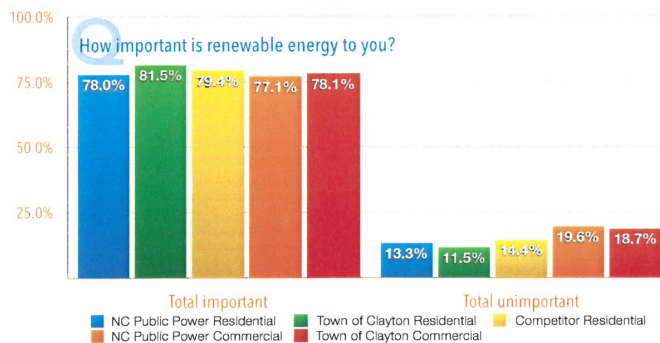


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Importance of renewables

A strong majority of Town of Clayton residential (81.5%) and commercial (78.1%) customers reported renewable energy was important to them, however fewer customers reported being interested in paying more on their bill for their utility to purchase additional renewable energy. Of those willing to pay such a premium, 18.2% of residential customers would be willing to pay less than \$5, and 25.0% of commercial customers would pay if it was less than \$10.



If you had to pay a premium for renewable energy, how much more would you be willing to pay on a monthly basis?

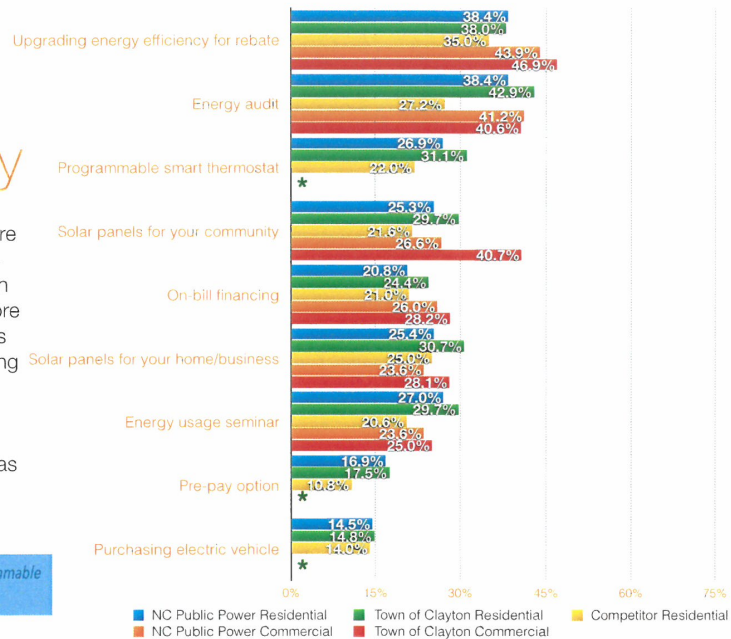
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Energy upgrades focus on efficiency

When residential and commercial customers were asked to rate their interest in a variety of energy-related program and service offerings, both Town of Clayton customer bases were significantly more likely to be interested in energy efficiency rebates (38.0% residential; 46.9% commercial) and having energy audits (42.9% residential; 40.6% commercial) compared to other offers. While some interest still existed, fewer residents and businesses were interested in renewables such as a community solar program or solar panels on a home/business.

* Commercial customers were not asked about their interest in programmable thermostats, pre-pay options, and purchasing electric vehicles.



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Communication preferences consistent

Town of Clayton residential and commercial customers were generally aligned in terms of how they are currently receiving information from their member city and how they would prefer to receive such information in the future. While the website was the most preferred medium among residential and commercial customers (40.3% and 56.3%, respectively), there was a segment of customers who continued to prefer some method of traditional communication such as bill inserts, direct contact, and/or newsletters.

Preferred sources of information	2018 NC Public Power Residential	2018 Town of Clayton Residential	2018 Competitor Residential	2018 NC Public Power Commercial	2018 Town of Clayton Commercial
Website	34.3	40.3	27.6	45.4	56.3
Bill inserts	21.1	25.4	31.8	18.9	3.1
Direct contact	18.9	6.9	9.0	9.9	25.0
Newsletters	12.8	3.6	10.0	6.3	--
None	18.0	14.5	14.6	14.6	12.5

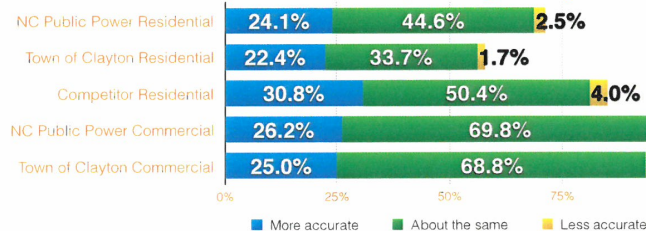
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Outage info preferred through direct contact

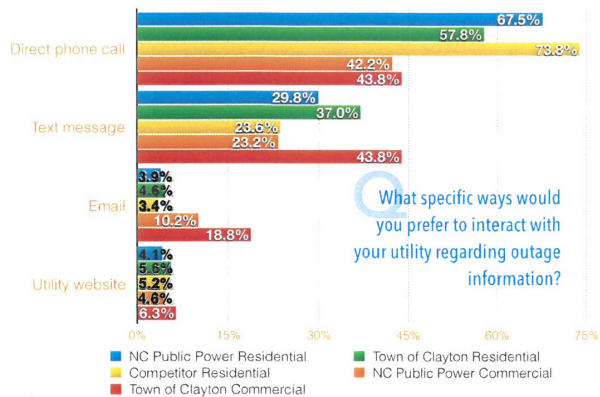
While the website was an adequate source of information for day-to-day needs that customers may have from the Town of Clayton, there was an overwhelming preference to stay informed during outages through direct phone conversations (57.8% residential; 43.8% commercial).

Compared to 5 years ago, how accurate is the power restoration times provided by your utility?



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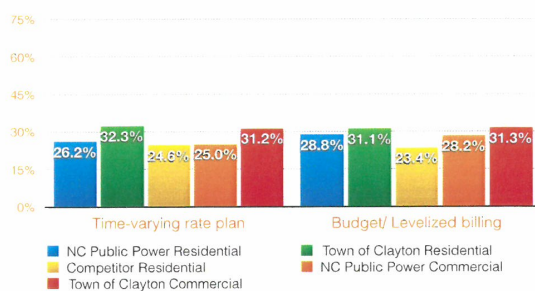


What specific ways would you prefer to interact with your utility regarding outage information?

One-quarter of the Town of Clayton commercial customers (25.0%) reported power restoration times are "more accurate" than 5 years ago, with 22.4% of residential customers reporting the same. It is important to note, over one-third of residents were unable to answer this question as they had not experienced an outage or had not been a customer for 5 years or longer.

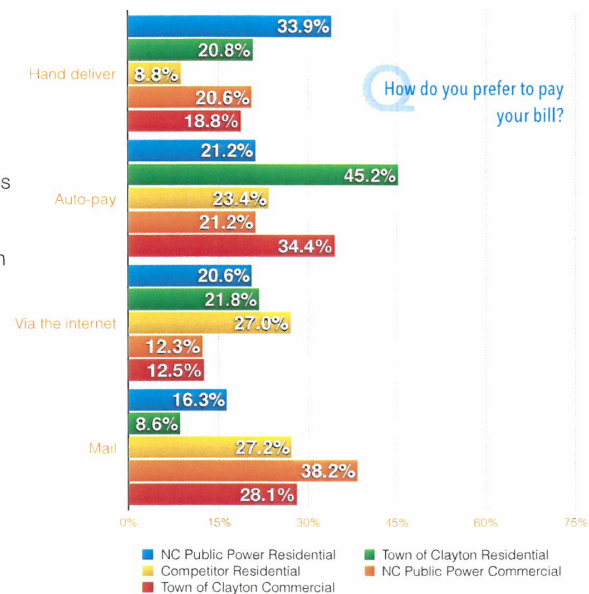
Preferred bill pay differs between customers

Both Town of Clayton's residential and commercial customer bases preferred a version of "auto-pay" (45.2% residential; 34.4% commercial). In addition, 32.3% of Town of Clayton's residential customers and 31.2% of commercial customers were interested in "time-varying rate plans" being offered by the member city.



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How do you prefer to pay your bill?

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Considerations

- **Investigate and improve customer communication.** One of the lowest rated areas for NC Public Power's member cities in 2018, was the ability to "communicate with customers" (72.0% residential; 75.8% commercial). However, member cities were rated significantly higher in the area of having "helpful and knowledgeable staffs," which suggests that customers' concerns with communication may be centered on outbound materials such as direct mailers, bill inserts, and newsletters rather than one-on-one interactions with the staff at the member city.
 - This presents an opportunity for NC Public Power to provide communication advisement, materials, or services to member cities in order for them to better cultivate "best-in-class" communication materials to distribute to their customers. Many smaller member cities may not have the resources to properly develop their customer communication strategy, thus NC Public Power may be able to fill a need by providing templates, copy editing, etc. to assist member cities moving forward. These tools can also be utilized to drive awareness of municipal or public ownership.
- **Cultivate the "next generation" of customers.** While younger customers often create a new set of difficulties for service organizations, this demographic presents an exciting opportunity for NC Public Power to shape perceptions for an extended length of time. It is also important to note, the median age of first-time home buyers is on the rise, which suggests these younger customers will be renting for an extended period of time and, thus, require a unique set of services with regard to energy-efficiency to compensate for a lack of infrastructural control of their dwelling.

Considerations

- **Take the “smart” out of “smart metering.”** A majority of both residential and commercial customers were not aware of the term “smart meter” at the time of the survey in 2018. For many customers - particularly in the “Status Quo” and “Technology Cautious” segments - the term “smart meter” itself may be a deterrent to learning more about the technology. As this technology is developed in a given service territory, it is important to keep the eventual benefit to the customer in mind when promoting or marketing it. Speaking in terms of customer benefits, conservation, and reducing costs, should help mitigate the fears of some customers who may have been intimidated by the technology in the past.
- **Alleviate cost concerns with energy-efficiency opportunities.** Overall, while NC Public Power scored well in many aspects of customer service, helping customers to conserve and exhibiting good value for the cost of service are two areas where additional opportunities exist. NC Public Power should expand marketing efforts promoting energy-efficiency tips, energy audits, and load management to commercial customers.
 - It is also important to ensure that utility or city communications teams have a digital component or counterpart, as over one-quarter of commercial customers prefer to communicate with their member city through the website.
 - Further, while customers felt that the development of renewable energy was “important” to them, few were open to paying more for the development of these sources of generation, thus, energy-efficiency opportunities may be a better way to engage with customers who are interested in bringing their costs down.

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Considerations

- **Identify opportunities to better reach “Savings Seekers” and “Technology Cautious” segments to drive engagement and satisfaction.** While interest in most products or services through their utility was relatively low among “Savings Seekers” and the “Technology Cautious” segments, over half of “Savings Seekers” and over one-third of “Technology Cautious” were interested in home energy audits. These segments may view this as an opportunity to save money on their monthly bill and also a learning opportunity to uncover additional ways they can be more efficient in their everyday lives. While these segments may be less likely to upgrade or purchase energy saving devices, they may find value and be more likely to consider lifestyle adjustments such as using power at different times of day, adjusting thermostat temperatures during peak-time, and/or washing clothes or dishes less frequently (if possible).

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Exhibit A

This section contains the full results related to by question for the 2018 Town of Clayton Public Power Customer Satisfaction Survey for June 2018.

A Note Regarding the Interpretation of Aggregate Results

The computer processed data for this survey is presented in the following frequency distributions. It is important to note that the wordings of the variable labels and value labels in the computer processed data are largely abbreviated descriptions of the Questionnaire items and available response categories.

The frequency distributions include the category or response for the question items. Responses deemed not appropriate for classification have been grouped together under the "Other" code.

The "NA" category label refers to "No Answer" or "Not Applicable." This code is also used to classify ambiguous responses. In addition, the "DK/RF" category includes those respondents who did not know their answer to a question or declined to answer it. In many of the tables, a group of responses may be tagged as "Missing" - occasionally, certain individual's responses may not be required to specific questions and thus are excluded. Although when this category of response is used, the computations of percentages are presented in two (2) ways in the frequency distributions: 1) with their inclusion (as a proportion of the total sample), and 2) their exclusion (as a proportion of a sample sub-group).

Each frequency distribution includes the absolute observed occurrence of each response (i.e. the total number of cases in each category). Immediately adjacent to the right of the column of absolute frequencies is the column of relative frequencies. These are the percentages of cases falling in each category response, including those cases designated as missing data. To the right of the relative frequency column is the adjusted frequency distribution column that contains the relative frequencies based on the legitimate (i.e. non-missing) cases. That is, the total base for the adjusted frequency distribution excludes the missing data. For many Questionnaire items, the relative frequencies and the adjusted frequencies will be nearly the same. However, some items that elicit a sizable number of missing data will produce quite substantial percentage differences between the two columns of frequencies. The meticulous analyst will cautiously consider both distributions.

The last column of data within the frequency distribution is the cumulative frequency distribution (Cum Freq). This column is simply an adjusted frequency distribution of the sum of all previous categories of response and the current category of response. It is utilized to gauge some ordered or ranked meaning.

Frequencies 2018 ElectriCities Residential: Town of Clayton Public Power

Frequency Table

Rating the Electric Utility

Now, I will read you a list of different organizational characteristics - 1. Communicating with customers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	8	2.6	2.6	2.6
	2	4	1.3	1.3	4.0
	3	5	1.7	1.7	5.8
	4	1	.3	.3	5.9
	5	26	8.6	8.6	14.5
	6	8	2.6	2.6	17.2
	7	22	7.3	7.3	24.4
	8	53	17.5	17.5	41.9
	9	31	10.2	10.2	52.1
	Very Good	111	36.6	36.6	88.8
	Don't know	34	11.2	11.2	100.0
Total		303	100.0	100.0	

QA1WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	8	2.6	3.0	3.0
	2.00	4	1.3	1.5	4.5
	3.00	5	1.7	1.9	6.3
	4.00	1	.3	.4	6.7
	5.00	26	8.6	9.7	16.4
	6.00	8	2.6	3.0	19.3
	7.00	22	7.3	8.2	27.5
	8.00	53	17.5	19.7	47.2
	9.00	31	10.2	11.5	58.7
	10.00	111	36.6	41.3	100.0
	Total	269	88.8	100.0	
Missing	System	34	11.2		
Total		303	100.0		

2. Providing services & products that I expect of a modern utility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	5	1.7	1.7	1.7
	2	6	2.0	2.0	3.6
	3	3	1.0	1.0	4.6
	4	3	1.0	1.0	5.6
	5	14	4.6	4.6	10.2
	6	13	4.3	4.3	14.5
	7	20	6.6	6.6	21.1
	8	56	18.5	18.5	39.6
	9	36	11.9	11.9	51.5
	Very Good	144	47.5	47.5	99.0
	Don't know	3	1.0	1.0	100.0
Total		303	100.0	100.0	

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QA2WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	5	1.7	1.7	1.7
	2.00	6	2.0	2.0	3.7
	3.00	3	1.0	1.0	4.7
	4.00	3	1.0	1.0	5.7
	5.00	14	4.6	4.7	10.3
	6.00	13	4.3	4.3	14.7
	7.00	20	6.6	6.7	21.3
	8.00	56	18.5	18.7	40.0
	9.00	36	11.9	12.0	52.0
	10.00	144	47.5	48.0	100.0
	Total	300	99.0	100.0	
Missing	System	3	1.0		
Total		303	100.0		

3. Providing reliable electric service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	5	1.7	1.7	1.7
	2	2	.7	.7	2.3
	3	1	.3	.3	2.6
	4	4	1.3	1.3	4.0
	5	8	2.6	2.6	6.6
	6	5	1.7	1.7	8.3
	7	14	4.6	4.6	12.9
	8	38	12.5	12.5	25.4
	9	45	14.9	14.9	40.3
	Very Good	180	59.4	59.4	99.7
	Don't know	1	.3	.3	100.0
Total		303	100.0	100.0	

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QA3WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	5	1.7	1.7	1.7
	2.00	2	.7	.7	2.3
	3.00	1	.3	.3	2.6
	4.00	4	1.3	1.3	4.0
	5.00	8	2.6	2.6	6.6
	6.00	5	1.7	1.7	8.3
	7.00	14	4.6	4.6	12.9
	8.00	38	12.5	12.6	25.5
	9.00	45	14.9	14.9	40.4
	10.00	180	59.4	59.6	100.0
	Total	302	99.7	100.0	
Missing	System	1	.3		
	Total	303	100.0		

4. Providing good value for the cost of electricity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	20	6.6	6.6	6.6
	2	10	3.3	3.3	9.9
	3	12	4.0	4.0	13.9
	4	15	5.0	5.0	18.8
	5	25	8.3	8.3	27.1
	6	23	7.6	7.6	34.7
	7	41	13.5	13.5	48.2
	8	50	16.5	16.5	64.7
	9	29	9.6	9.6	74.3
	Very Good	70	23.1	23.1	97.4
	Don't know	8	2.6	2.6	100.0
	Total	303	100.0	100.0	

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QA4WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	20	6.6	6.6	6.6
	2.00	10	3.3	3.4	10.2
	3.00	12	4.0	4.1	14.2
	4.00	15	5.0	5.1	19.3
	5.00	25	8.3	8.5	27.8
	6.00	23	7.6	7.6	35.6
	7.00	41	13.5	13.9	49.5
	8.00	50	16.5	16.9	66.4
	9.00	29	9.6	9.8	76.3
	10.00	70	23.1	23.7	100.0
	Total	295	97.4	100.0	
Missing	System	8	2.6		
	Total	303	100.0		

5. Responsible steward of the environment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	6	2.0	2.0	2.0
	3	3	1.0	1.0	3.0
	4	1	.3	.3	3.3
	5	9	3.0	3.0	6.3
	6	3	1.0	1.0	7.3
	7	19	6.3	6.3	13.5
	8	31	10.2	10.2	23.8
	9	28	9.2	9.2	33.0
	Very Good	85	28.1	28.1	61.1
	Don't know	118	38.9	38.9	100.0
	Total	303	100.0	100.0	

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QA5WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	6	2.0	3.2	3.2
	3.00	3	1.0	1.6	4.9
	4.00	1	.3	.5	5.4
	5.00	9	3.0	4.9	10.3
	6.00	3	1.0	1.6	11.9
	7.00	19	6.3	10.3	22.2
	8.00	31	10.2	16.8	38.9
	9.00	28	9.2	15.1	54.1
	10.00	85	28.1	45.9	100.0
	Total	185	61.1	100.0	
Missing	System	118	38.9		
Total		303	100.0		

6. Responding promptly to customer questions and complaints

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	7	2.3	2.3	2.3
	2	7	2.3	2.3	4.6
	3	3	1.0	1.0	5.6
	4	1	.3	.3	5.9
	5	10	3.3	3.3	9.2
	6	3	1.0	1.0	10.2
	7	16	5.3	5.3	15.5
	8	42	13.9	13.9	29.4
	9	44	14.5	14.5	43.9
	Very Good	122	40.3	40.3	84.2
	Don't know	48	15.8	15.8	100.0
Total		303	100.0	100.0	

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QA6WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	7	2.3	2.7	2.7
	2.00	7	2.3	2.7	5.5
	3.00	3	1.0	1.2	6.7
	4.00	1	.3	.4	7.1
	5.00	10	3.3	3.9	11.0
	6.00	3	1.0	1.2	12.2
	7.00	16	5.3	6.3	18.4
	8.00	42	13.9	16.5	34.9
	9.00	44	14.5	17.3	52.2
	10.00	122	40.3	47.8	100.0
	Total	255	84.2	100.0	
Missing	System	48	15.8		
Total		303	100.0		

7. Helpful and knowledgeable staff

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	4	1.3	1.3	1.3
	2	1	.3	.3	1.7
	3	5	1.7	1.7	3.3
	4	2	.7	.7	4.0
	5	8	2.6	2.6	6.6
	6	5	1.7	1.7	8.3
	7	11	3.6	3.6	11.9
	8	36	11.9	11.9	23.8
	9	41	13.5	13.5	37.3
	Very Good	143	47.2	47.2	84.5
	Don't know	47	15.5	15.5	100.0
Total		303	100.0	100.0	

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QA7WODK

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1.00	4	1.3	1.6	1.6
2.00	1	.3	.4	2.0
3.00	5	1.7	2.0	3.9
4.00	2	.7	.8	4.7
5.00	8	2.6	3.1	7.8
6.00	5	1.7	2.0	9.8
7.00	11	3.6	4.3	14.1
8.00	36	11.9	14.1	28.1
9.00	41	13.5	16.0	44.1
10.00	143	47.2	55.9	100.0
Total	256	84.5	100.0	
Missing System	47	15.5		
Total	303	100.0		

And, how would you rate your overall satisfaction with <UTILITY>? - 8. Your overall satisfaction with <UTILITY>

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very Poor	6	2.0	2.0	2.0
2	3	1.0	1.0	3.0
3	4	1.3	1.3	4.3
4	7	2.3	2.3	6.6
5	12	4.0	4.0	10.6
6	10	3.3	3.3	13.9
7	35	11.6	11.6	25.4
8	51	16.8	16.8	42.2
9	69	22.8	22.8	65.0
Very Good	106	35.0	35.0	100.0
Total	303	100.0	100.0	

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QA8WODK

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1.00	6	2.0	2.0	2.0
2.00	3	1.0	1.0	3.0
3.00	4	1.3	1.3	4.3
4.00	7	2.3	2.3	6.6
5.00	12	4.0	4.0	10.6
6.00	10	3.3	3.3	13.9
7.00	35	11.6	11.6	25.4
8.00	51	16.8	16.8	42.2
9.00	69	22.8	22.8	65.0
10.00	106	35.0	35.0	100.0
Total	303	100.0	100.0	

9. Among the characteristics you just rated, what are the three most important to you as a customer of <UTILITY>

		Responses		Percent of Cases
		N	Percent	
\$Q9MultipleResponse ^a	Communicating with customers	97	13.3%	32.0%
	Providing services & products that I expect of a modern utility	48	6.6%	15.8%
	Providing reliable electric service	205	28.0%	67.7%
	Providing good value for the cost of electricity	211	28.8%	69.6%
	Responsible steward of the environment	26	3.6%	8.6%
	Responding promptly to customer questions and complaints	79	10.8%	26.1%
	Helpful and knowledgeable staff	66	9.0%	21.8%
Total		732	100.0%	241.6%

a. Group

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10. How would you best describe the level of trust you have in
<UTILITY>?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	A great deal of trust	180	59.4	59.4	59.4
	Some trust	94	31.0	31.0	90.4
	Limited trust	20	6.6	6.6	97.0
	No trust	8	2.6	2.6	99.7
	Don't know	1	.3	.3	100.0
	Total	303	100.0	100.0	

11. If you had a choice of which company you can buy electricity
from, would you choose...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Your current electric utility	202	66.7	66.7	66.7
	Another utility company	61	20.1	20.1	86.8
	A company that installs solar panels on your home such as Solar City	31	10.2	10.2	97.0
	DK/unsure	1	.3	.3	97.4
	Would like to see other options	1	.3	.3	97.7
	Low rates/Affordable service	5	1.7	1.7	99.3
	Ability to compare rates/costs	1	.3	.3	99.7
	Company that is willing to work with me	1	.3	.3	100.0
	Total	303	100.0	100.0	

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12. There are three different business models for electric utilities..
Based on that information, which do you believe your utility is?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Municipally or publicly owned utility	168	55.4	55.4	55.4
	Rural Electric Utility Cooperative	24	7.9	7.9	63.4
	Investor owned company	12	4.0	4.0	67.3
	Don't know	99	32.7	32.7	100.0
	Total	303	100.0	100.0	

13. Your utility is a "municipally or publicly owned utility."
How important is it to you that <UTILITY> is a "municipally or
publicly owned utility?" Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very important	102	33.7	33.7	33.7
	Somewhat important	79	26.1	26.1	59.7
	Somewhat unimportant	24	7.9	7.9	67.7
	Not at all important	80	26.4	26.4	94.1
	Don't know/unsure	18	5.9	5.9	100.0
	Total	303	100.0	100.0	

14. Now, please think for a moment about the prices that you
currently pay for electric service. Would you say the prices you
pay to <UTILITY> are higher than surrounding utilities, lower than
surrounding utilities, or about the same?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Higher than surrounding utilities	128	42.2	42.2	42.2
	Lower than surrounding utilities	35	11.6	11.6	53.8
	About the same	76	25.1	25.1	78.9
	DK/unsure	64	21.1	21.1	100.0
	Total	303	100.0	100.0	

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15. How strongly would you agree or disagree with the following statement: "<UTILITY> bills clearly separate electrical charges from other city or utility charges"? Would you say...

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly agree	214	70.6	70.6	70.6
Somewhat agree	50	16.5	16.5	87.1
Somewhat disagree	6	2.0	2.0	89.1
Strongly disagree	5	1.7	1.7	90.8
Don't know/unsure	28	9.2	9.2	100.0
Total	303	100.0	100.0	

16. What are your top three expectations of <UTILITY>?

SQ16MultipleResponse ^a		Responses		Percent of Cases
		N	Percent	
	Uninterrupted/reliable service	176	33.1%	58.1%
	Low rates/Affordable service	102	19.2%	33.7%
	Good customer service/local reps	55	10.4%	18.2%
	Timely/accurate billing	12	2.3%	4.0%
	Good communication	18	3.4%	5.9%
	Prompt response to problems	27	5.1%	8.9%
	Prompt outage restoration/less power outages	12	2.3%	4.0%
	Maintaining/updating infrastructure/modern equipment	1	0.2%	0.3%
	Courteous/helpful/friendly/compassionate staff	5	0.9%	1.7%
	Good value	22	4.1%	7.3%
	Knowledgeable/professional employees	4	0.8%	1.3%
	Answering all questions	4	0.8%	1.3%
	Concern for the environment/alternative energy sources/energy efficiency	7	1.3%	2.3%

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16. What are your top three expectations of <UTILITY>?

		Responses		Percent of Cases
		N	Percent	
	Payment programs/payment assistance for low income people	2	0.4%	0.7%
	Being available when needed/answering the phones	2	0.4%	0.7%
	Accurate meter readings	1	0.2%	0.3%
	Continue what you are doing/keep up the good work	3	0.6%	1.0%
	Tree trimming/maintenance	1	0.2%	0.3%
	Good Quality	1	0.2%	0.3%
	Bill flexibility/payment flexibility	3	0.6%	1.0%
	Eliminate fees for bill pay	4	0.8%	1.3%
	Explanation of bills	1	0.2%	0.3%
	Prompt notifications of outages	1	0.2%	0.3%
	Be valuable to their customers	2	0.4%	0.7%
	Dependability	1	0.2%	0.3%
	Better payment system/updated website	3	0.6%	1.0%
	Work with customers	1	0.2%	0.3%
	Be competitive/rates	1	0.2%	0.3%
	Consistency/efficiency	1	0.2%	0.3%
	Honest/ Fair / Trustworthy	4	0.8%	1.3%
	Other	16	3.0%	5.3%
	No/None	30	5.6%	9.9%
	Don't know/unsure/refused	8	1.5%	2.6%
Total		531	100.0%	175.2%
a. Group				

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17. To what extent does <UTILITY> meet your expectations?
Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	129	42.6	42.6	42.6
	Most of the time	132	43.6	43.6	86.1
	Some of the time	33	10.9	10.9	97.0
	Not at all	8	2.6	2.6	99.7
	Don't know	1	.3	.3	100.0
Total		303	100.0	100.0	

18. How likely are you to recommend <UTILITY> to a friend or family member? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	161	53.1	53.1	53.1
	Somewhat likely	78	25.7	25.7	78.9
	Somewhat unlikely	10	3.3	3.3	82.2
	Not at all likely	38	12.5	12.5	94.7
	Don't know	16	5.3	5.3	100.0
Total		303	100.0	100.0	

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Customer Service

19. Which of the following methods have you used to contact your electric company or has your electric company used to contact you in the last 6 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	By telephone	81	26.7	26.7	26.7
	Visited an office or service center	46	15.2	15.2	41.9
	Had someone from the electric company come to my house	1	.3	.3	42.2
	Visited my electric company's website	10	3.3	3.3	45.5
	Received or sent an email to my electric company	3	1.0	1.0	46.5
	I have had no contact with my utility in the past 6 months (Go to Q23)	161	53.1	53.1	99.7
	Direct mail	1	.3	.3	100.0
	Total	303	100.0	100.0	

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20. Please tell me the purpose of the interaction?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Install service	14	4.6	9.9	9.9
	Disconnect service	2	.7	1.4	11.3
	High bill	13	4.3	9.2	20.4
	Question on bill (not a complaint)	33	10.9	23.2	43.7
	To pay bill	36	11.9	25.4	69.0
	Set up payment arrangement	6	2.0	4.2	73.2
	Address change	6	2.0	4.2	77.5
	Service call	4	1.3	2.8	80.3
	Request meter check/read meter	1	.3	.7	81.0
	Report an outage	11	3.6	7.7	88.7
	Other:	3	1.0	2.1	90.8
	Street light outage	1	.3	.7	91.5
	Update account info	2	.7	1.4	93.0
	General information	1	.3	.7	93.7
	Service was disconnected	1	.3	.7	94.4
	Trash pickup	1	.3	.7	95.1
	Report a leak	1	.3	.7	95.8
	Download forms/ old bills	2	.7	1.4	97.2
	Change payment method	1	.3	.7	97.9
	Don't know/unsure/refused	3	1.0	2.1	100.0
	Total	142	46.9	100.0	
Missing	System	161	53.1		
Total		303	100.0		

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21. How satisfied were you with the service provided by the <UTILITY> employee?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	89	29.4	69.5	69.5
	Somewhat satisfied	26	8.6	20.3	89.8
	Somewhat dissatisfied	7	2.3	5.5	95.3
	Very dissatisfied	5	1.7	3.9	99.2
	Don't know	1	.3	.8	100.0
	Total	128	42.2	100.0	
Missing	System	175	57.8		
Total		303	100.0		

22. Please tell me why you were somewhat or very dissatisfied.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	High bill/inaccurate bill	2	.7	16.7	16.7
	Poor customer service/rude personnel/not friendly	1	.3	8.3	25.0
	Problem was not resolved promptly/questions were not answered	5	1.7	41.7	66.7
	Rates/Prices too high	1	.3	8.3	75.0
	Unknowledgeable staff	1	.3	8.3	83.3
	Won't take payments over phone	2	.7	16.7	100.0
	Total	12	4.0	100.0	
Missing	System	291	96.0		
Total		303	100.0		

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23. Where you CURRENTLY look for information about <UTILITY>

		Responses		Percent of Cases
		N	Percent	
\$Q23MultipleResponse ^a	Newspaper/magazines	1	0.3%	0.3%
	TV stories	1	0.3%	0.3%
	Radio stories	2	0.6%	0.7%
	Newspaper stories	2	0.6%	0.7%
	Direct mail	14	4.0%	4.6%
	Friends and co-workers	6	1.7%	2.0%
	Utility's newsletter/brochures	6	1.7%	2.0%
	Utility's bill inserts	61	17.6%	20.1%
	Community organizations	2	0.6%	0.7%
	Direct contact	16	4.6%	5.3%
	Employees of supplier	2	0.6%	0.7%
	Website	107	30.9%	35.3%
	Facebook	6	1.7%	2.0%
	Email	3	0.9%	1.0%
	Online newsletter / brochures	8	2.3%	2.6%
	None/No	98	28.3%	32.3%
	DK/Unsure/Refused	8	2.3%	2.6%
	Direct phone call	1	0.3%	0.3%
	Phone book	1	0.3%	0.3%
	Internet/Google	1	0.3%	0.3%
Total		346	100.0%	114.2%
a. Group				

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24. Where you would PREFER to look for information about <UTILITY>

		Responses		Percent of Cases
		N	Percent	
\$Q24MultipleResponse ^a	TV ads	3	0.8%	1.0%
	Newspaper	2	0.5%	0.7%
	TV stories	3	0.8%	1.0%
	Radio stories	1	0.3%	0.3%
	Newspaper stories	2	0.5%	0.7%
	Direct mail	17	4.6%	5.6%
	Friends and co-workers	4	1.1%	1.3%
	Utility's newsletter/brochures	24	6.5%	7.9%
	Utility's bill inserts	77	20.9%	25.4%
	Community organizations	3	0.8%	1.0%
	Direct contact	21	5.7%	6.9%
	Employees of supplier	1	0.3%	0.3%
	Website	122	33.1%	40.3%
	Facebook	4	1.1%	1.3%
	Twitter	1	0.3%	0.3%
	Email	14	3.8%	4.6%
	Online newsletter / brochure	11	3.0%	3.8%
	None/No	44	11.9%	14.5%
	DK/Unsure/Refused	9	2.4%	3.0%
	Direct phone call	2	0.5%	0.7%
	Phone book	1	0.3%	0.3%
	Internet/Google	1	0.3%	0.3%
	Mobile app	1	0.3%	0.3%
	Text messages	1	0.3%	0.3%
Total		369	100.0%	121.8%
a. Group				

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25. Where do you go to find general energy or electricity related information?

		Responses		Percent of Cases
		N	Percent	
\$Q25MultipleResponse ^a	<Utility>	61	18.9%	20.1%
	Internet Search (Google)	108	33.5%	35.6%
	Social Media (Facebook, Twitter, etc.)	4	1.2%	1.3%
	Local News Outlet (WNCN, WRAL, etc.)	3	0.9%	1.0%
	National News Outlet (CNN, Fox, etc.)	1	0.3%	0.3%
	Friends & family	10	3.1%	3.3%
	I don't seek this information	117	36.3%	38.6%
	None	18	5.6%	5.9%
Total		322	100.0%	106.3%

a. Group

26. Are there any specific ways you would prefer to interact with your utility regarding OUTAGE information?

		Responses		Percent of Cases
		N	Percent	
\$Q26MultipleResponse ^a	Twitter	3	0.8%	1.0%
	Facebook	8	2.1%	2.6%

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26. Are there any specific ways you would prefer to interact with your utility regarding OUTAGE information?

		Responses		Percent of Cases
		N	Percent	
	Utility website	17	4.5%	5.6%
	City website	11	2.9%	3.6%
	Direct phone call	175	46.5%	57.8%
	Text message	112	29.8%	37.0%
	Mobile Application	4	1.1%	1.3%
	Email	14	3.7%	4.6%
	Direct contact/visiting office	3	0.8%	1.0%
	Patiently wait	2	0.5%	0.7%
	Radio	1	0.3%	0.3%
	Direct mail	1	0.3%	0.3%
	Purchase/start generator	1	0.3%	0.3%
	Never had an outage	1	0.3%	0.3%
	No preference	5	1.3%	1.7%
	None/No	16	4.3%	5.3%
	Don't know/unsure/refused	2	0.5%	0.7%
Total		376	100.0%	124.1%

a. Group

27. Compared to five years ago, would you say the time your electric utility gives you for having your power restored is more accurate, about the same, or less accurate?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	More accurate	68	22.4	22.4	22.4
	About the same	102	33.7	33.7	56.1
	Less accurate	5	1.7	1.7	57.8
	N/A - I have not lived here for 5 years	128	42.2	42.2	100.0
Total		303	100.0	100.0	

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28. How do you pay your bill?

		Responses		Percent of Cases
		N	Percent	
\$Q28MultipleResponse ^a	Mail	37	11.6%	12.2%
	Auto Pay (checking or savings withdrawal)	136	42.5%	44.9%
	Auto Pay (credit card withdrawal)	4	1.3%	1.3%
	Via the internet	55	17.2%	18.2%
	Telephone	2	0.6%	0.7%
	Hand deliver or drop box	78	24.4%	25.7%
	<Utility> Kiosk	4	1.3%	1.3%
	Credit Card	1	0.3%	0.3%
	Pre-pay	1	0.3%	0.3%
	Through bank	2	0.6%	0.7%
Total		320	100.0%	105.6%

a. Group

29. How would you prefer to pay for your bill?

		Frequency	Percent	Valid Percent	Cumulative Percent
					Percent
Valid	Mail	26	8.6	8.6	8.6
	Auto Pay (checking or savings withdrawal)	131	43.2	43.2	51.8
	Auto Pay (credit card withdrawal)	6	2.0	2.0	53.8
	Via the internet	66	21.8	21.8	75.6
	Telephone	2	.7	.7	76.2
	Hand deliver or drop box	63	20.8	20.8	97.0
	<Utility> Kiosk	2	.7	.7	97.7
	By Phone	1	.3	.3	98.0
	Credit Card	2	.7	.7	98.7
	Pre-pay	1	.3	.3	99.0
	Through bank	1	.3	.3	99.3
	No preference	1	.3	.3	99.7
	Don't know/unsure/refused	1	.3	.3	100.0
	Total	303	100.0	100.0	

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30. How interested would you be in using online billing and payment if your electric company provided it?

		Frequency	Percent	Valid Percent	Cumulative Percent
					Percent
Valid	Not at all interested	104	34.3	34.3	34.3
	Not too interested	20	6.6	6.6	40.9
	Neither interested nor not interested	6	2.0	2.0	42.9
	Somewhat interested	30	9.9	9.9	52.8
	Very interested	30	9.9	9.9	62.7
	Already use it	113	37.3	37.3	100.0
	Total	303	100.0	100.0	

Future Initiatives, Green Energy, and Energy Efficiency

31. How important is renewable (also known as green) energy to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
					Percent
Valid	Very important	144	47.5	47.5	47.5
	Somewhat important	103	34.0	34.0	81.5
	Somewhat unimportant	14	4.6	4.6	86.1
	Not at all important	21	6.9	6.9	93.1
	Don't know	21	6.9	6.9	100.0
Total		303	100.0	100.0	

32. If you had to pay a premium for renewable energy, how much more would you be willing to pay on a monthly basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
					Percent
Valid	Nothing	168	55.4	55.4	55.4
	Less than \$5	55	18.2	18.2	73.6
	\$5 to \$10	48	15.8	15.8	89.4
	\$11 to \$15	15	5.0	5.0	94.4
	\$16 or more	17	5.6	5.6	100.0
Total		303	100.0	100.0	

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33. Please think of a company that you believe offers the best customer experience. What services do they provide that you'd like to see your electric utility offer?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid No response	174	57.4	57.4	57.4
DK / Unsure	54	17.8	17.8	75.2
Prompt response/service	7	2.3	2.3	77.6
Lower rates/competitive pricing	9	3.0	3.0	80.5
Good customer service/live reps	7	2.3	2.3	82.8
None	1	.3	.3	83.2
Good quality / excellent service	2	.7	.7	83.8
More solar power/wind turbines/renewable energy	1	.3	.3	84.2
More bill pay options/pre-pay	2	.7	.7	84.8
Better website/online services/bill pay	4	1.3	1.3	86.1
Other	2	.7	.7	86.8
Budget/payment plan/help for low income customers	1	.3	.3	87.1
Courteous/honest/helpful /friendly staff	5	1.7	1.7	88.8
Reward programs/promotional deals/incentives	2	.7	.7	89.4
Uninterrupted/reliable service	2	.7	.7	90.1
Updating infrastructure/modern equipment	1	.3	.3	90.4
No online payment fees	2	.7	.7	91.1
Show account history/degree days and usage	1	.3	.3	91.4
Better communication	1	.3	.3	91.7
Energy saving programs/ rebates	1	.3	.3	92.1
Good value	1	.3	.3	92.4
More programs for elderly/senior	1	.3	.3	92.7

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33. Please think of a company that you believe offers the best customer experience. What services do they provide that you'd like to see your electric utility offer?

	Frequency	Percent	Valid Percent	Cumulative Percent
Knowledgeable employees/ reps	4	1.3	1.3	94.1
24 hour customer service	2	.7	.7	94.7
Duke	1	.3	.3	95.0
Progress Energy	1	.3	.3	95.4
Amazon	2	.7	.7	96.0
USA Inc	1	.3	.3	96.4
Power outage notifications	1	.3	.3	96.7
T-Mobile	1	.3	.3	97.0
Southwest Airlines	1	.3	.3	97.4
P & C	1	.3	.3	97.7
Paperless billing	1	.3	.3	98.0
Disney	1	.3	.3	98.3
Chick-fil-A	1	.3	.3	98.7
Company that values your opinion	1	.3	.3	99.0
Better value on trash bill	1	.3	.3	99.3
Security deposit based off credit rating	1	.3	.3	99.7
Show compassion for customers	1	.3	.3	100.0
Total	303	100.0	100.0	

I will now read a list of products, services, and offerings that may be available through your utility, <UTILITY>. ~ 34. Attending a free energy usage seminar or educational event

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all interested	161	53.1	53.1	53.1
Not too interested	39	12.9	12.9	66.0
Neither interested nor not interested	12	4.0	4.0	70.0
Somewhat interested	53	17.5	17.5	87.5
Very interested	37	12.2	12.2	99.7
Already have it	1	.3	.3	100.0
Total	303	100.0	100.0	

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35. Having a free energy audit conducted on your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	128	42.2	42.2	42.2
	Not too interested	34	11.2	11.2	53.5
	Neither interested nor not interested	6	2.0	2.0	55.4
	Somewhat interested	68	22.4	22.4	77.9
	Very interested	62	20.5	20.5	98.3
	Already have it	5	1.7	1.7	100.0
	Total	303	100.0	100.0	

36. Upgrading your home's energy efficiency in exchange for a rebate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	130	42.9	42.9	42.9
	Not too interested	33	10.9	10.9	53.8
	Neither interested nor not interested	21	6.9	6.9	60.7
	Somewhat interested	55	18.2	18.2	78.9
	Very interested	60	19.8	19.8	98.7
	Already have it	4	1.3	1.3	100.0
	Total	303	100.0	100.0	

37. Purchasing & Installing solar panels on your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	159	52.5	52.5	52.5
	Not too interested	31	10.2	10.2	62.7
	Neither interested nor not interested	19	6.3	6.3	69.0
	Somewhat interested	57	18.8	18.8	87.8
	Very interested	36	11.9	11.9	99.7
	Already have it	1	.3	.3	100.0
	Total	303	100.0	100.0	

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38. Purchasing solar panels to be maintained at a community location rather than on your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	154	50.8	50.8	50.8
	Not too interested	36	11.9	11.9	62.7
	Neither interested nor not interested	23	7.6	7.6	70.3
	Somewhat interested	59	19.5	19.5	89.8
	Very interested	31	10.2	10.2	100.0
	Total	303	100.0	100.0	

39. Purchasing an electric vehicle

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	186	61.4	61.4	61.4
	Not too interested	50	16.5	16.5	77.9
	Neither interested nor not interested	20	6.6	6.6	84.5
	Somewhat interested	21	6.9	6.9	91.4
	Very interested	24	7.9	7.9	99.3
	Already have it	2	.7	.7	100.0
	Total	303	100.0	100.0	

40. Purchasing a programmable smart thermostat

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	118	38.9	38.9	38.9
	Not too interested	31	10.2	10.2	49.2
	Neither interested nor not interested	14	4.6	4.6	53.8
	Somewhat interested	45	14.9	14.9	68.6
	Very interested	49	16.2	16.2	84.8
	Already have it	46	15.2	15.2	100.0
	Total	303	100.0	100.0	

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41. Participating in a time-varying rate plan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	144	47.5	47.5	47.5
	Not too interested	32	10.6	10.6	58.1
	Neither interested nor not interested	15	5.0	5.0	63.0
	Somewhat interested	48	15.8	15.8	78.9
	Very interested	50	16.5	16.5	95.4
	Already have it	14	4.6	4.6	100.0
	Total	303	100.0	100.0	

42. Pre-pay option (this model allows you to pay in advance for energy, and could eliminate the need for a deposit)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	184	60.7	60.7	60.7
	Not too interested	43	14.2	14.2	74.9
	Neither interested nor not interested	20	6.6	6.6	81.5
	Somewhat interested	29	9.6	9.6	91.1
	Very interested	24	7.9	7.9	99.0
	Already have it	3	1.0	1.0	100.0
	Total	303	100.0	100.0	

43. On-bill financing for energy efficient products or improvements.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	166	54.8	54.8	54.8
	Not too interested	43	14.2	14.2	69.0
	Neither interested nor not interested	20	6.6	6.6	75.6
	Somewhat interested	48	15.8	15.8	91.4
	Very interested	26	8.6	8.6	100.0
	Already have it	1	0.3	0.3	100.0
	Total	303	100.0	100.0	

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44. Budget billing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	148	48.2	48.2	48.2
	Not too interested	33	10.9	10.9	59.1
	Neither interested nor not interested	19	6.3	6.3	65.3
	Somewhat interested	45	14.9	14.9	80.2
	Very Interested	49	16.2	16.2	96.4
	Already have it	11	3.6	3.6	100.0
	Total	303	100.0	100.0	

45. Which of the following statements comes closest to describing your current level of knowledge about...Smart Meter.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I've heard the term, but don't know much about what it means	57	18.8	18.8	18.8
	I have a basic understanding of what it is and how it would work	43	14.2	14.2	33.0
	I have a fairly complete understanding of what it is, how it would work, and how it would affect homes and businesses	22	7.3	7.3	40.3
	I have not heard that term	181	59.7	59.7	100.0
	Total	303	100.0	100.0	

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46. Smart meters are an important piece of the smart grid...How important is this to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not important	102	33.7	33.7	33.7
	Important, but at no additional cost	160	52.8	52.8	86.5
	Important, willing to pay more but unable to pay more at this time	16	5.3	5.3	91.7
	Important, and will pay more	7	2.3	2.3	94.1
	Don't know	18	5.9	5.9	100.0
Total		303	100.0	100.0	

47. How knowledgeable do you feel you are about actions you can take to make your home more energy efficient?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	7	2.3	2.5	2.5
	2	9	3.0	3.2	5.6
	3	6	2.0	2.1	7.7
	4	11	3.6	3.9	11.6
	5	55	18.2	19.4	31.0
	6	33	10.9	11.6	42.6
	7	46	15.2	16.2	58.8
	8	47	15.5	16.5	75.4
	9	23	7.6	8.1	83.5
	Know a great deal about the topic	47	15.5	16.5	100.0
Total		284	93.7	100.0	
Missing	Know almost nothing about the topic	19	6.3		
Total		303	100.0		

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48. A load management program encourages people to reduce their energy use during peak periods when energy usage is expected to be high... If you were offered this program, how likely would you be to participate?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Definitely wouldn't participate	60	19.8	19.8	19.8
	Probably wouldn't participate	22	7.3	7.3	27.1
	Might or might not participate	74	24.4	24.4	51.5
	Probably would participate	57	18.8	18.8	70.3
	Definitely would participate	66	21.8	21.8	92.1
	Already on load management/critical peak rebate	24	7.9	7.9	100.0
	Total	303	100.0	100.0	

49. Is there anything else you would like to tell <UTILITY>? This can include any other programs or services you'd like to see.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No/none	223	73.6	73.6	73.6
	Don't know/unsure	7	2.3	2.3	75.9
	Lower rates/affordable pricing	28	9.2	9.2	85.1
	Doing a great job/keep up the good work/thank you	10	3.3	3.3	88.4
	Eliminate the fee for online bill pay	4	1.3	1.3	89.8
	Would like more payment options/auto pay option	1	.3	.3	90.1
	Show more concern for the environment/solar panels/wind turbine	3	1.0	1.0	91.1
	Implement budget billing program/prepay program/rebates	1	.3	.3	91.4
	Minimize outages/prompt response time to outages	2	.7	.7	92.1

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49. Is there anything else you would like to tell <UTILITY>? This can include any other programs or services you'd like to see.

	Frequency	Percent	Valid Percent	Cumulative Percent
Other	9	3.0	3.0	95.0
Provide more energy efficiency programs/products	3	1.0	1.0	96.0
Offer reduced cost light bulbs	1	.3	.3	96.4
More information about programs/services they offer	1	.3	.3	96.7
Offer alternative providers/gas option	1	.3	.3	97.0
Improve sanitation services	1	.3	.3	97.4
Timely/accurate billing	1	.3	.3	97.7
Stop wasting money	2	.7	.7	98.3
Competitive pricing/services	1	.3	.3	98.7
Improve recycling program/shouldn't have to pay	1	.3	.3	99.0
Provide more incentives/discounts	1	.3	.3	99.3
Bulk trash pickup	1	.3	.3	99.7
Give rebates	1	.3	.3	100.0
Total	303	100.0	100.0	

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Demographics

Residential Customers Only

50. Which of the following categories best reflects your age?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 18 to 24	8	2.6	2.6	2.6
25 to 34	60	19.8	19.8	22.4
35 to 44	59	19.5	19.5	41.9
45 to 54	57	18.8	18.8	60.7
55 to 64	51	16.8	16.8	77.6
65 or older	57	18.8	18.8	96.4
Refused	11	3.6	3.6	100.0
Total	303	100.0	100.0	

51. What is your highest grade of school completed?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Some high school	3	1.0	1.0	1.0
High school graduate or GED	60	19.8	19.8	20.8
Some technical school	2	.7	.7	21.5
Technical school graduate	6	2.0	2.0	23.4
Some college	52	17.2	17.2	40.6
College graduate	127	41.9	41.9	82.5
Post-graduate or professional degree	40	13.2	13.2	95.7
Refused	13	4.3	4.3	100.0
Total	303	100.0	100.0	

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52. Which of the following categories best describes your total family income before taxes?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Under \$9,999	2	.7	.7	.7
\$10,000 to less than \$25,000	15	5.0	5.0	5.6
\$25,000 to less than \$40,000	30	9.9	9.9	15.5
\$40,000 to less than \$50,000	29	9.6	9.6	25.1
\$50,000 to less than \$60,000	17	5.6	5.6	30.7
\$60,000 to less than \$75,000	21	6.9	6.9	37.6
\$75,000 to less than \$100,000	37	12.2	12.2	49.8
\$100,000 or more	39	12.9	12.9	62.7
Refused	113	37.3	37.3	100.0
Total	303	100.0	100.0	

53. What type of dwelling is your home?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Single family home	235	77.6	77.6	77.6
Town house or multi-family house	27	8.9	8.9	86.5
Apartment building	30	9.9	9.9	96.4
Mobile home	4	1.3	1.3	97.7
Condo	1	.3	.3	98.0
Refused	6	2.0	2.0	100.0
Total	303	100.0	100.0	

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54. Please tell me the current method used to heat your home.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Electricity	190	62.7	62.7	62.7
Oil	3	1.0	1.0	63.7
Gas	97	32.0	32.0	95.7
Don't know	2	.7	.7	96.4
Refused	4	1.3	1.3	97.7
Propane	3	1.0	1.0	98.7
Heat pump	2	.7	.7	99.3
Gas and electricity	2	.7	.7	100.0
Total	303	100.0	100.0	

55. Do you currently rent or own?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Rent	93	30.7	30.7	30.7
Own	202	66.7	66.7	97.4
Don't know	1	.3	.3	97.7
Refused	7	2.3	2.3	100.0
Total	303	100.0	100.0	

56. How long have you lived at your present address?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Less than 1 year	66	21.8	21.8	21.8
1 to less than 5 years	120	39.6	39.6	61.4
5 to less than 10 years	44	14.5	14.5	75.9
10 to less than 15 years	25	8.3	8.3	84.2
15 to less than 20 years	11	3.6	3.6	87.8
20 years or more	28	9.2	9.2	97.0
Refused	9	3.0	3.0	100.0
Total	303	100.0	100.0	

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57. Is this your primary address?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	294	97.0	97.0	97.0
	No	2	.7	.7	97.7
	Refused	7	2.3	2.3	100.0
Total		303	100.0	100.0	

58. Please select which of the following that you have at your home

		Responses		Percent of Cases
		N	Percent	
\$Q58MultipleResponse ^a	Wifi	255	29.5%	84.2%
	Personal Computer or Tablet	222	25.7%	73.3%
	Smart Phone	228	26.4%	75.2%
	Internet access (without wifi)	129	14.9%	42.6%
	None	31	3.6%	10.2%
Total		865	100.0%	285.5%

a. Group

59. Gender (by observation).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Female	158	52.1	52.1	52.1
	Male	145	47.9	47.9	100.0
	Total	303	100.0	100.0	

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Frequencies 2018 ElectriCities Commercial: Town of Clayton
Public Power

Frequency Table

Rating the Electric Utility

Now, I will read you a list of different organizational characteristics - 1. Communicating with customers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	3	1	3.1	3.1	9.4
	5	1	3.1	3.1	12.5
	6	2	6.3	6.3	18.8
	7	4	12.5	12.5	31.3
	8	5	15.6	15.6	46.9
	9	4	12.5	12.5	59.4
	Very Good	9	28.1	28.1	87.5
	Don't know	4	12.5	12.5	100.0
	Total	32	100.0	100.0	

QA1WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	7.1	7.1
	3.00	1	3.1	3.6	10.7
	5.00	1	3.1	3.6	14.3
	6.00	2	6.3	7.1	21.4
	7.00	4	12.5	14.3	35.7
	8.00	5	15.6	17.9	53.6
	9.00	4	12.5	14.3	67.9
	10.00	9	28.1	32.1	100.0
	Total	28	87.5	100.0	
Missing	System	4	12.5		
Total		32	100.0		

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2. Providing services & products that I expect of a modern utility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	3	1	3.1	3.1	9.4
	4	2	6.3	6.3	15.6
	6	2	6.3	6.3	21.9
	7	2	6.3	6.3	28.1
	8	7	21.9	21.9	50.0
	9	7	21.9	21.9	71.9
	Very Good	8	25.0	25.0	96.9
	Don't know	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

QA2WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	6.5	6.5
	3.00	1	3.1	3.2	9.7
	4.00	2	6.3	6.5	16.1
	6.00	2	6.3	6.5	22.6
	7.00	2	6.3	6.5	29.0
	8.00	7	21.9	22.6	51.6
	9.00	7	21.9	22.6	74.2
	10.00	8	25.0	25.8	100.0
	Total	31	96.9	100.0	
Missing	System	1	3.1		
	Total	32	100.0		

3. Providing reliable electric service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	4	3	9.4	9.4	15.6
	8	7	21.9	21.9	37.5
	9	4	12.5	12.5	50.0
	Very Good	16	50.0	50.0	100.0
	Total	32	100.0	100.0	

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QA3WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	6.3	6.3
	4.00	3	9.4	9.4	15.6
	8.00	7	21.9	21.9	37.5
	9.00	4	12.5	12.5	50.0
	10.00	16	50.0	50.0	100.0
	Total	32	100.0	100.0	

4. Providing good value for the cost of electricity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	6	18.8	18.8	18.8
	2	3	9.4	9.4	28.1
	4	1	3.1	3.1	31.3
	5	4	12.5	12.5	43.8
	6	2	6.3	6.3	50.0
	7	3	9.4	9.4	59.4
	8	6	18.8	18.8	78.1
	9	2	6.3	6.3	84.4
	Very Good	4	12.5	12.5	96.9
	Don't know	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

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QA4WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	6	18.8	19.4	19.4
	2.00	3	9.4	9.7	29.0
	4.00	1	3.1	3.2	32.3
	5.00	4	12.5	12.9	45.2
	6.00	2	6.3	6.5	51.6
	7.00	3	9.4	9.7	61.3
	8.00	6	18.8	19.4	80.6
	9.00	2	6.3	6.5	87.1
	10.00	4	12.5	12.9	100.0
	Total	31	96.9	100.0	
Missing	System	1	3.1		
Total		32	100.0		

5. Responsible steward of the environment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	1	3.1	3.1	3.1
	5	1	3.1	3.1	6.3
	7	3	9.4	9.4	15.6
	8	3	9.4	9.4	25.0
	9	2	6.3	6.3	31.3
	Very Good	9	28.1	28.1	59.4
	Don't know	13	40.6	40.6	100.0
	Total	32	100.0	100.0	

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QA5WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3.00	1	3.1	5.3	5.3
	5.00	1	3.1	5.3	10.5
	7.00	3	9.4	15.8	26.3
	8.00	3	9.4	15.8	42.1
	9.00	2	6.3	10.5	52.6
	10.00	9	28.1	47.4	100.0
	Total	19	59.4	100.0	
Missing	System	13	40.6		
Total		32	100.0		

6. Responding promptly to customer questions and complaints

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	7	4	12.5	12.5	18.8
	8	6	18.8	18.8	37.5
	9	2	6.3	6.3	43.8
	Very Good	11	34.4	34.4	78.1
	Don't know	7	21.9	21.9	100.0
	Total	32	100.0	100.0	

QA6WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	8.0	8.0
	7.00	4	12.5	16.0	24.0
	8.00	6	18.8	24.0	48.0
	9.00	2	6.3	8.0	56.0
	10.00	11	34.4	44.0	100.0
	Total	25	78.1	100.0	
Missing	System	7	21.9		
Total		32	100.0		

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7. Helpful and knowledgeable staff

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	5	1	3.1	3.1	9.4
	6	1	3.1	3.1	12.5
	7	3	9.4	9.4	21.9
	8	5	15.6	15.6	37.5
	9	6	18.8	18.8	56.3
	Very Good	10	31.3	31.3	87.5
	Don't know	4	12.5	12.5	100.0
Total		32	100.0	100.0	

QA7WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	7.1	7.1
	5.00	1	3.1	3.6	10.7
	6.00	1	3.1	3.6	14.3
	7.00	3	9.4	10.7	25.0
	8.00	5	15.6	17.9	42.9
	9.00	6	18.8	21.4	64.3
	10.00	10	31.3	35.7	100.0
	Total	28	87.5	100.0	
Missing	System	4	12.5		
Total		32	100.0		

8. Providing an open line of communication during emergency situations

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	2	6.3	6.3	6.3
	5	1	3.1	3.1	9.4
	7	2	6.3	6.3	15.6
	8	7	21.9	21.9	37.5
	9	3	9.4	9.4	46.9
	Very Good	10	31.3	31.3	78.1
	Don't know	7	21.9	21.9	100.0
Total		32	100.0	100.0	

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QA8WODK

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	2	6.3	8.0	8.0
	5.00	1	3.1	4.0	12.0
	7.00	2	6.3	8.0	20.0
	8.00	7	21.9	28.0	48.0
	9.00	3	9.4	12.0	60.0
	10.00	10	31.3	40.0	100.0
	Total	25	78.1	100.0	
Missing	System	7	21.9		
Total		32	100.0		

And, how would you rate your overall satisfaction with <UTILITY>? - 9. Your overall satisfaction with <UTILITY>:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Poor	3	9.4	9.4	9.4
	3	1	3.1	3.1	12.5
	4	1	3.1	3.1	15.6
	5	2	6.3	6.3	21.9
	6	1	3.1	3.1	25.0
	7	3	9.4	9.4	34.4
	8	9	28.1	28.1	62.5
	9	4	12.5	12.5	75.0
	Very Good	8	25.0	25.0	100.0
Total		32	100.0	100.0	

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QA9WODK

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1.00	3	9.4	9.4	9.4
3.00	1	3.1	3.1	12.5
4.00	1	3.1	3.1	15.6
5.00	2	6.3	6.3	21.9
6.00	1	3.1	3.1	25.0
7.00	3	9.4	9.4	34.4
8.00	9	28.1	28.1	62.5
9.00	4	12.5	12.5	75.0
10.00	8	25.0	25.0	100.0
Total	32	100.0	100.0	

10. Among the characteristics you just rated, what are the top three most important to you as a customer of <UTILITY>?

		Responses		Percent of Cases
		N	Percent	
\$Q10MultipleResponse ^a	Communicating with customers	9	11.7%	28.1%
	Providing services & products that I expect of a modern utility	4	5.2%	12.5%
	Providing reliable electric service	21	27.3%	65.6%
	Providing good value for the cost of electricity	22	28.6%	68.8%
	Responsible steward of the environment	4	5.2%	12.5%
	Responding promptly to customer questions and complaints	5	6.5%	15.6%
	Helpful and knowledgeable staff	4	5.2%	12.5%
	Providing an open line of communication during emergency situations	8	10.4%	25.0%
Total		77	100.0%	240.6%
a. Group				

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11. How would you best describe the level of trust you have in <UTILITY>?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid A great deal of trust	17	53.1	53.1	53.1
Some trust	8	25.0	25.0	78.1
Limited trust	2	6.3	6.3	84.4
No trust	3	9.4	9.4	93.8
Don't know	2	6.3	6.3	100.0
Total	32	100.0	100.0	

12. There are three different business models for electric utilities.. Based on that information, which do you believe your utility is?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Municipally or publicly owned utility	17	53.1	53.1	53.1
Rural Electric Utility Cooperative	5	15.6	15.6	68.8
Investor owned company	2	6.3	6.3	75.0
Don't know	8	25.0	25.0	100.0
Total	32	100.0	100.0	

13. Your utility is a "municipally or publicly owned utility." How important is it to you that <UTILITY> is a "municipally or publicly owned utility?" Would you say...

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very important	13	40.6	40.6	40.6
Somewhat important	6	18.8	18.8	59.4
Somewhat unimportant	4	12.5	12.5	71.9
Not at all important	8	25.0	25.0	96.9
Don't know/unsure	1	3.1	3.1	100.0
Total	32	100.0	100.0	

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14. Now, please think for a moment about the prices that you currently pay for electric service. Would you say the prices you pay to <UTILITY> are higher than surrounding utilities, lower than surrounding utilities, or about the same as surrounding utilities?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Higher than surrounding utilities	19	59.4	59.4	59.4
	Lower than surrounding utilities	2	6.3	6.3	65.6
	About the same	7	21.9	21.9	87.5
	DK/unsure	4	12.5	12.5	100.0
Total		32	100.0	100.0	

15. How strongly would you agree or disagree with the following statement: ``<UTILITY> bills clearly separate electrical charges from other city or utility charges"? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly agree	18	56.3	56.3	56.3
	Somewhat agree	10	31.3	31.3	87.5
	Strongly disagree	1	3.1	3.1	90.6
	Don't know/unsure	3	9.4	9.4	100.0
Total		32	100.0	100.0	

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16. What are your top three expectations of <UTILITY>?

		Responses		Percent of Cases
		N	Percent	
\$Q16MultipleResponse ^a	Uninterrupted/reliable service	24	38.7%	75.0%
	Low costs/fair rates	13	21.0%	40.6%
	Good customer service	2	3.2%	6.3%
	Good communication	5	8.1%	15.6%
	Prompt response/timely service	2	3.2%	6.3%
	Accurate billing/good billing	1	1.6%	3.1%
	Knowledgeable staff	1	1.6%	3.1%
	Maintaining infrastructure	1	1.6%	3.1%
	Answering questions	2	3.2%	6.3%
	Good value	1	1.6%	3.1%
	Better management	1	1.6%	3.1%
	Establish budget payment plan	1	1.6%	3.1%
	Honesty/integrity/trustworthy	1	1.6%	3.1%
	Meters are up to date/net metering	1	1.6%	3.1%
	Do their job	1	1.6%	3.1%
	Other	4	6.5%	12.5%
	No/None	1	1.6%	3.1%
Total		62	100.0%	193.8%

a. Group

17. To what extent does <UTILITY> meet your expectations? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	All of the time	10	31.3	31.3	31.3
	Most of the time	16	50.0	50.0	81.3
	Some of the time	3	9.4	9.4	90.6
	Not at all	3	9.4	9.4	100.0
Total		32	100.0	100.0	

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18. How likely are you to recommend <UTILITY> to a friend, or business associate? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very likely	11	34.4	34.4	34.4
	Somewhat likely	11	34.4	34.4	68.8
	Somewhat unlikely	2	6.3	6.3	75.0
	Not at all likely	7	21.9	21.9	96.9
	Don't know	1	3.1	3.1	100.0
Total		32	100.0	100.0	

Customer Service

19. Which of the following methods have you used to contact your electric company or has your electric company used to contact you in the last 6 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	By telephone	8	25.0	25.0	25.0
	Visited an office or service center	6	18.8	18.8	43.8
	Had someone from the electric company come to my house	1	3.1	3.1	46.9
	Visited my electric company's website	1	3.1	3.1	50.0
	I have had no contact with my utility in the past 6 months (Go to Q20)	15	46.9	46.9	96.9
	By mail	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

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20. Please tell me the purpose of the interaction?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Install service	2	6.3	11.8	11.8
	High bill	4	12.5	23.5	35.3
	Question on bill (not a complaint)	1	3.1	5.9	41.2
	To pay bill	7	21.9	41.2	82.4
	Service call	1	3.1	5.9	88.2
	Report an outage	1	3.1	5.9	94.1
	Billing issues/over charging	1	3.1	5.9	100.0
	Total	17	53.1	100.0	
Missing	System	15	46.9		
Total		32	100.0		

21. How satisfied were you with the service provided by the <UTILITY> employee?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very satisfied	10	31.3	66.7	66.7
	Somewhat satisfied	2	6.3	13.3	80.0
	Somewhat dissatisfied	1	3.1	6.7	86.7
	Very dissatisfied	2	6.3	13.3	100.0
	Total	15	46.9	100.0	
Missing	System	17	53.1		
Total		32	100.0		

22. Please tell me why you were somewhat or very dissatisfied.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No reason/none/na	1	3.1	33.3	33.3
	Bill too high/inaccurate	1	3.1	33.3	66.7
	Other	1	3.1	33.3	100.0
	Total	3	9.4	100.0	
Missing	System	29	90.6		
Total		32	100.0		

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23. Where you CURRENTLY look for information about <UTILITY>

		Responses		Percent of Cases
		N	Percent	
SQ23MultipleResponse ^a	TV ads	1	2.8%	3.1%
	Family/friends/co-workers	1	2.8%	3.1%
	Utility's newsletter/brochures	1	2.8%	3.1%
	Utility's bill inserts	1	2.8%	3.1%
	Community organizations	1	2.8%	3.1%
	Direct contact	6	16.7%	18.8%
	Website	14	38.9%	43.8%
	None	8	22.2%	25.0%
	DK/Unsure/Refused	2	5.6%	6.3%
	Town Hall	1	2.8%	3.1%
Total		36	100.0%	112.5%

a. Group

24. Where you would PREFER to look for information about <UTILITY>

		Responses		Percent of Cases
		N	Percent	
SQ24MultipleResponse ^a	TV ads	1	2.9%	3.1%
	Family/friends/co-workers	1	2.9%	3.1%
	Utility's bill inserts	1	2.9%	3.1%
	Direct contact	8	22.9%	25.0%
	Website	18	51.4%	56.3%
	None	4	11.4%	12.5%
	DK/Unsure/Refused	1	2.9%	3.1%
	Town Hall	1	2.9%	3.1%
Total		35	100.0%	109.4%

a. Group

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25. Where do you go to find general energy or electricity related information?

		Responses		Percent of Cases
		N	Percent	
SQ25MultipleResponse ^a	<Utility>	11	31.4%	34.4%
	Internet Search (Google)	14	40.0%	43.8%
	Local News Outlet (WNCN, WRAL, etc.)	2	5.7%	6.3%
	Friends & family	1	2.9%	3.1%
	I don't seek this information	6	17.1%	18.8%
	None	1	2.9%	3.1%
Total		35	100.0%	109.4%

a. Group

26. Are there any specific ways you would prefer to interact with your utility regarding OUTAGE information?

		Responses		Percent of Cases
		N	Percent	
SQ26MultipleResponse ^a	Twitter	1	2.2%	3.1%
	Facebook	1	2.2%	3.1%
	Utility website	2	4.3%	6.3%
	City website	4	8.7%	12.5%
	Direct phone call	14	30.4%	43.8%
	Text message	14	30.4%	43.8%
	Mobile Application	2	4.3%	6.3%
	Email	6	13.0%	18.8%
	Doing a good job	1	2.2%	3.1%
	None/no	1	2.2%	3.1%
Total		46	100.0%	143.8%

a. Group

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27. Compared to five years ago, would you say the time your electric utility gives you for having your power restored is more accurate, about the same, or less accurate?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	More accurate	8	25.0	25.0	25.0
	About the same	22	68.8	68.8	93.8
	Less accurate	2	6.3	6.3	100.0
	Total	32	100.0	100.0	

28. Who do you reach out to when you have in-house electrical issues or problems?

		Responses		Percent of Cases
		N	Percent	
\$Q28MultipleResponse ^a	Local electrician	14	41.2%	43.8%
	Local vendor	2	5.9%	6.3%
	<UTILITY>	10	29.4%	31.3%
	In-house expertise	5	14.7%	15.6%
	Landlord	1	2.9%	3.1%
	Depends on the problem	1	2.9%	3.1%
	Have not had any issues	1	2.9%	3.1%
Total		34	100.0%	106.3%

a. Group

29. How do you pay your bill?

		Responses		Percent of Cases
		N	Percent	
\$Q29MultipleResponse ^a	Mail	9	28.1%	28.1%
	Auto Pay (checking or savings withdrawal)	10	31.3%	31.3%
	Via the internet	4	12.5%	12.5%
	Hand deliver or drop box	7	21.9%	21.9%
	<Utility> Kiosk	1	3.1%	3.1%
	Check	1	3.1%	3.1%
	Total	32	100.0%	100.0%

a. Group

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30. How would you prefer to pay for your bill?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Mail	9	28.1	28.1	28.1
	Auto Pay (checking or savings withdrawal)	10	31.3	31.3	59.4
	Auto Pay (credit card withdrawal)	1	3.1	3.1	62.5
	Via the internet	4	12.5	12.5	75.0
	Hand deliver or drop box	6	18.8	18.8	93.8
	<Utility> Kiosk	1	3.1	3.1	96.9
	Check	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

31. Do you have a single point of contact at your utility?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	3	9.4	9.4	9.4
	No	29	90.6	90.6	100.0
	Total	32	100.0	100.0	

Future Initiatives, Green Energy, and Energy Efficiency

32. How important is renewable (also known as green) energy to you or your business?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very important	13	40.6	40.6	40.6
	Somewhat important	12	37.5	37.5	78.1
	Somewhat unimportant	1	3.1	3.1	81.3
	Not at all important	5	15.6	15.6	96.9
	Don't know	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

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33. If you had to pay a premium for renewable energy, how much more would you be willing to pay on a monthly basis?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	None	17	53.1	53.1	53.1
	Less than \$10	8	25.0	25.0	78.1
	\$11 to \$25	2	6.3	6.3	84.4
	\$25 to \$50	2	6.3	6.3	90.6
	\$50 or more	3	9.4	9.4	100.0
	Total	32	100.0	100.0	

34. How willing are you to make investments which may yield an energy efficiency payback within your facility? Would you say...

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very willing	12	37.5	37.5	37.5
	Somewhat willing	10	31.3	31.3	68.8
	Not at all willing	7	21.9	21.9	90.6
	Don't know	3	9.4	9.4	100.0
	Total	32	100.0	100.0	

35. Please think of a company that you believe offers the best customer experience for your business. What services do they provide that you'd like to see your electric utility offer?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	DK / Unsure	29	90.6	90.6	90.6
	None/no	1	3.1	3.1	93.8
	Prompt response/timely service	1	3.1	3.1	96.9
	Drake	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

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I will now read a list of products, services, and offerings that may be available through your utility, <UTILITY>. 36. Attending a free energy usage seminar or educational event

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	15	46.9	46.9	46.9
	Not too interested	6	18.8	18.8	65.6
	Neither interested nor not interested	2	6.3	6.3	71.9
	Somewhat interested	5	15.6	15.6	87.5
	Very interested	3	9.4	9.4	96.9
	Already have it	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

37. Having a free energy audit conducted at your business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	9	28.1	28.1	28.1
	Not too interested	8	25.0	25.0	53.1
	Neither interested nor not interested	2	6.3	6.3	59.4
	Somewhat interested	5	15.6	15.6	75.0
	Very interested	8	25.0	25.0	100.0
	Total	32	100.0	100.0	

38. Upgrading your business's energy efficiency in exchange for a rebate

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	6	18.8	18.8	18.8
	Not too interested	7	21.9	21.9	40.6
	Neither interested nor not interested	4	12.5	12.5	53.1
	Somewhat interested	5	15.6	15.6	68.8
	Very interested	10	31.3	31.3	100.0
	Total	32	100.0	100.0	

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39. Purchasing & Installing solar panels on your business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	11	34.4	34.4	34.4
	Not too interested	7	21.9	21.9	56.3
	Neither interested nor not interested	5	15.6	15.6	71.9
	Somewhat interested	1	3.1	3.1	75.0
	Very interested	8	25.0	25.0	100.0
	Total	32	100.0	100.0	

40. Purchasing solar panels to be maintained at a community location rather than on your business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	8	25.0	25.0	25.0
	Not too interested	8	25.0	25.0	50.0
	Neither interested nor not interested	3	9.4	9.4	59.4
	Somewhat interested	6	18.8	18.8	78.1
	Very interested	7	21.9	21.9	100.0
	Total	32	100.0	100.0	

41. Participating in a time-varying rate plan (Energy rates are lower when energy demand is low.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	8	25.0	25.0	25.0
	Not too interested	9	28.1	28.1	53.1
	Neither interested nor not interested	5	15.6	15.6	68.8
	Somewhat interested	5	15.6	15.6	84.4
	Very interested	5	15.6	15.6	100.0
	Total	32	100.0	100.0	

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42. On-bill financing for energy efficient products or improvements. (On-bill financing makes ene

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	10	31.3	31.3	31.3
	Not too interested	7	21.9	21.9	53.1
	Neither interested nor not interested	6	18.8	18.8	71.9
	Somewhat interested	2	6.3	6.3	78.1
	Very interested	7	21.9	21.9	100.0
	Total	32	100.0	100.0	

43. Levelized Billing (Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill.)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	10	31.3	31.3	31.3
	Not too interested	7	21.9	21.9	53.1
	Neither interested nor not interested	5	15.6	15.6	68.8
	Somewhat interested	2	6.3	6.3	75.0
	Very interested	8	25.0	25.0	100.0
	Total	32	100.0	100.0	

44. When is the last time your organization completed an energy efficiency upgrade?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Last year	6	18.8	18.8	18.8
	2-5 years	4	12.5	12.5	31.3
	6-10 years	2	6.3	6.3	37.5
	Have not completed an energy efficiency upgrade	13	40.6	40.6	78.1
	Don't know/unsure	7	21.9	21.9	100.0
	Total	32	100.0	100.0	

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45. Do you have plans to pursue an energy efficiency upgrade in the near future?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	8	25.0	25.0	25.0
	No	19	59.4	59.4	84.4
	Don't know/unsure	5	15.6	15.6	100.0
	Total	32	100.0	100.0	

46. Which of the following statements comes closest to describing your current level of knowledge about...Smart Meter.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I've heard the term, but don't know much about what it means	9	28.1	28.1	28.1
	I have a basic understanding of what it is and how it would work	5	15.6	15.6	43.8
	I have a fairly complete understanding of what it is, how it would work, and how it would affect homes and businesses	2	6.3	6.3	50.0
	I have not heard that term	16	50.0	50.0	100.0
	Total	32	100.0	100.0	

47. Smart meters are an important piece of the smart grid. The smart grid helps you save money... How important is this to you?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not important	5	15.6	15.6	15.6
	Important, but at no additional cost	17	53.1	53.1	68.8
	Important, willing to pay more but unable to pay more at this time	2	6.3	6.3	75.0
	Important, and will pay more	3	9.4	9.4	84.4
	Don't know	5	15.6	15.6	100.0
	Total	32	100.0	100.0	

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48. A load management program encourages people to reduce their energy use during peak periods when energy usage is expected to be high and costs more for the utility... how likely would you be to participate?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Definitely wouldn't participate	6	18.8	18.8	18.8
	Probably wouldn't participate	4	12.5	12.5	31.3
	Might or might not participate	8	25.0	25.0	56.3
	Probably would participate	5	15.6	15.6	71.9
	Definitely would participate	8	25.0	25.0	96.9
	Already on load management/critical peak rebate	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

49. What are the top three utility-related challenges that your organization faces?

		Responses		Percent of Cases
		N	Percent	
SQ49MultipleResponse ^a	None/Nothing	20	50.0%	82.5%
	Other	1	2.5%	3.1%
	Uninterrupted/reliable service	5	12.5%	15.6%
	High cost/unreasonable rates	6	15.0%	18.8%
	Maintaining infrastructure/equipment	1	2.5%	3.1%
	Heating/cooling issues	4	10.0%	12.5%
	Energy usage/conservation	1	2.5%	3.1%
	Outages/response to outages	1	2.5%	3.1%
	Impact/demand fees	1	2.5%	3.1%
	Total	40	100.0%	125.0%

a. Group

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50. Is there anything else you would like to tell <UTILITY>? This can include any other programs or services you'd like to see.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No/none	25	78.1	78.1	78.1
	Don't know/unsure	1	3.1	3.1	81.3
	Lower costs/cheaper rates	2	6.3	6.3	87.5
	Other	1	3.1	3.1	90.6
	Improve/update communication	1	3.1	3.1	93.8
	Pursue renewable energy sources	1	3.1	3.1	96.9
	Separate bills for multiple locations	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

Demographics

51. How long has your company been a customer of <UTILITY>?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 1 year	3	9.4	9.4	9.4
	1 to less than 5 years	8	25.0	25.0	34.4
	5 to less than 10 years	7	21.9	21.9	56.3
	10 to less than 15 years	5	15.6	15.6	71.9
	15 to less than 20 years	1	3.1	3.1	75.0
	20 years or more	7	21.9	21.9	96.9
	Don't know	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

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52. Which of the following best describes your business:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Office Space	8	25.0	25.0	25.0
	Retail Space	11	34.4	34.4	59.4
	Industrial Space	1	3.1	3.1	62.5
	Church	4	12.5	12.5	75.0
	Refused	1	3.1	3.1	78.1
	Other	2	6.3	6.3	84.4
	Restaurant	1	3.1	3.1	87.5
	Warehouse	1	3.1	3.1	90.6
	Medical/hospital	1	3.1	3.1	93.8
	Real estate	1	3.1	3.1	96.9
	Entertainment	1	3.1	3.1	100.0
	Total	32	100.0	100.0	

53. How many employees do you have at your business?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Don't know	2	6.3	6.3	6.3
	5 or less employees	15	46.9	46.9	53.1
	6-10 employees	8	25.0	25.0	78.1
	11-15 employees	3	9.4	9.4	87.5
	More than 20 employees	4	12.5	12.5	100.0
	Total	32	100.0	100.0	

54. What is the approximate square footage of your business?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Don't know	12	37.5	37.5	37.5
	Less than 1,000 sq. foot	2	6.3	6.3	43.8
	1,000-1,999 sq. foot	6	18.8	18.8	62.5
	2,000-2,999 sq. foot	7	21.9	21.9	84.4
	3,000-3,999 sq. foot	2	6.3	6.3	90.6
	5,000 or more sq. foot	3	9.4	9.4	100.0
	Total	32	100.0	100.0	

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55. Do you anticipate the need to expand the size of your business at its current location or expand to additional locations in the next five years?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Yes, expand at the current location	2	6.3	6.3	6.3
Yes, expand to other locations	8	25.0	25.0	31.3
Yes, both	1	3.1	3.1	34.4
No	19	59.4	59.4	93.8
Don't know	2	6.3	6.3	100.0
Total	32	100.0	100.0	

56. What is the average monthly electric bill for you organization?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Don't know	5	15.6	15.6	15.6
Refused	2	6.3	6.3	21.9
Less than \$100	2	6.3	6.3	28.1
\$100-\$199	5	15.6	15.6	43.8
\$200-\$299	4	12.5	12.5	56.3
\$300-\$399	6	18.8	18.8	75.0
\$400-\$499	3	9.4	9.4	84.4
\$500-\$999	1	3.1	3.1	87.5
\$1,000 or more	4	12.5	12.5	100.0
Total	32	100.0	100.0	

57. Do you currently rent or own?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Rent	19	59.4	59.4	59.4
Own	12	37.5	37.5	96.9
Don't know	1	3.1	3.1	100.0
Total	32	100.0	100.0	



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

Introductions & Special Presentations

Item Title

State of the Chamber

Presenter *(Name & Title)*

Dana Wooten, President/CEO – Clayton Chamber of Commerce

Summary/Description

Ms. Wooten will provide an overview/ summary of the Clayton Chamber of Commerce's Impact Agenda for Economic Development, branding of the districts and place branding of Clayton, a summary of Chamber's additional marketing resources and assets, "The Clayton Story", and updates on Chamber events to include; Sip & Shop, Harvest Festival, and Latin American Festival.

Requested Action

Informational Only

Additional Documents To Be Included in Agenda Packet

N/A



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

Public Hearings

Item Title

2018-87-SUP, 330 W Stallings Street

Presenter *(Name & Title)*

Planning Dept.

Summary/Description

Request to develop the use of a duplex on a portion of the subject property.

Requested Action

Approval

Additional Documents To Be Included in Agenda Packet

Application
Staff report
Map
Neighborhood meeting materials
Planning Board Motion Sheet
Adjacent Property Letter
Site Plan
Architectural Elevations
Newspaper Ad



TOWN OF CLAYTON

Planning Department

111 E. Second Street, Clayton, NC 27520

P.O. Box 879, Clayton, NC 27528

Phone: 919-553-5002

Fax: 919-553-1720

SPECIAL USE APPLICATION

Pursuant to Article 7, Section 155.711 of the Unified Development Code, an owner of land within the jurisdiction of the Town (or a duly authorized agent) may petition the Town Council to allow a Special Use. Special Uses are uses that may be appropriate in a particular district, but have the potential to create incompatibilities with adjacent uses.

Application Fee: \$400.00.

Advertisement Fee: \$100.00.

All fees are due when the application is submitted.

Please note that Section 155.702(B) of the Unified Development Code requires a Neighborhood Meeting for all Special Use Permit applications.

APPLICATION TYPE

☒ New Special Use Permit

☐ Major Modification to an approved SUP

Permit Modified: _____

SITE INFORMATION

Name of Project: 330 W. Stallings Street Acreage of Property: .5

Parcel ID Number: 166913-04-1327 Tax ID: 4700780

Deed Book: 04899 Deed Page(s): 0124

Address/Location: 330 W. Stallings Street - Clayton, NC 27520

Corner of W. Stallings Street and W. Whitaker Street

Existing Use: Vacant Proposed Use: Duplex

Is project within a Planned Development? ☒ No ☐ Yes

Planned Development District (if applicable): _____

Is project within an Overlay District: ☒ No ☐ Yes

Overlay District (if applicable): _____

OFFICE USE ONLY

Date Received: MAY 01 2018 Amount Paid: \$500- Permit Number: 2018-87-SUP

TOWN OF CLAYTON
PLANNING DEPARTMENT
version 01/06/2013

Page 1 of 9

PROPERTY OWNER INFORMATION

Name: 101 W. First Street, LLC

Mailing Address: 114 W Main Street, Suite 102 - Clayton, NC

Phone Number: 919-827-1089 Ext. 202 Fax: 919-827-1089

Email Address: holton@communitysmith.com

APPLICANT INFORMATION

Applicant: CommunitySmith, LLC

Mailing Address: 114 W. Main Street, Suite 105 - Clayton, NC 27520

Phone Number: 919-827-1089 Ext. 202 Fax: 919-827-1089

Contact Person: Holton Wilkerson

Email Address: holton@communitysmith.com

REQUIRED INFORMATION (to be submitted with the application)

The following items must accompany a Conditional Use Permit (CUP) application.

To be completed by the applicant:			To be completed by staff:		
	Yes	N/A	Yes	No	N/A
1. A pre-application conference was held with Town of Clayton staff. Date: April 26, 2018	☒	☐			
2. Review Fee (\$400) and Application Fee (\$100)	☒	☐			
3. Completed application (9 copies)	☒	☐			
4. Owner's Consent Form (9 copies)	☒	☐			
5. Adjacent property owners list (9 copies)	☒	☐			
6. Wastewater allocation request OR verification of wastewater allocation (9 copies)	☒	☐			
7. Signed and sealed traffic impact analysis (2 copies)	☐	☒			
8. If applicant is concurrently applying for site plan approval, a copy of the proposed site plan.	☒	☐			
9. Neighborhood meeting notice letter (9 copies) See sample letter and meeting requirements included in this packet	May be provided at time of submittal if meeting date is known – otherwise must be submitted by email or mail on date the letter is mailed out.				
10. Set of stamped, addressed envelopes using the adjacent property owners list	May be provided at time of submittal OR no later than 25 days prior to the Town Council meeting.				
11. Neighborhood meeting summary form (9 copies) Form is included in this packet	Must be submitted after neighborhood meeting is held and at least 10 days prior to Planning Board meeting.				

Note: More information may be requested by the Planning Department depending on the project

REQUIRED FINDINGS OF FACT

Section 155.711(I) of the Unified Land Development Code requires applications for a Special Use to address the following findings. The burden of proof is on the applicant and failure to adequately address the findings may result in denial of the application. Please attach additional pages if necessary.

1. That the application will not materially endanger the public health or safety if located where proposed, and developed according to the plans as submitted and approved.

The application will not materially endanger public health or safety if located where proposed and will be developed in accordance with the plans as submitted to the Town of Clayton.

2. That the application meets all required specifications and conforms to the standards and practices of sound land use planning and the Town Code of Ordinances and other applicable regulations.

The application has been prepared to ensure compliance with all Town of Clayton ordinance requirements and will be an example of sound land use practice.

3. That the application will not substantially injure the value of adjoining or abutting property, and will not be detrimental to the use or development of adjacent properties or other neighborhood uses.

Application will not injure value of, or be detrimental to the use or development of, adjoining or abutting properties which are currently developed.

In fact, the reactivation of a vacant, formerly blighted parcel will have a very positive impact on adjacent properties and their valuation.

Single family homes in the price point planned have been very successful in the area surrounding downtown. In our experience, rentals in the same area, especially new construction, have leased quickly at at-or-above market rate rents and remained full with quality tenants that are very complimentary to the neighborhoods.

4. That the application will not adversely affect the adopted plans and policies of the Town, or violate the character of existing standards for development of the adjacent properties.

The application will certainly not have an adverse affect, rather will comply with adopted plans and policies of the Town and will improve the character of the surrounding area.

EXPLANATION OF PROJECT

Please provide detailed information concerning all requests. Attach additional sheets if necessary.

Plan is to construct one duplex facing W. Whitaker Street on newly formed lot via minor subdivision.

Area is a mix of single family and multifamily dwellings and the duplex will not only be in keeping with the surroundings, but a welcome addition to them given the new construction and character of the design as shown in the attached plans and elevations.

The duplex will be approximately 2,400 square feet - 1,200 per side. Each side will consist of a 3 bedroom, 2 bath unit with covered porch in front and deck/patio area in the rear.

APPLICANT AFFIDAVIT

I/We, the undersigned, do hereby make application and petition to the Town Council of the Town of Clayton to approve the subject Special Use Permit. I hereby certify that I have full legal right to request such action and that the statements or information made in any paper or plans submitted herewith are true and correct to the best of my knowledge. I understand this application, related material and all attachments become official records of the Planning Department of the Town of Clayton, North Carolina, and will not be returned.

Holton Wilkerson

Print Name



Signature of Applicant

5-1-18

Date



Town of Clayton
Planning Department
111 E. Second Street, Clayton, NC 27520
P.O. Box 879, Clayton, NC 27528
Phone: 919-553-1545

*Planning Board
May 29, 2018*

STAFF REPORT

Application Number: 2018-87-SUP

Project Name: 330 W. Stallings Street Duplex Special Use Permit

NC PIN / Tag #: 166913-04-1327 / 4700780
Town Limits/ETJ: Town Limits
Overlay: None
Applicant: CommunitySmith LLC
Owner: 101 W. First Street LLC
Location: 330 W. Stallings Street; site of the former Champion House

Public Noticing:

- Neighborhood meeting May 16, 2018
- Sign posted prior to May 18, 2018
- Letters mailed June 5, 2018
- Newspaper ad posted June 8, 2018 and June 15, 2018

REQUEST: Request to allow the use of a duplex on a portion of the subject property (outlined in blue below). A rezoning request (2018-88-RZ) is running concurrently with this application to rezone the parcel from Residential-8 to Residential-6.

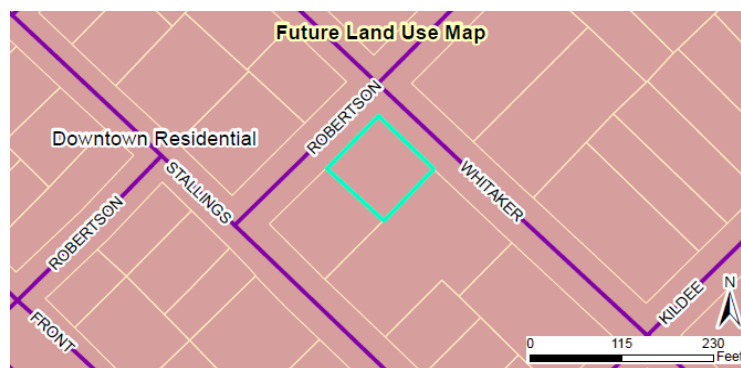


SITE DATA:**Acreage:** 0.22 acres**Existing Use:** Vacant; formerly vacant single family residential lot**ADJACENT ZONING AND LAND USES:**

Direction	Zoning	Existing Use
North	Residential-8	Single family residential, Multi-family residential (apartment, quadplex)
South	Residential-6	Single family residential
East	Residential-8	Single family residential
West	Residential-8, Residential-6	Single family residential, with Multi-family residential nearby on the intersection of Robertson Street and Stallings Street

STAFF ANALYSIS AND COMMENTARY:**Overview**

The applicant is requesting issuance of a special use permit in order to develop the use of a duplex on .22 acres of the overall .5 acre subject property. Per UDC requirements, a duplex requires a special use permit in order to be permitted. Running concurrently with this request is a rezoning request (2018-88-RZ) for the entire parcel, requesting to be rezoned from R-8 to R-6. The subject property is currently vacant. It is adjacent to and bordered by a quadplex apartment to the north, and is otherwise generally bordered by single-family residential.

**Consistency with the Comprehensive Plan 2040**

The property is identified in the Future Land Use Map as Downtown Residential. This district typically allows single-family residential uses, but does also allow higher density housing types in areas that are located in close proximity to the Downtown Core. Therefore, this request is consistent with the Comprehensive Plan 2040.

Consistency with Surrounding Land Uses

The proposed use of a duplex is consistent with the surrounding land uses, which consist of apartments and single-family residential homes.

Site Plan

The proposed duplex will be 2,836 square feet in size, and will consist of two units. The duplex will front on Whitaker Street and the applicant is proposing 5' wide sidewalk along the frontage. Both units will be accessed via private driveways off Whitaker Street. The rear yard will be enclosed within a 6' tall wooden privacy fence.

Landscaping and Buffering

A class "A" compatibility landscape buffer is required and proposed along the eastern property line, abutting Residential-8 zoning. Required street trees are also proposed at the rate of one canopy tree per 40 linear feet.

CONSIDERATIONS:

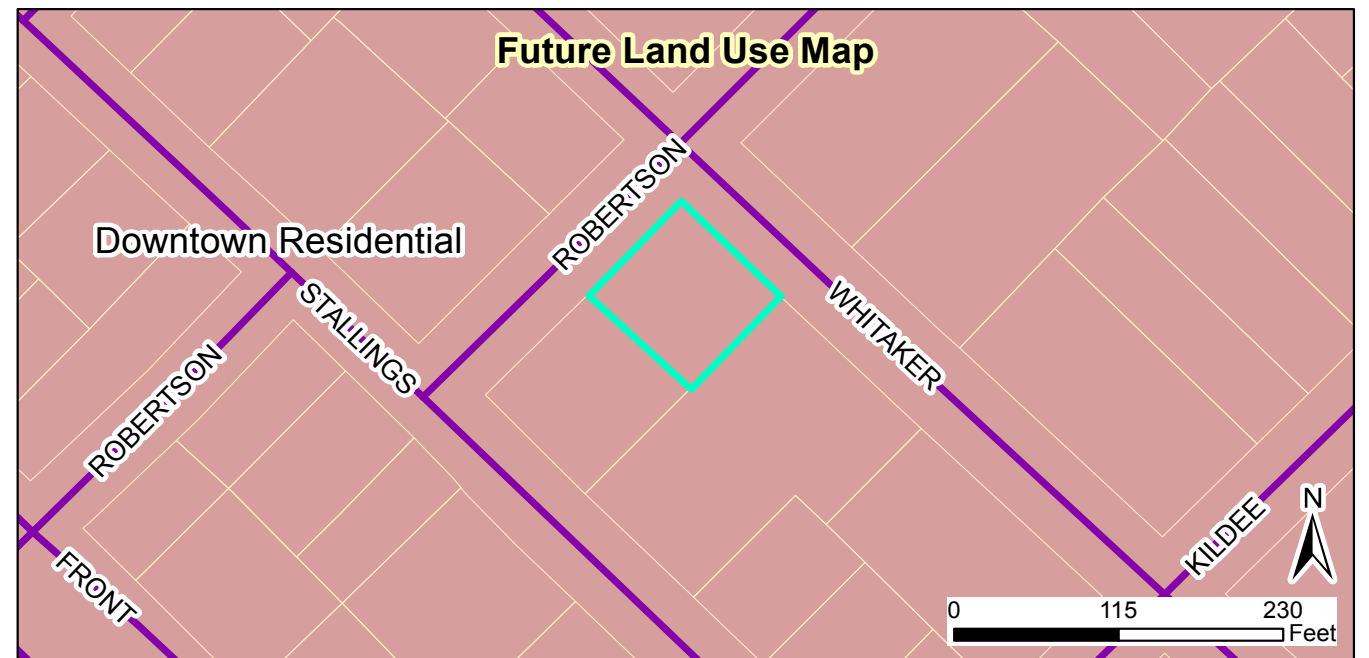
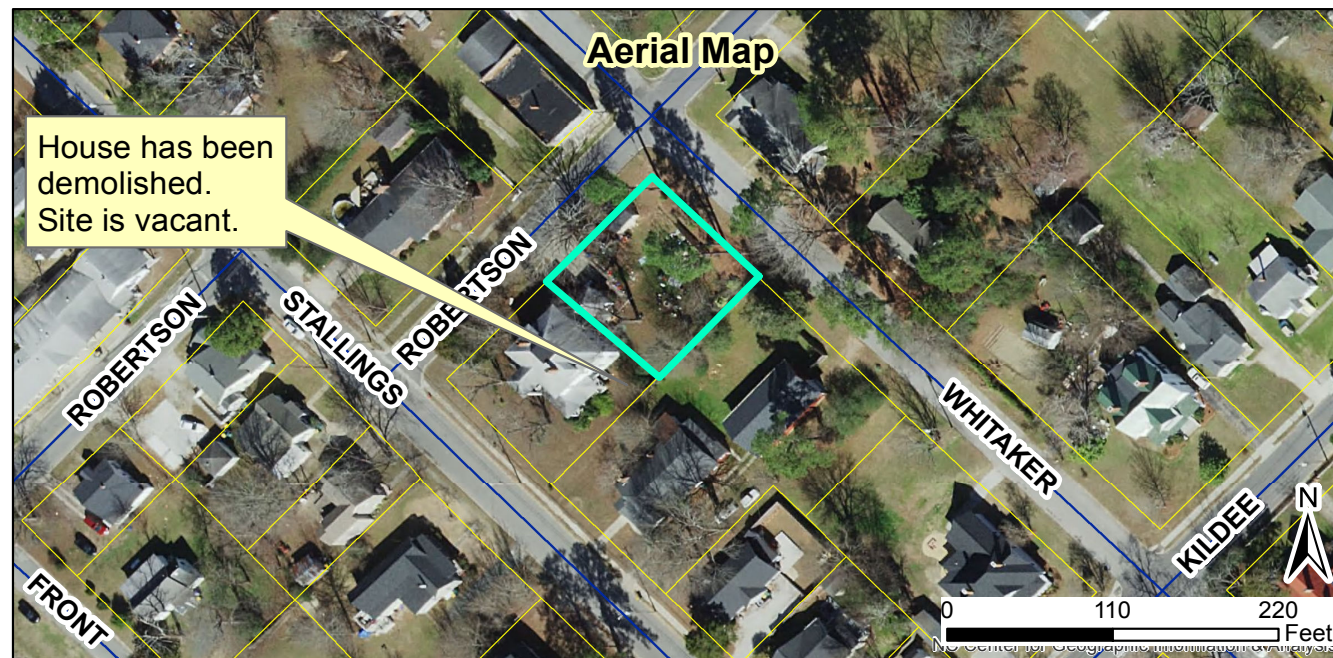
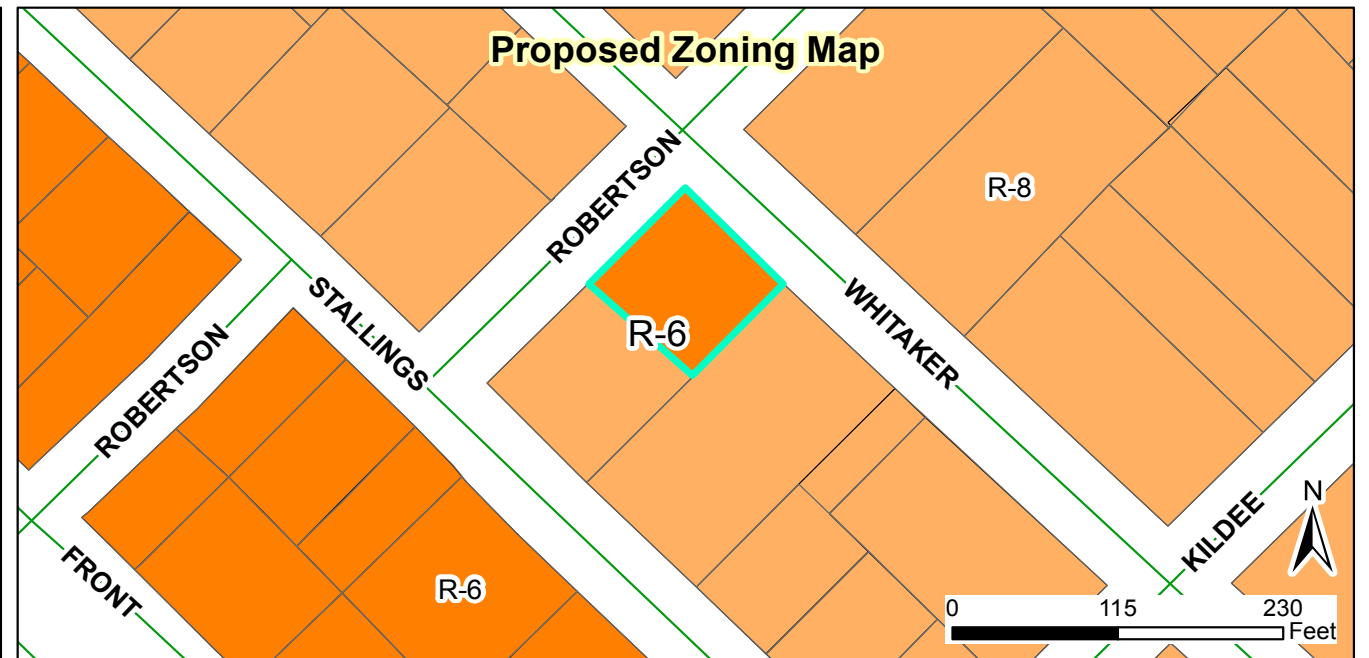
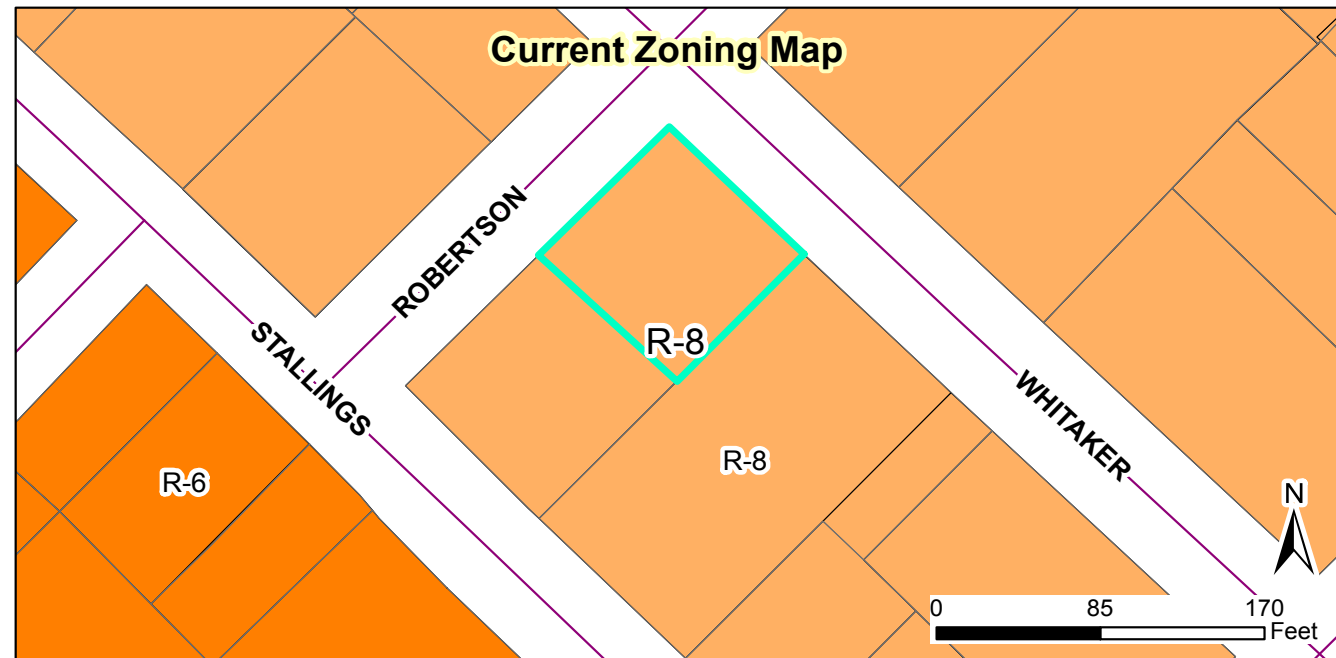
- Special Use Permits are decided upon by Town Council. Planning Board shall make a recommendation to Town Council.
- The Special Use Permit shall only be valid for the portion of the property included within the associated site plan.

RECOMMENDED CONDITIONS OF APPROVAL:

1. This Special Use Permit shall only be valid for the .229 acres of the property included within this application and associated site plan.
2. The Class "A" compatibility landscape buffer shall be installed along the eastern property line prior to issuance of a Certificate of Occupancy.
3. All mechanical equipment shall be screened entirely from view, per requirements within the Unified Development Code.
4. Per UDC requirements, driveways must have a minimum corner clearance from the curb line or edge of pavement of intersecting streets shall be at least 20 feet from the point of tangency of the radius curvature, or 20 feet from the intersection of the right-of-way lines, whichever is greater.
5. The architectural elevations, including materials and features, shall be consistent on all four sides of the structure.

ATTACHMENTS:

- 1) Application
- 2) Staff Report Maps
- 3) Neighborhood Meeting Materials
- 4) Site Plan



2018-87-SUP 330 W Stallings Street Duplex, Special Use Permit
Request: Request to allow the use of a duplex on a portion of the subject property

Applicant: CommunitySmith, LLC
 Property Owners: 101 W First Street, LLC
 Parcel ID: 166913-04-1327
 Tag #: 4700780

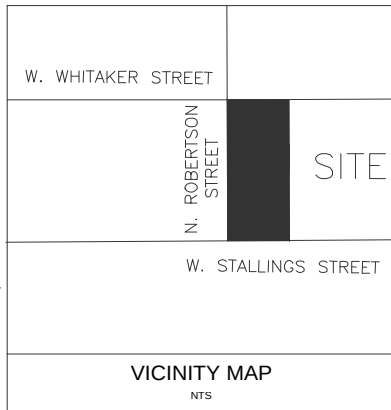
Document Path: O:\PLANNING\SPECIAL USE\2018\2018-87-SUP 330 W. Stallings St\Maps\2018-87-SUP 330 W Stallings Street special use.mxd

Staff Report Map

05/04/2018
 Produced by: TOC Planning
 Disclaimer: Town of Clayton assumes no legal responsibility for the quality of the data represented here.

Legend

- 100-yr Flood Zone
- Thoroughfare Overlay
- Watershed Protection Overlay
- Site



PRELIMINARY PLANS
NOT FOR CONSTRUCTION



PLOT PLANS FOR 330 W. STALLINGS STREET CLAYTON, NORTH CAROLINA

2018-87-SUP W STALLINGS STREET DUPLEX

PREPARED FOR:
COMMUNITYSMITH, LLC
114 W. MAIN STREET, SUITE 105
CLAYTON, NORTH CAROLINA 27520

<u>SHEET</u>	<u>DESCRIPTION</u>
C-1	COVER
C-2	EXISTING CONDITIONS (SURVEY)
C-3	PLOT PLAN

ALL CONSTRUCTION TO BE IN ACCORDANCE WITH ALL
TOWN OF CLAYTON STANDARDS AND SPECIFICATIONS.

CRUMPLER
Consulting Services, PLLC

2308 Ridge Road
Raleigh, North Carolina 27612
Ph. 919-413-1704
P-1533

PROJECT NO.:	18013
DRAWN BY:	JAC
CHECKED BY:	JAC
DATE:	04/30/18
SCALE:	NO SCALE

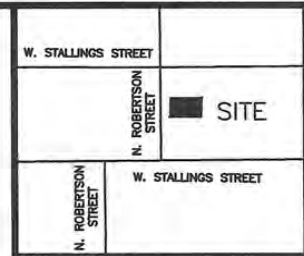
C-1

NOTES:

- 1) ALL DISTANCES SHOWN ARE HORIZONTAL GROUND DISTANCES
- 2) AREAS COMPUTED BY COORDINATE METHOD
- 3) PROPERTY SUBJECT TO ALL EASEMENTS AND RESTRICTIONS OF RECORD
- 4) NO HORIZONTAL CONTROL FOUND WITHIN 2000 FEET OF SURVEY
- 5) BOUNDARY PREDICATED ON EXISTING MONUMENTATION FOUND IN THE FIELD
- 6) NO DETERMINATION HAS BEEN MADE AS TO THE EXISTENCE OF FEMA FLOOD HAZARD AREAS ON THIS PARCEL

MINIMUM BUILDING SETBACKS
ZONING: R-8

FRONT.....25 FEET
SIDE.....10 FEET
REAR.....25 FEET
CORNER SIDE.....20 FEET

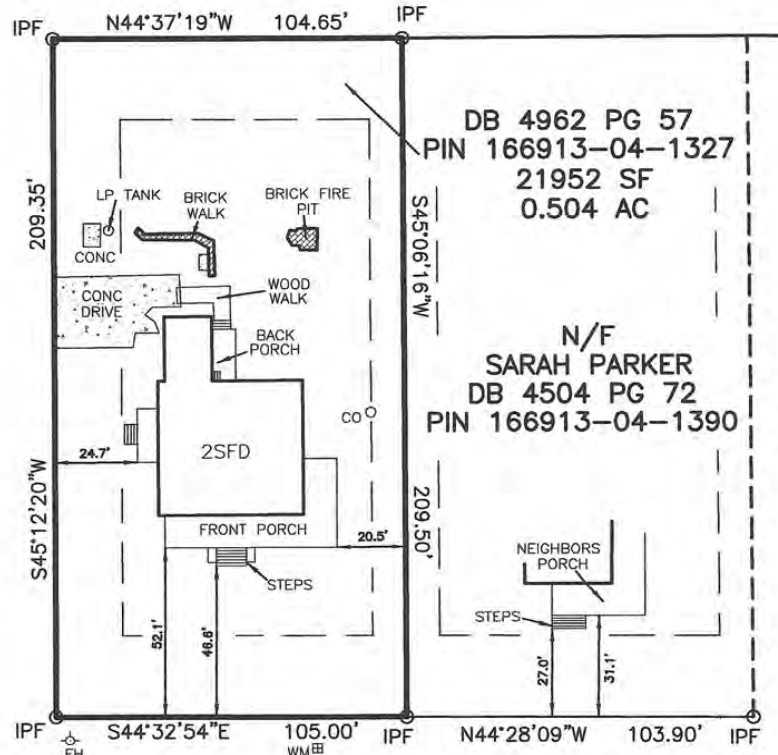


VICINITY MAP
(not to scale)



W. WHITAKER STREET 60' R/W (PUBLIC)

N. ROBERTSON STREET 60' R/W (PUBLIC)



W. STALLINGS STREET 60' R/W (PUBLIC)

SCALE: 1" = 50'



330
W. STALLING STREET

LEGEND	
○ IPF	IRON PIPE FOUND
● IPS	IRON PIN SET
○ RRSF	RAILROAD SPIKE
○ PKNF	PARKER-KALON NAIL FOUND
WV	WATER VALVE
WM	WATER METER
CO	CLEAN OUT
S.F.	SQUARE FEET
100.0	ELEVATIONS
CATV	CABLE TV BOX
ELEC	ELECTRIC BOX
PB	PLAT BOOK
PP	POWER POLE
DB	DEED BOOK
---	LINE NOT SURVEYED



NOT PREPARED FOR RECORDATION

JOB NO. 3037.001

I, CURK T. LANE CERTIFY THAT THIS MAP WAS DRAWN FROM AN ACTUAL SURVEY MADE UNDER MY SUPERVISION, THAT THE ERROR OF CLOSURE AS CALCULATED IS 1:10,000+, THAT THE BOUNDARIES NOT SURVEYED ARE SHOWN AS BROKEN LINES.

L - 3990

REGISTRATION NUMBER

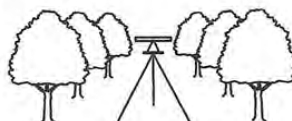
SURVEYOR

PHYSICAL SURVEY
FOR

101 W. FIRST ST., LLC

330 W. STALLING STREET, CLAYTON, NC 27520
CLAYTON TOWNSHIP JOHNSTON COUNTY NORTH CAROLINA

TRUE LINE SURVEYING, P.C.



205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

DATE OF SURVEY: 6/2/17

DRAWN: HUSSEIN

DATE: 6/8/17

CHECKED: CURK

PRELIMINARY PLANS

NOT FOR CONSTRUCTION



NOTES

1. ALL 6' PRIVACY FENCING TO BE PLACED 1' INSIDE OF PROPERTY LINE.
2. EXISTING STRUCTURE AS SHOWN ON SURVEY HAS BEEN PREVIOUSLY REMOVED FROM SITE.
3. AIR CONDITIONING UNIT TO BE PLACE BEHIND PRIVACY FENCING TO MEET SCREENING REQUIREMENT 155.402(G)(4).
4. THE TOWN'S ENG. DEPT WILL REQUIRE 48 HOUR NOTICE PRIOR TO START OF WORK.
5. A VALID TOWN OF CLAYTON ENCROACHMENT AGREEMENT WILL NEED TO BE SECURED FOR WORK WITHIN THE PUBLIC R.O.W.
6. EXISTING UTILITY SERVICES WILL REMAIN FOR FUTURE DEVELOPMENT ALONG STALLINGS STREET.
7. A UTILITY SUBMITTAL PACKAGE WILL NEED TO BE FORWARDED TO THE ENGINEERING DEPT FOR APPROVAL, PRIOR TO START OF WORK, FOR ALL MATERIALS PROPOSED FOR INSTALLATION.

SUMMARY INFORMATION

PIN NUMBER: 166913-04-1327
COUNTY TAG NUMBER: 4700780

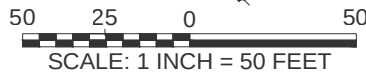
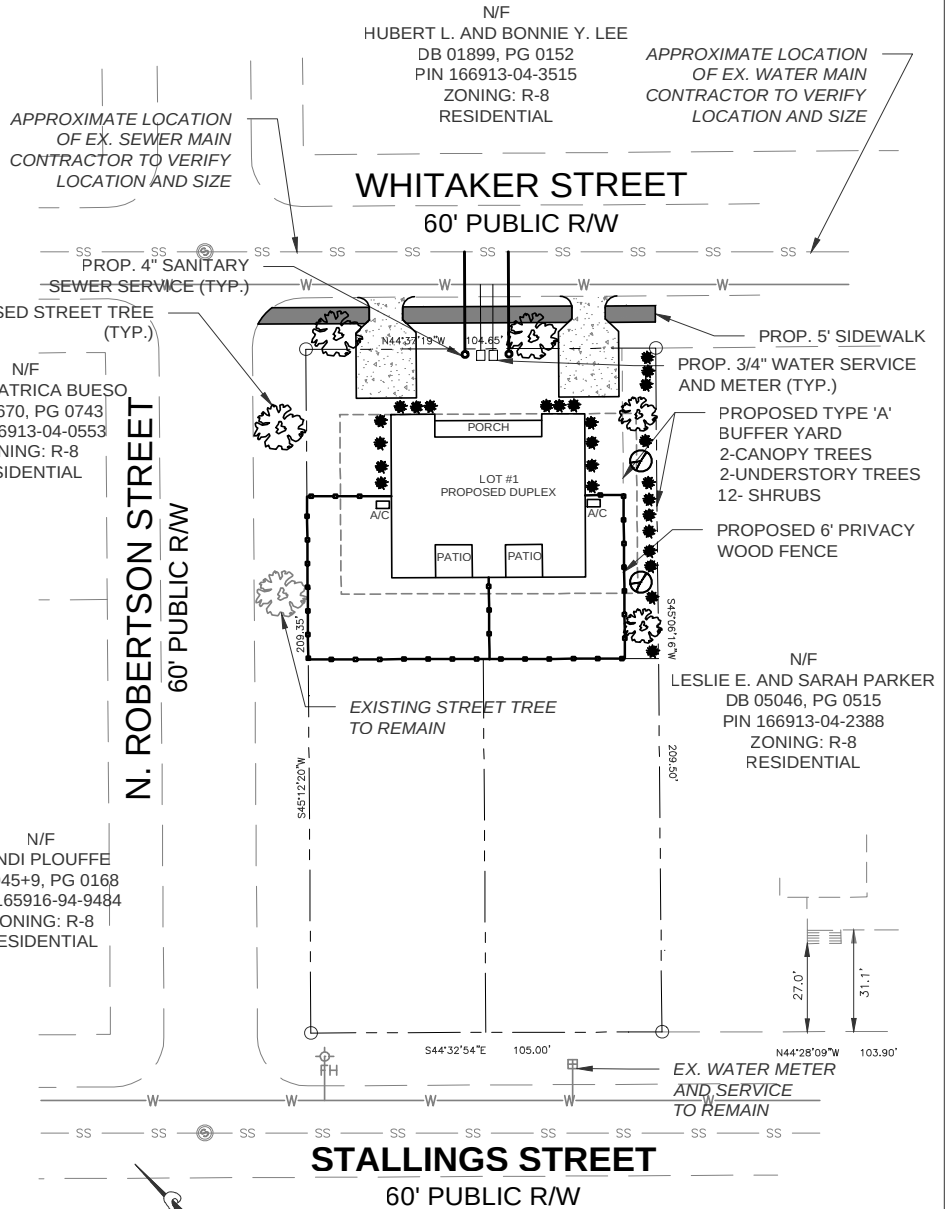
JURISDICTION: TOWN OF CLAYTON
CURRENT ZONING DISTRICT: R-8
PROPOSED ZONING DISTRICT: R-6

TOTAL ACREAGE: 0.228 ACRES (9,949 SF)
EXISTING USE: VACANT
PROPOSED USE: DUPLEX
PROPERTY SETBACKS:
FRONT: 20'
SIDE STREET: 10'
SIDE: 6'
REAR: 20'

NUMBER OF UNITS: ONE DUPLEX
PROPOSED DENSITY: 2 U/A
BUILDING COVERAGE: 2,836SF (28.5%)
PROPOSED BUILDING HEIGHT: 21'-1"
EXISTING IMPERVIOUS SURFACE: 0.0 SF (0.0%)
PROPOSED IMPERVIOUS SURFACE: 3,765 SF (37.8%)
EXISTING PERVIOUS SURFACE COVERAGE: 9,949 SF (100.0%)
PROPOSED PERVIOUS SURFACE: 6,184 SF (62.2%)

REQUIRED PARKING: 2 SPACES PER UNIT
PROVIDED PARKING: 4 SPACES

ELECTRIC PROVIDER: TOWN OF CLAYTON
WATER PROVIDER: TOWN OF CLAYTON
SEWER PROVIDER: TOWN OF CLAYTON



PLOT PLAN

2018-87-SUP W STALLINGS STREET
330 W. STALLINGS STREET
CLAYTON, NORTH CAROLINA

CRUMPLER
Consulting Services, PLLC

2308 Ridge Road
Raleigh, North Carolina 27612
Ph. 919-413-1704
P-1533

PROJECT NO.: 18013

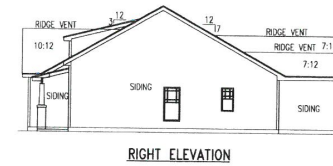
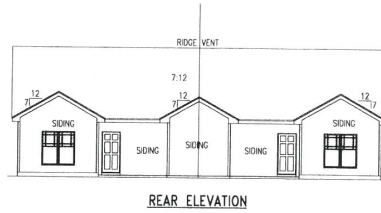
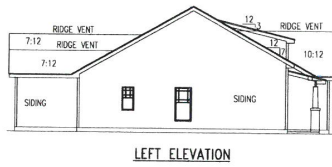
DRAWN BY: JAC

CHECKED BY: JAC

DATE: 04/30/18

SCALE: 1 : 50

C-3



ATTIC SPACE VENTILATION	
REQUIRED	
1983	SQ. FT. OF CLG. / 150 = 10.6 SQ. FT. REQUIRED
REFER TO SECTION 8808 (ROOF VENTILATION) IN NORTH CAROLINA STATE 2000 INTERNATIONAL RESIDENTIAL BUILDING CODES.	

MEAN ROOF HGT.		
Soffit Hgt. From Assumed Grade	+ Highest Ridge Hgt. From Assumed Grade	= Mean Roof Hgt.
9'-10"	+ 20'-10"	= 15'-4" Mean Roof Hgt.

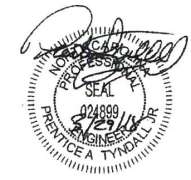
SCALE
24'x36' = 1/4"=1'-0"
11'x17' = 1/8"=1'-0"

REVISIONS:
314 East Main Street
Chapel Hill, NC 27514
813-733-1278
ADAMS & HODGE
ENGINEERING, PC

ADAMS & HODGE
ENGINEERING, PC

BYWATER
Elevation

FILE
DESIGN
ADS
DRAWN
ADS
CHECKED
DATE
3/07/2018
SHEET
1A



MONOLITHIC
FOUNDATION

SCALE	
24" x 36"	= 1/4" = 1' - 0"
11" x 17"	= 1/8" = 1' - 0"

314 East Main Street
Clayton, NC 27520
mcs@adamsondesign.com
919.763.7278
FIRM = C-187



REVISED:	
314 East Main Street Clayton, NC 27520 www.ecadusaathodge.com	919-763-7278 FIRM # C-4187

ADAMS & HODGE
ENGINEERING, PC

Plumbing Layout

BYWATER

FILE
DESIGN ADS
DRAWN ADS
CHECKED
DATE 3/07/2018
SHEET 2A

	LINE LOAD (PSF)	DEAD LOAD (PSF)	DEFLECTION	
			DL	PL
FLOOR SLAB (20'x20')	40	10	1.740	5.240
FLOOR SLAB (20'x20')	40	10	1.740	5.240
ATTIC (16'x16')	20	10	1.240	3.740
ATTIC (16'x16')	10	10	1.240	3.740
EXTERNAL BALCONY	50	10	1.740	5.240
ROOF	20	10	1.240	3.740
ROOF SLAB	20	10	1.240	3.740
WIND LOAD				

BASED ON 100 MPH (KATKOWITZ B)
BASED ON 15-MINUTE ZONES A, B & C

2) IT IS THE CONTRACTOR'S RESPONSIBILITY TO VERIFY ALL DIMENSIONS AND SQUARE FOOTAGE PRIOR TO CONSTRUCTION. TROYALL ENGINEERING & DESIGN, P.A. IS NOT RESPONSIBLE FOR DIMENSIONS AND SQUARE FOOTAGE ERRORS ONCE CONSTRUCTION BEGINS.

- [illegible]

- 1) DESIGNED FOR SEISMIC ZONE A-C AND ROAD SPEEDS OF 100 MPH OR LESS.
- 2) WALLS SHALL BE BRACED IN ACCORDANCE WITH SECTION R602.10 OF THE 2012 IRC.
- 3) BRACING REQUIREMENTS SHALL BE PER TABLE R602.10.1.
- 4) REFER TO SECTION R602.10.8 & R602.10.9 FOR REQUIRED BRACED WALL PANELS.

- (3) REFERENCE FIGURE PRO210.9 OF THE 2012 IBC.

① REFERENCE FIGURE PB02 10.9 OF THE 2012 IAC

- 5) INTERIOR BRACED WALL PANELS (BWP) INDICATED SHALL BE SHEATHED IN ACCORDANCE WITH THE CB METHOD OR WSC METHOD AS PRESCRIBED IN SECTION 902114 (END)

- (1) 1/2" GYPSUM BOARD (GB) MINIMUM LENGTH IS 8'-0" IF BOTH SIDES ARE SHEATHED. SECURE w/ 50 CORNER NAILS (ON EACH PANEL TAB 1702.3.5) SPACED @ 7" O.C. AT PANEL EDGES. INCLUDING TOP AND BOTTOM PLATES @ 7" O.C. AT INTERMEDIATE SUPPORTS.

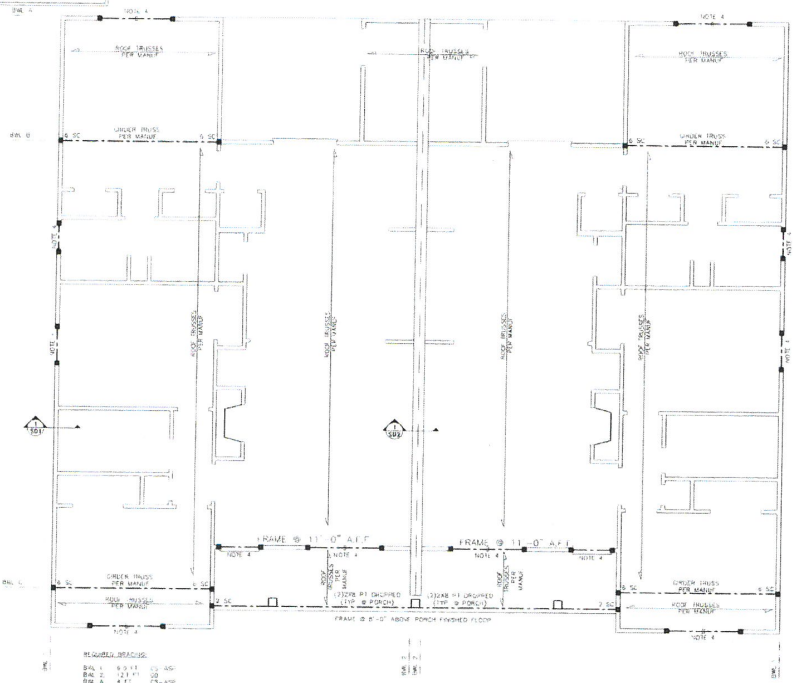
- 3) 3/8" WOOD STRUCTURAL PANEL (WSP)
SECURE w/ 6d COMMON NAILS SPACED AT
6" O.C. AT PANEL EDGES AND 12" O.C.
AT INTERMEDIATE SUPPORTS

- 7) EXTERIOR BRACED WALL PANELS (BWP) SHALL BE CONSTRUCTED IN ACCORDANCE WITH CS-WSP METHOD 45 (PRESCRIBED) IN SECTION 902 TO 4.2 (UNO)
- 8) ALL SHEATHABLE SURFACES OF EXTERIOR WALLS (INCLUDING AREAS ABOVE AND BELOW OPENINGS AND GABLE END WALLS) SHALL BE CONTINUOUSLY SHEATHED

- WITH WOOD STRUCTURAL PANEL (WSP) SHEATHING WITH A MINIMUM THICKNESS OF 3/8" SHEATHING SHALL BE SECURED WITH MINIMUM 6D COMMON NAILS SPACED AT 6" O.C. AT PANEL EDGES AND SPACED AT 12" O.C. AT INTERMEDIATE SUPPORTS.
8. LENGTH REQUIREMENTS FOR BRACED WALL PANELS WITH CS WSP SHEATHING SHALL BE IN ACCORDANCE WITH TABLE B02.03.3.

- 9) 1" OF 25 MSP REINFORC. & MINIMUM 24" BRACED WALL PANEL CORNER RETURN SHALL BE PROVIDED AT BOTH ENDS OF A BRACED WALL LINE IN ACCORDANCE WITH FIGURE NO.2 TO 7 IN LIEU OF A CORNER RETURN, A HOLD-DOWN DEVICE

- (5) MINIMUM 800# HOLD DOWN DEVICE



FLOOR PLAN STRUCTURALS

表 1 各型叶片、叶片人口数据		
叶片	1	6.0 1.1
叶片	2	1.2 1.1
叶片	A	4.1 1.1
叶片	B	7.4 1.1
叶片	C	8.5 1.1
叶片人口数据		
叶片	1	4.2 1.1
叶片	2	4.2 1.1
叶片	A	1.5 1.1
叶片	B	2.1 1.1
叶片	C	2.6 1.1

[illegible]

Professional Engineer Seal for State of California, No. 024899, signed by A. Tyndall Jr.

 TYNDALL

¹ Structural Analysis based on NC Residential Building Code. *See*

SCALE	
24" x 36"	= 1/4" = 1'-0"
11" x 17"	= 1/8" = 1'-0"

44 East Main Street
Waynes, NC 27620
Tel: 704.763.7278
www.adamwashington.com
FURNITURE

A&H **ADAMS & HODGE**
ENGINEERING, PC

Structural Floor Plan

BYWATER

FILE
DESIGN
CMP
DRAWN
CMP
CHECKED
PTH
DATE
3/07/2018
SHEET
3

[illegible]

ROOF FRAMING PLAN



Project Number: 1601-010071
*** Structural analysis based on NC Residential Building Code 2012**



REVISIONS:

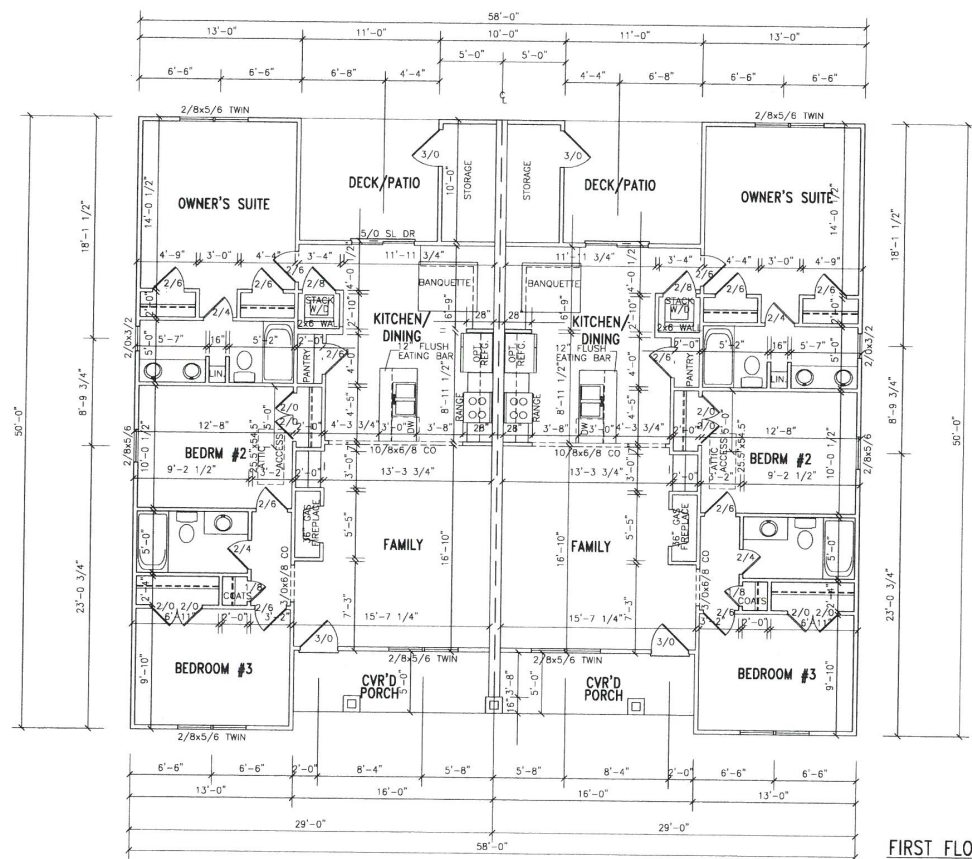
314 East Main Street
Chapel Hill, NC 27520
sales@adamsriddle.com
919-763-7278
FIRM # C-418*

AMS & HODGE
ENGINEERING, PC

Roof Framing

BYWATER

FILE
DESIGN
CMP
DRAWN
CMP
CHECKED
PTII
DATE
3/07/2018
SHEET



FIRST FLOOR PLAN

SQUARE FOOTAGE EACH UNIT	
HTD. FLOOR	1185
STORAGE	50
PATIO	110
PORCH	78

1ST FLOOR PLAN NOTES:	
1)	8'-0" C.G. HCL. (W-1 1/2" PLT. HCL.) UNLESS OTHERWISE NOTED.
2)	ALL EXTERIOR WALLS FIGURED AT 4" NOMINAL WIDTHS UNLESS OTHERWISE NOTED.
3)	ALL INTERIOR WALLS FIGURED AT 3 1/2" NOMINAL WIDTHS UNLESS OTHERWISE NOTED.
4)	SET FINISHING AT 8'-0" AT F.
5)	UNLESS OTHERWISE NOTED, DIMENSIONS ARE TO FINISH UNLESS OTHERWISE NOTED.

SCALE	
24'x36' = 1/4"=1'-0"	
11'x17' = 1/8"=1'-0"	

REVISIONS:

114 East Main Street
Greenville, SC 29615
864.671.1111
www.adamsandhodge.com
FIRM # A-117

A&H **ADAMS & HODGE**
ENGINEERING, PC

Floor Plan

BYWATER

FILE

DESIGN
ADS

DRAWN
ADS

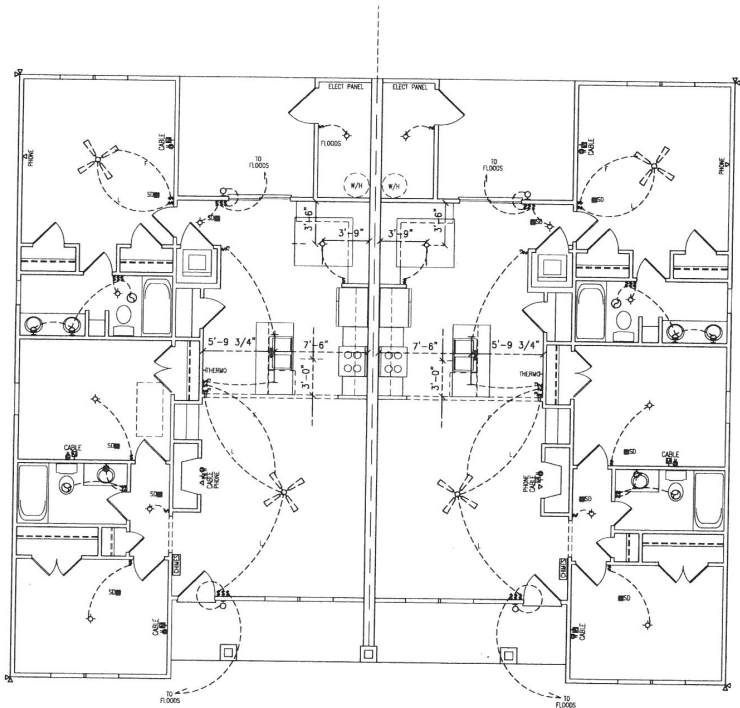
CHECKED
ADS

DATE
3/07/2018

SHEET
5

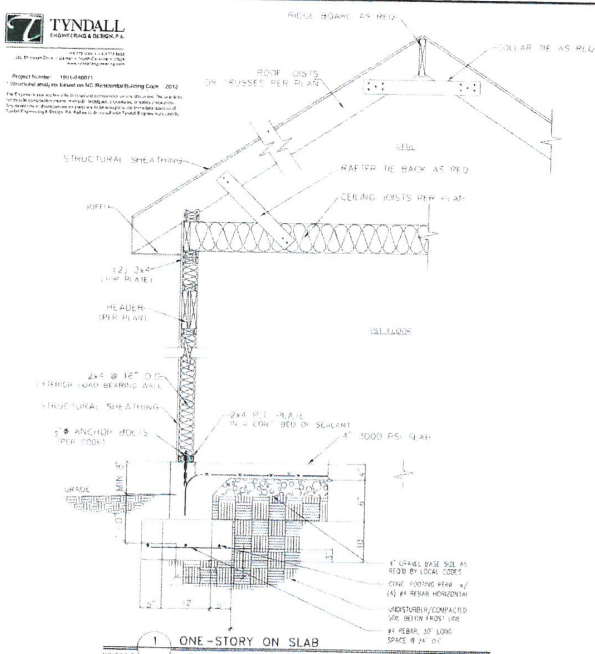
ELECTRICAL SYMBOLS			
⬇	CEILING MOUNTED LIGHT FIXTURE	⬇	SINGLE RECEPTACLE OUTLET
⬇	DIRECTIONAL, C.O. LIGHT FIXTURE	⬇	DUPLEX RECEPTACLE OUTLET
⬇	RECESSED LIGHT FIXTURE	⬇	QUADRUPLER RECEPTACLE OUTLET
⬇	WALL MOUNTED LIGHT FIXTURE	⬇	FLOOR OUTLET
⬇	EXTERIOR FLOOD LIGHT	⬇	DUPLEX RECEPTACLE OUTLET SPLIT USED
⬇	TRACK LIGHT FIXTURE	⬇	220 VOLT OUTLET
⬇	CHIMNEY	⬇	WATER PROOF OUTLET
⬇	SINGLE POLE WALL SWITCH	⬇	TELEPHONE OUTLET
⬇	3-WAY POLE WALL SWITCH	⬇	TV OUTLET
⬇	4-WAY POLE SWITCH	⬇	GROUND FAULT INTERCEPTOR
⬇	GROUND FAULT INTERCEPTOR	⬇	CA. RECESSED LIGHT FIXTURE
⬇	WATER PROOF SWITCH	⬇	ANGLE EEL
⬇	DIMMER SWITCH	⬇	POLE DOWN LIGHT FIXTURE
⬇	TIMER SWITCH	⬇	FLUORESCENT LIGHT BOX
⬇	FLUORESCENT LIGHT	⬇	CEILING FAN
⬇	ELECTRICAL OUTLET	⬇	EXHAUST FAN
⬇	SAFETY DOOR OPENER	⬇	SMOKE DETECTOR
⬇	HANGING LIGHT FIXTURE	⬇	EXHAUST FAN/LIGHT
⬇	CEILING FAN/LIGHT	⬇	SHOWER LIGHT

NOTE:
 (1) ALL RECEPTACLE PLACEMENT TO CODE.
 (2) PLEASE NOTE RECEPTACLE PLACEMENT PER BUILDER.

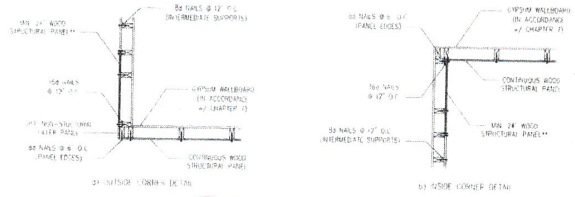


REVISIONS:	
314 East Main Street Cary, NC 27506 919.383.2778 FAX 919.383.2778	
A&H ADAMS & HODGE ENGINEERING, PC	
BYWATER	Electrical Plan
FILE	
DESIGN	ADS
DRAWN	ADS
CHECKED	
DATE	5/07/2018
SHEET	6

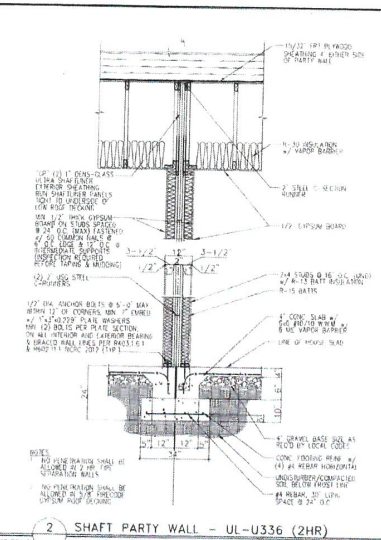
Project Number: 1901-0-00071
* Structural analysis, etc. related to AC Residential Building Code - 2012



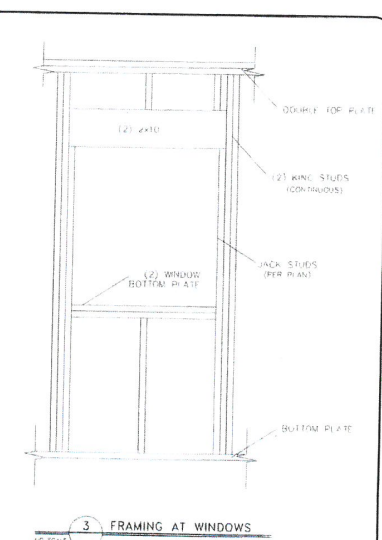
1 ONE-STORY ON SLAB



4 TYPICAL EXTERIOR CORNER FRAMING
FOR CONTINUOUS SHEATHING



2 SHAFT PARTY WALL - UL-U336 (2HR)



3 FRAMING AT WINDOWS

LENGTH REQUIREMENTS FOR BRACED RAIL PANELS WITH CONTINUOUS BRACING * (INCHES)						
METHOD	OPENING HEIGHT		RAIL HEIGHT (FEET)			
	4	8	9	10	11	12
CS: WSP	64	24	27	30	33	36
	68	28	27	30		
	72	32	27	30		
	76	36	29	32		
	80	36	29	30		
	84	35	30	31		
	88	38	30	29		
	92	41	42	39		
	96	48	45	42		
	100		48	45		
	104		51	48		
	108		54	51		
	112		54	51	54	
116			57			
120			60			
124						
128				66	68	
132						
136						
CS: G	5 1/2	24	27	30		25
CS: FT	5 1/2	16	16	20		

b. BRACED WALL PANELS (USING WSP) WOOD STRUCTURAL PANEL SHEATHING ON BOTH SIDES MAY BE USED TO REDUCE THE PANEL LENGTHS SHOWN BY 50 PERCENT.

REQUIRED BRACE WALL PANEL CONNECTIONS				
METHODO	MATERIAL	MIN THICKNESS	REQUIRED CONNECTION	
			Ø PANEL BOLTS	Ø INTERMEDIATE SUPPORT
CS NIP	WOOD STRUCTURAL PANEL	3/8"	5d COMMON NAILS @ 7" O.C.	6d COMMON NAILS @ 12" O.C.
GB	GYPSON BOARD	1/2"	5d CORNER NAIL** @ 7" O.C.	5d CORNER NAIL** @ 7" O.C.
NIP	WOOD STRUCTURAL PANEL	3/8"	6d COMMON NAILS @ 6" O.C.	6d COMMON NAILS @ 12" O.C.

**OR EQUIVALENT PER TABLE R702.2.5

BRACE WALL PANEL CONNECTIONS
NO SCALE



SCALE	
24"x36"	1/4" = 1' - 0"
11"x17"	1/8" = 1' - 0"

REVISIONS:

314 East Main Street
Chaparral, NM 87920
www.chaparralnmbridge.com
919.763.7278
FB204 @ C-4187

A&H
ADAMS & HODGE
ENGINEERING, PC

Structural Floor Plan

BYWATER

FILE
DESIGN CMP
DRAWN CMP
CHECKED PTB
DATE 3/29/2018
SHEET SD1



Town of Clayton
Planning Department
111 E. Second Street, Clayton, NC 27925
P.O. Box 879, Clayton, NC 27925
Phone: 919-553-5002

June 25, 2018

NOTICE

**SUBJECT: 2018-88-RZ, 330 W Stallings Street rezoning
2018-87-SUP, 330 W Stallings Street Special Use Permit**

Address: 330 W Stallings Street, Clayton, NC
Tag #: 05031031
Applicant: CommunitySmith, LLC

Dear Clayton Area Property Owner:

Notice is hereby given that the Clayton Town Council will hold a public hearing and evidentiary hearing on **Monday, July 16, 2018, at 6:00 PM** at Town Hall, 111 E Second Street, to consider the above referenced rezoning and special use request. The applicant is requesting the rezoning of approximately 0.5 acres located on the corner of W Stallings Street, Robertson Street, and Whittaker Street – the old Champion house. The requested rezoning change is from Residential-8 (R-8) to Residential-6 (R-6). For the Special Use Permit, the applicant is requesting to allow the use of a duplex on a portion of the subject property at the corner of Whitaker Street and Robertson Street. Please see the map on the back of this letter.

Based upon records in the Johnson County Tax Office, you are the owner of property that is within 100 feet of these requests. For the rezoning, you are invited to attend this meeting and express your opinions on this request to Council.

For the Special Use Permit, the Town Council will hold an evidentiary hearing and must make findings of fact based upon sworn testimony and other credible evidence. Citizens are invited to attend and may give testimony in an evidentiary hearing after they have taken an oath.

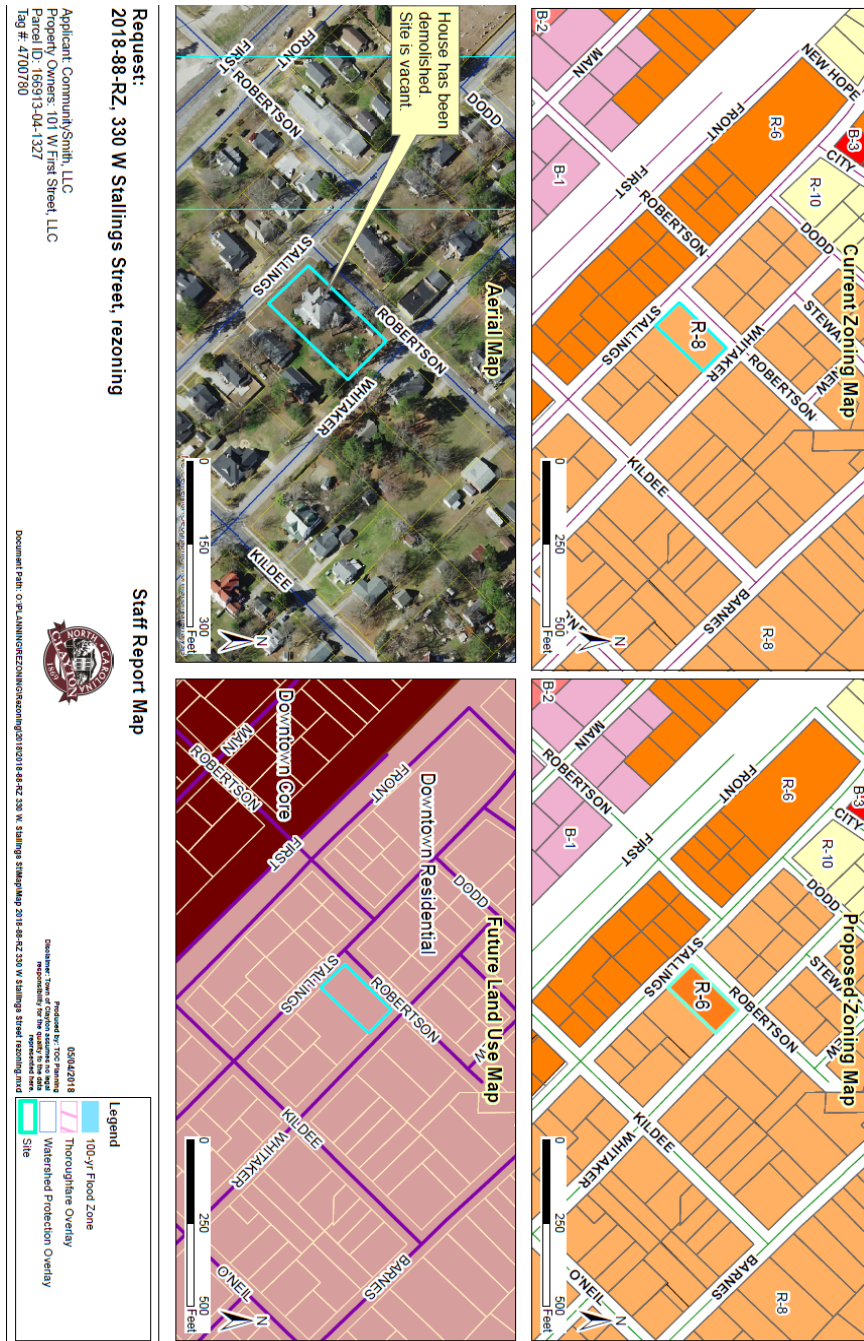
If you should need additional assistance or information, please contact the Planning Department by phone at (919) 553-5002 or by email at hhogg@townofclaytonnc.org.

Sincerely,

Haley Hogg

Planner

CC: File folder: 2018-88-RZ
Kimberly Moffett, Town Clerk



NEIGHBORHOOD MEETING INFORMATION

Purpose:

The purpose of the Neighborhood Meeting is to inform the surrounding property owners of the nature of the proposed land use and/or development features, answer questions, respond to concerns, and solicit comments.

Meeting Date:

The meeting must be held at least ten (10) calendar days prior to the Planning Board meeting.

Meeting Time & Location:

The meeting must be held no earlier than 6:00 pm Monday through Friday, and must be held in a location generally accessible to residents within close proximity of the request. The meeting space must be able to comfortably accommodate everyone that receives an invitation.

Meeting Notice Mailing requirements:

1. The applicant must contact all adjacent property owners via first class mailing (see sample letter).
2. The mailing must include all the persons, firms, or corporations owning property within 100 feet and immediately adjacent to the subject property. Where the subject property immediately adjoins a public or private right-of-way, landscape or riparian buffer, commonly-owned private area, public property, or homeowners' association property, then letters of notification shall be sent to adjoining property owners as if they directly abut the subject property.
3. The notice must be mailed at least ten (10) calendar days but not more than twenty-five (25) days prior to the date of the Neighborhood Meeting.

Information provided at the Neighborhood Meeting:

At a minimum, the following materials must be present for inspection at a Neighborhood Meeting:

1. A copy of the project application.
2. A map at a scale that is appropriate to the project and shows neighboring properties and roads.
3. A map, drawing, or other depiction of the proposed land use change or development proposal.

Information provided to Planning Department:

Alert the Planning Department once the date, location, and time of the Neighborhood Meeting are determined. Planning staff may attend the Neighborhood Meeting to answer process/code questions.

Deliver the following items to the Planning Department at least ten (10) calendar days prior to the Planning Board meeting in electronic or hard copy format:

- ☒ Adjacent Property Owner's List (aka "mailing list")
- ☒ Copy of the letter mailed
- ☒ Attendance Roster (aka "sign-in sheet")
- ☒ Neighborhood Meeting Summary Form with minutes (see below)

ADJACENT PROPERTY OWNERS LIST

Project Name: 330 W. Stallings Street Duplex

The following are all the persons, firms, or corporations owning property within 100 feet and immediately adjacent to the property (including across street rights of way) subject to this request. Where the subject property immediately adjoins a public or private right-of-way, landscape or riparian buffer, commonly-owned private area, public property, or homeowners' association property, then letters of notification shall be sent to adjoining property owners as if they directly abut the subject property. Please use a separate sheet if necessary

It is the responsibility of the applicant to correctly identify the current owner, based upon records in the Johnston County GIS Office, for all property owners of land within the required public notice radius.

PARCEL NUMBER	NAME	ADDRESS
05031057	LEE, HUBERT L & BONNIE Y	2236 SHOTWELL RD CLAYTON, NC 27520-8223
05031032	PARKER, LESLIE E. & SARAH K	320 W STALLINGS ST CLAYTON, NC 27520-1726
05030010	PLOUFFE, RANDI	310 N ROBERTSON ST CLAYTON, NC 27520
05031027	LARGENT, KATIE I.	327 W STALLINGS ST CLAYTON, NC 27520-1725
05031026	MINTER, M L & GERALDINE G	579 RANCH RD CLAYTON, NC 27520-6465
05031029	SPENCE, AVA C; COLLINS, EARL J	4579 C BARBER MILL RD CLAYTON, NC 27520-0000
05031028	KIMBLE, PAUL L JR & LAURIE A	PO BOX 875 CLAYTON, NC 27528-0875
05030001	SPENCE, AVA C; COLLINS, EARL J	4579 C BARBER MILL RD CLAYTON, NC 27520-0000
05030084	JOHNSON, DERRICK B & KEITHA	404 N ROBERTSON STREET CLAYTON, NC 27520-0000
05030017	BUESO, CELEA PATRICIA	10936 STAGE DR RALEIGH, NC 27603-9697
05031056	LEE, CHARLES FRED & TEXIE C	2130 SHOTWELL RD CLAYTON, NC 27520-8221



Dear Clayton Area Property Owner:

May 1, 2018

The purpose of this letter is to notify you of an application filed with the Town of Clayton for a land use change or development proposal involving property adjacent to, or in close proximity to, property shown in your ownership by Johnston County tax records. Per Town of Clayton regulations, a Neighborhood Meeting will be held to provide information to area residents about the nature of the proposal. A representative of the applicant will be present to explain their application, answer questions, and solicit comments.

Meeting Date: Wednesday, May 16th, 2018 Meeting Time: 6:00pm

Meeting Location: Blvd. West Coffee Shop. 104 W. Main Street, Clayton, NC 27520

Type of Application: Rezoning And Special Use Permit

Project/proposal property address: 330 W. Stallings Street, Clayton, NC 27520

Description of project/proposal: The project involves rezoning the parcel from R-8 to R-6, allowing for two single family homes to be built on the Stallings Street frontage, and a duplex to be built on the Whitaker frontage which requires requesting a special use permit from the Town of Clayton.

At a minimum, the following will be available for your inspection at the Neighborhood Meeting:

1. A copy of the project application.
2. A map at a scale that is appropriate to the project and shows neighboring properties and roads.
3. A map, drawing, or other depiction of the proposed land use change or development proposal.

A map is enclosed with this letter showing the location of the property that is subject to this application for land use change and/or development proposal. If you have any questions prior to or after this meeting, you may contact us at 919-827-1089 Ext. 202. You may also contact the Planning Department at 919-553-5002.

Sincerely,

A handwritten signature in black ink that reads 'Holton Wilkerson'.

Holton Wilkerson
President, CommunitySmith, LLC
Cc: Town of Clayton Planning Dept.

NEIGHBORHOOD MEETING ATTENDANCE ROSTER

Project: 330 W. Stallings Street Duplex

Application: 330 W. Stallings Street Duplex

Location/Date: Blvd. West Coffee Shop - 5/16/2018

	NAME	ADDRESS
1		
2		
3		
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NEIGHBORHOOD MEETING SUMMARY FORM

FILL OUT THE FOLLOWING:

Application: Duplex - 330 W Stallings Street - Clayton, NC

Date of Mailing: **May 2, 2018**

I hereby attest that letters were mailed to the addresses listed on the Adjacent Property Owners List (attached) ten days prior to the Neighborhood Meeting:

Printed Name: **Holton Wilkerson** Signature:

Date of Meeting: **May 16, 2018** Time of Meeting: **6:00PM**

Location of Meeting: Blvd. West Coffee Shop - 104 W Main Street - Clayton, NC

Meeting Summary/Minutes: provide a summary of the discussion held at the meeting, including issues raised and any resolution discussed, and any changes made to the application as a result of the meeting.

[illegible]

Please write clearly (or submit a typed summary). Use additional sheets if necessary.

PUBLIC NOTICE

In accordance with NC GS 160A-384 and NC GS 160A-364, the Clayton Town Council will hold a public hearing and evidentiary hearing on Monday, July 16, 2018, at 6:00 PM at Town Hall, 111 East Second Street, to consider the following requests:

- 2018-66-RZ Spinning Mill Lofts at East Village Rezoning for parcel numbers 05037009T, 05037008V, 05037009W, 05037009U, 05037011, 05H03197, located off Front St.. The requested change is from O-I, B-1, B-3, and R-E to B-2.
- 2018-72-RZ Spring Branch Plaza Rezoning for parcel numbers 05F02035A and 05F02036, located off HWY 42 W. The requested change is from R-E to B-3.
- 2018-88-RZ W Stallings St. Rezoning for parcel number 05031031, located at the corners of Robertson and Whitaker Streets, and Robertson and W Stallings St.. The requested change is from R-8 to R-6.
- 2018-87-SUP W Stallings St. Special Use Permit; request to allow the use of a duplex on a portion of the subject property, located at the corner of Whitaker and Robertson Streets; parcel number 05031031.

For a rezoning, the Clayton Town Council reserves the right to approve the request as presented or any portion of the request without necessity of withdrawal or modification of the application or additional public hearing on the matter. Likewise, the Town Council may designate approval to the district requested or another district or districts without modification of the request or additional public hearing.

For a Special Use Permit, the Clayton Town Council will hold an evidentiary hearing and must make findings of fact based upon sworn testimony and other credible evidence. Citizens may give testimony in an evidentiary hearing after they have taken an oath.

This is an open meeting and the public is invited to

attend.

**Haley Hogg, Planner
919-553-5002**

News & Observer (Clayton)

Please advertise on the following dates:

July 6, 2018

July 13, 2018

Affidavit of publication required.

**TOWN OF CLAYTON
PLANNING BOARD WRITTEN RECOMMENDATION
SPECIAL USE PERMIT**

2018-87-SUP, 330 W. Stallings Street Special Use Permit

On May 29, 2018 the Planning Board heard the above-referenced request and made the following vote:

Recommendation to the Town Council to:

☐ approve the request with the conditions as noted within the staff report.

☒ approve the request with the following modified or added conditions:

~~NO USE OF PROPERTY FOR ANY PURPOSES OTHER THAN RESIDENTIAL~~

~~NO USE OF PROPERTY FOR ANY PURPOSES OTHER THAN RESIDENTIAL~~

- Sidewalk on Robertson St.

☐ deny the request.

Recommendation(s) made this 29th day of May, 2018 while in regular session.

Signed:


Robert Ahlert, Planning Board Chair

**TOWN OF CLAYTON
SPECIAL USE PERMIT
#2018-87-SUP
GRANTED**

On the date listed below, the Town Council for the Town of Clayton met and held an evidentiary hearing to consider the following application:

Applicant:	Community Smith LLC
Property Owner:	101 W. First Street LLC
Property Location:	3330 W. Stallings Street
Brief Property Description:	.229 acres
Tax Parcel Number:	166913-04-1327 / 4700780
Proposed Use of Property:	Duplex
Hearing Dates:	July 16, 2018 & August 6, 2018

Having heard all the evidence and argument presented at the hearing, the Town Council makes the following findings:

(1) That the application will not materially endanger the public health or safety if located where proposed, and developed according to the plans as submitted and approved.

(2) That the application meets all required specifications and conforms to the standards and practices of sound land use planning and the Town Code of Ordinances, or other applicable regulations.

(3) That the application will not substantially injure the value of adjoining or abutting property, and will not be detrimental to the use or development of adjacent properties or other neighborhood uses.

(4) That the application will not adversely affect the adopted plans and policies of the Town, or violate the character of existing standards for development of the adjacent properties.

CONDITIONS OF APPROVAL:

1. This Special Use Permit shall only be valid for the .229 acres of the property included within this application and associated site plan.
2. The Class "A" compatibility landscape buffer shall be installed along the eastern property line prior to issuance of a Certificate of Occupancy.
3. All mechanical equipment shall be screened entirely from view, per requirements within the Unified Development Code.
4. Per UDC requirements, driveways must have a minimum corner clearance from the curb line or edge of pavement of intersecting streets shall be at least 20 feet from the point of tangency of the radius curvature, or 20 feet from the intersection of the right-of-way lines, whichever is greater.
5. The architectural elevations, including materials and features, shall be consistent on all four sides of the structure.

[REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK]

TOWN OF CLAYTON

BY: _____
Jody McLeod
Mayor

DATE: _____ [Note:
within 14 days of decision per Code Section
155.702(G)]

ATTEST:

_____(SEAL)
Kimberly A. Moffett, CMC, NCCMC
Town Clerk



**UNITED STATES DEPARTMENT OF COMMERCE
Economic Development Administration
Atlanta Regional Office**

Suite 1820
401 West Peachtree St., N.W.
Atlanta, Georgia 30308-3510

July 12, 2018

In reply refer to:
Investment No. 04-79-07152
Town of Clayton/Johnston County, NC

The Honorable Jody L. McLeod
Mayor, Town of Clayton
111 East Second Street
P. O. Box 879
Clayton, North Carolina 27520
and
Mr. Tony Braswell
Chairman, Johnson County Board of Commissioners
207 East Johnston Street
Smithfield, North Carolina 27577

Dear Mayor McLeod and Mr. Braswell:

The Economic Development Administration (EDA) has approved your request to amend the Construction Start time for your Financial Assistance Award.

Enclosed are three signed copies of the Offer to Amend the Financial Assistance Award (Amendment No. 2). Your agreement to the terms and conditions to amend the investment should be indicated by your signature on all the signed copies of the Offer. Please return one of the executed copies to Asa Williams, Atlanta Regional Office, Economic Development Administration, Suite 1820, 401 West Peachtree Street, N. W. Atlanta, Georgia 30308.

Please contact Asa Williams at (404) 730-3821 if you should have any questions.

Sincerely,


H. Philip Paradise, Jr.

H. Philip Paradise, Jr.
Director, Atlanta Region

Enclosures: Offer to Amend Financial Assistance Grant Agreement (3)
Amended Special Award Conditions – Exhibit "A"

Cc: W/Enclosures
Skip Green
Skip Green and Associates, Inc.
123 Windgate Drive
Clayton, NC 27527



FORM CD-451
COMMERCE
(REV 12-14)

U.S. DEPARTMENT OF

☒ GRANT ☐ COOPERATIVE AGREEMENT

**AMENDMENT TO
FINANCIAL ASSISTANCE AWARD**

FEDERAL AWARD ID NUMBER

04-79-07152

CFDA NO. AND NAME

11.307 Economic Adjustment Program

PROJECT TITLE

Water and Sewer Infrastructure Improvements

RECIPIENT NAME

Town of Clayton

AMENDMENT NUMBER

2

STREET ADDRESS

111 East Second Street

EFFECTIVE DATE

Date of Amendment Approval

CITY, STATE, ZIP CODE

Clayton, North Carolina 27520

EXTEND PERIOD OF PERFORMANCE TO
(IF APPLICABLE)

RECIPIENT NAME

Johnston County

STREET ADDRESS

207 East Johnston Street

CITY, STATE, ZIP CODE

Smithfield, North Carolina 27577

COSTS ARE REVISED AS FOLLOWS:	PREVIOUS ESTIMATED COST	ADD	DEDUCT	TOTAL ESTIMATED COST
FEDERAL SHARE OF COST	\$ 2,622,500	\$	\$	\$
RECIPIENT SHARE OF COST	\$ 2,707,500	\$	\$	\$
TOTAL ESTIMATED COST	\$ 5,330,000	\$	\$	\$

REASON(S) FOR AMENDMENT.

No Cost Time Extension.

This Amendment Document (Form CD-451) signed by the Grants Officer constitutes an Amendment of the above-referenced Award, which may include an obligation of Federal funding. By signing this Form CD-451, the Recipient agrees to comply with the Amendment provisions checked below and attached, as well as previous provisions incorporated into the Award. If not signed and returned without modification by the Recipient within 30 days of receipt, the Grants Officer may unilaterally withdraw this Amendment offer and de-obligate any associated funds.

- ☒ Special Award Conditions
☐ Line Item Budget
☐ Other(s): _____

SIGNATURE OF DEPARTMENT OF COMMERCE GRANTS OFFICER

DATE

H. Philip Paradise, Jr., Director, Atlanta Region

DATE

PRINTED NAME, PRINTED TITLE, AND SIGNATURE OF AUTHORIZED RECIPIENT OFFICIAL

Honorable Jody L. McLeod, Mayor, Town of Clayton

DATE

PRINTED NAME, PRINTED TITLE, AND SIGNATURE OF AUTHORIZED RECIPIENT OFFICIAL

Tony Braswell, Chairman, Johnston County Board of Commissioners

EXHIBIT "A"

U.S. DEPARTMENT OF COMMERCE
Economic Development Administration (EDA)

Public Works and Development Facilities
Amendment No.2

Investment No.: 04-79-07152

Recipient: Town of Clayton and Johnston County, North Carolina

The following amended award condition(s) is added/amended:

AMENDED SPECIAL AWARD CONDITION

1. PROJECT DEVELOPMENT TIME SCHEDULE: The Recipient agrees to the following Project development time schedule:

Time allowed after Receipt of Financial Assistance Award for:

Return of Executed Financial Assistance Award..... 30 days
Start of Construction..... 23 Months from Date of Grant Award
Must start construction by July 28, 2018
Construction Period..... 24 Months
Must complete construction by July 28, 2020

Project Closeout – All Project closeout documents including final financial information and any required program reports shall be submitted to the Government not more than 90 day after the date the Recipient accepts the completed project from the contractor(s).

The Recipient shall pursue diligently the development of the Project so as to ensure completion within this time schedule. Moreover, the Recipient shall notify the Government in writing of any event, which could delay substantially the achievement of the Project within the prescribed time limits. The Recipient further acknowledges that failure to meet the development time schedule may result in the Government's taking action to terminate the Award in accordance with the regulations set forth at 15 CFR 24.43 (53 Fed. Reg. 8048-9, 8102, March 11, 1988).

20. The Town of Clayton (Town) and the County of Johnston (County) are the Co-Recipients of this Award.

The Co-Recipients acknowledge and agree that the title to the real property being improved, in part, from funds from this Award is overly involved and complex. After

Investment No.: 04-79-07152

consulting with Co-Recipient's respective attorneys, the Co- Recipients agree that the time required and cost to satisfy the objections to title raised by the Government warrant and require the addition of this Special Award Condition in order to induce the Government to accept the title to said lands 'as is' and to proceed with the administration of the Award.

For purposes of this Award, it is agreed by the Government and the Co- Recipients that the Useful Life of the Project described in and funded pursuant to this Award shall be twenty (20) years from the date the Government signs the CD-451 to which this Special Award Condition is attached. For purposes of this Award, Project Elements are those matters and/or items listed in the Scope of Work for this Award set forth in Special Award Condition # 9 of this Award.

The Co-Recipients have received and reviewed the Title Opinions, as described in Exhibit A attached hereto, as prepared by Deirdre Denechaud, Tonya Mason and Shana G. R. Fisher (collectively, the Title Opinions), attorneys for the Town. If at any time during and throughout the Useful Life of the Project, any one or more of the Exceptions to Title set out in the Title Opinions at or on any one or more times, are a.) enforced by the holder(s) of the rights in the Exceptions to Title, b.) raised by notice (written or otherwise) to either Co-Recipients and/or the Government, c.) an occasion of physical action on the ground, d.) legal action and/or e.) any other action that exercises the terms and provisions of the Title Exceptions so as to interfere with and/or stop the use of the Project Elements for their intended purpose(s) under this Award then the Town shall take all Necessary Action to permanently return the subject Project Elements to their full, intended and anticipated use. In the event any Exception to Title encumbers any Project Element(s) encumbering real property owned by the County, the County shall proceed as otherwise required by the Town in this Special Award Condition. The Necessary Action shall include, but is not limited to, the commencement and prosecution to conclusion all legal action (at law and in equity) including the Town exercising its power of eminent domain. If the Town (and County as applicable) elect to permanently return the subject Project Elements to their full, intended and anticipated use utilizing either or both non-litigation and/or litigation methods, all costs to initiate prosecute and conclude the Necessary Action shall be the sole and exclusive responsibility of and paid for by the Town (and County as applicable). The Necessary Action shall be initiated and prosecuted to conclusion as soon as possible and on an expedited basis.

The Town and County warrant and represent that the provisions of this Special Award Condition have been approved and adopted by their respective governing body.

Investment No.: 04-79-07152

Exhibit A

(Page 1 of 2)

- 1) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of October 9, 1972 to November 9, 2017, for fee simple interest title vested to Grifols Therapeutics Inc., a Delaware corporation;
- 2) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of January 18, 1974 to November 9, 2017, for fee simple interest title vested to Novo Nordisk Pharmaceutical Industries, LP;
- 3) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of July 30, 1976 to November 9, 2017, for fee simple interest title vested to Novo Nordisk Pharmaceutical Industries, LP;
- 4) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of June 12, 1940 to November 9, 2017, for fee simple interest title vested to Johnston County Economic Development Corporation;
- 5) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of December 12, 1967 to November 9, 2017, for fee simple interest title vested to Builders FirstSource-Atlantic Group, LLC, a Delaware limited liability company;
- 6) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of December 18, 1959 to November 9, 2017, for fee simple interest title vested to Bobby H. Hardee and wife, Nancy O. Hardee;
- 7) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of September 6, 1974 to November 9, 2017, for fee simple interest title vested to Grifols Therapeutics Inc., a Delaware corporation;
- 8) Title Opinion certified by Shana G. R. Fisher dated November 15, 2017, from the period of May 29, 1973 to November 15, 2017, for fee simple interest title vested to Paula E. Rasor Avery and husband, James Russell Avery;
- 9) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of November 19, 1987 to October 9, 2017, for fee simple interest title vested to SCA Ventures, LLC;

Investment No.: 04-79-07152

Exhibit A

(Page 1 of 2)

- 10) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of October 9, 1977 to October 9, 2017, for fee simple interest title vested to SCA Ventures, LLC;
- 11) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of October 7, 1977 to October 9, 2017, for fee simple interest title vested to SCA Ventures, LLC;
- 12) Title Opinion certified by Tonya Mason dated November 17, 2017, from the period of December 12, 1973 to November 9, 2017, for fee simple interest title vested to Walden Homeowners Association Inc. of Clayton;
- 13) Title Opinion certified by Tonya Mason dated November 30, 2017, from the period of January 8, 1974 to April 27, 2017, for fee simple interest title vested to The Town of Clayton;
- 14) Title Opinion certified by Tonya Mason dated December 6, 2017, from the period of June 24, 2002 (-Note-See prior policy) to October 20, 2017, for fee simple interest title vested to The Town of Clayton; and
Title Opinion certified by Tonya Mason dated October 19, 2017, from the period of September 6, 1974 to October 19, 2017, for fee simple interest title vested to The Town of Clayton.



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

New Business

Item Title

2018-36-SD Canady Landing Preliminary Plat (Major Subdivision)

Presenter *(Name & Title)*

Planning Department

Summary/Description

Request to develop a 12 lot conventional single-family residential subdivision on 8.48 acres of an overall 19.27 acre tract of land. The property is zoned Residential-Estate (R-E).

Requested Action

Set Public Hearing

Additional Documents To Be Included in Agenda Packet

Staff Report
Staff Report Maps
Application
Neighborhood Meeting Materials
Site Plan
Waiver Request
PB Motion Sheet
Owner's Consent Form
Newspaper Ad



TOWN OF CLAYTON

Planning Department
111 E. Second Street, Clayton, NC 27520
P.O. Box 879, Clayton, NC 27528
Phone: 919-553-5002
Fax: 919-553-1720

SUBDIVISION: MAJOR SUBDIVISION (Preliminary Subdivision Plat)

Pursuant to Article 7, §155.706 of the Unified Development Code (UDC), an owner of land within the jurisdiction of the Town (or a duly authorized agent) may petition the Town of Clayton to approve a subdivision of land. Please complete all fields in this application and submit to the Planning Department with all required materials.

Application Fees: **Major Preliminary Subdivision Plat Fee: \$400.00 + \$5.00 per lot**
Advertisement Fee: \$100.00
Modifications to Approved Plans Fee:
Major Modification: \$400.00 + \$5.00 per lot modified
Minor Modification: \$200.00 + \$5.00 per lot modified

See §155.706(F) of the UDC for a definition of Major vs. Minor Subdivisions.
See §155.706(I) for Preliminary Plat approval (major subdivision) process/approval information.
See §155.203(F), (G), and (H) for information on Conventional vs. Open Space Subdivisions.
See §155.706(N) for information on minor and major modifications.
See UDC Article 6 for Subdivision Standards.

SITE INFORMATION

☒ New Major Subdivision
Conventional: _____ Open Space: _____
☐ Modification to Approved Preliminary Plat
Major: _____ Minor: _____
☐ New Subdivision Master Plan

Name of Project: Canady Landing Acreage of Property: 19.263
Tag #: 05G040511 NC PIN: 165703-14-7846
Location: Jack Rd.

Number of Lots (existing): 0 (Proposed) 12 Min Lot Size: 0.550 AC
Zoning District: R-E Electric Provider: _____
Wastewater: ☒ Septic ☐ Sewer (check one) Water: ☐ Well ☒ Public/Private Water (check one)
Recreation/Open Space Requirement: ☒ Fee in lieu ☐ Land Dedication – Acreage: _____

FOR OFFICE USE ONLY

Date Received: MAR 01 2018 Amount Paid: \$ 560 File Number: 2018-36-5D

TOWN OF CLAYTON
PLANNING DEPARTMENT

PROPERTY OWNER INFORMATION

Name: James Canady N. Life Estate

Mailing Address: 3737 Colonial Cove, Hope Mills, NC 28348

Phone Number: _____

Fax: _____

Email Address: _____

APPLICANT INFORMATION

Applicant: True Line Surveying

Mailing Address: 205 W. Main St. Clayton, NC 2750

Phone Number: 919-359-0427

Fax: 919-359-0428

Contact Person: Curk Lane

Email Address: curk@truelinesurveying.com

REQUIRED INFORMATION (to be submitted with the application)*The following items must accompany the application:*

To be completed by the applicant:			To be completed by staff:		
Submit 9 copies of all materials unless otherwise noted or directed by staff	Yes	N/A	Yes	No	N/A
1. A pre-application meeting was held with Town Staff. Date: 2/2018 with James Lipscomb	☒				
2. Completed Application	☒				
3. Review Fee and Advertisement Fee	☒				
4. Findings of Fact, signed <i>Not required for minor modifications. Form is included in this packet.</i>	☒	☐			
5. Owner's Consent Form <i>Required if applicant is not the property owner. Included in this packet</i>	☒	☐			
6. Preliminary Plat Subdivision Requirements Checklist form, completed and signed <i>Checklist is included in this packet</i>	☒				
7. Plat sheet(s) meeting requirements of the Requirements Checklist	☒	☐			
8. If subdivision waivers are requested, applicant must attach a separate typed document requesting the waivers. The document must specifically list the waivers requested, including Code references, and must address the 4 considerations outlined in §155.706(l)(7).	☒	☐			
9. Adjacent Property Owners List	☒	☐			
10. Road Name Application <i>Included in this packet</i>	☒	☐			
11. Wastewater allocation request OR verification of wastewater allocation <i>Letter format, to the attention of the Town Manager.</i>	☐	☒			

01/06/2016

Page 2 of 7

12. A signed and sealed Traffic Impact Analysis (required for projects which generate at least 100 vehicle trips at peak hour. See §155.708 of the UDC)	☐	☒			
13. Neighborhood Meeting Notice Letter* (1 copy) See sample letter and meeting requirement, included in this packet. *Not required for minor modifications or subdivisions *Not required for subdivisions that are part of an approved planned development	☒	☐			
14. Neighborhood Meeting summary form* Included in this packet – NOT submitted with application. *Not required for minor modifications or subdivisions *Not required for subdivisions that are part of an approved planned development		☐	Must be submitted after neighborhood meeting is held and at least 10 days prior to Planning Board meeting.		
15. Stamped, addressed, empty envelopes with no return address, using the adjacent property owner list. *Not required for minor modifications This for a public notice of the public hearing mailed by the Town – thus, neighbors will receive both a neighborhood meeting letter from the applicant, and a notice of the hearing from the Town.	☒				

EXPLANATION OF PROJECT

Please provide detailed information concerning all requests. Attach additional sheets if necessary.

Requesting a major subdivision approval for Canady Landing on Jack Rd. consisting of 12 lots. Also, requesting a waiver to the regulation for curb and gutter storm water control system.

APPLICANT AFFIDAVIT

I/We, the undersigned, do hereby make application and petition to the Planning Board of the Town of Clayton to approve the subject Subdivision. I hereby certify that I have full legal right to request such action and that the statements or information made in any paper or plans submitted herewith are true and correct to the best of my knowledge. I understand this application, related material and all attachments become official records of the Planning Department of the Town of Clayton, North Carolina, and will not be returned.

Curk Lane

Print Name

Signature of Applicant

3/1/18

Date

01/06/2018

01/06/18

FINDINGS OF FACT

Section 155.706(I)(10) of the Unified Development Code requires that certain findings must be made by the Town Council before a Major Subdivision may be approved. Outline below (you may attach additional sheets) how the application addresses each of the following findings:

- (1) That the subdivision meets all required specifications of the town Subdivision Regulations and conforms to the town Unified Development Code.

The proposed subdivision plan meets all required specifications of the town Subdivision Regulations and conforms to the town UDO.

- (2) That the subdivision will not be detrimental to the use or orderly development of other properties in the surrounding area and will not violate the character of existing standards for development of properties in the surrounding area.

The subdivision will not be detrimental to the use or orderly development of other properties in the surrounding area. The subdivision will match existing character of nearby residential subdivisions.

- (3) That the subdivision design will provide for the distribution of traffic in a manner that will avoid or mitigate congestion within the immediate area, will provide for the unified and orderly use of or extension of public infrastructure, and will not materially endanger the environment, public health, safety, or the general welfare.

The subdivision design connects to Jack Rd. at a location that meets or exceeds DOT site distance requirements and will provide the Unified ordinary use of the public infrastructure.

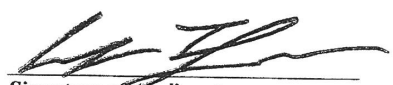
- (4) That the subdivision will not adversely affect the general plans for the orderly growth and development of the town and is consistent with the planning policies adopted by the Town Council.

The subdivision matches current zoning (RE) for a residential subdivision as adopted by the Town Council.

Project Name: Canady Landing

Curk T. Lane

Print Name


Signature of Applicant

3/1/18

Date

01 06 2018

Printed Date



Town of Clayton
Planning Department
111 E. Second Street, Clayton, NC 27520
P.O. Box 879, Clayton, NC 27528
Phone: 919-553-5002
Fax: 919-553-1720

*Planning Board
July 23, 2018*

STAFF REPORT

Application Number: 2018-36-SD
Project Name: Canady Landing Major Subdivision

NC PIN / Tag #: 165703-14-7846 / 05G040511
Town Limits/ETJ: ETJ
Overlay: None
Applicant: True Line Surveying
Owner: James Canady Life Estate
Location: Jack Road, west of the intersection of Jack Road and Barber Mill Road

Public Noticing:

- Neighborhood meeting April 10, 2018
- Sign posted July 10, 2018
- Letters mailed August 7, 2018
- Newspaper ad posted August 10, 2018 and August 17, 2018

REQUEST: To develop 12 single-family residential lots on 19.27 acres.

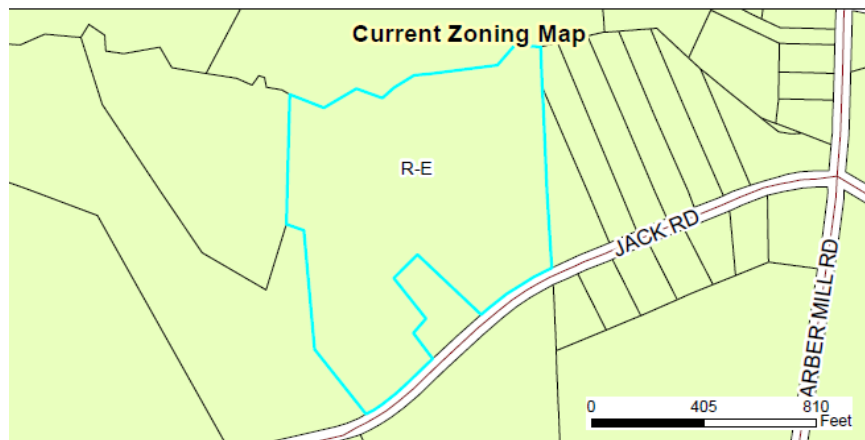


SITE DATA:

Acreage: 19.27 acres (only 8.48 acres to be developed)
Zoning: Residential-Estate (R-E)
Existing Use: Vacant

ADJACENT ZONING AND LAND USES:

Direction	Zoning	Existing Use
North	Residential-Estate (R-E)	Single-family residential
South	Residential-Estate (R-E)	Single-family residential
East	Residential-Estate (R-E)	Single-family residential
West	Residential-Estate (R-E)	Single-family residential

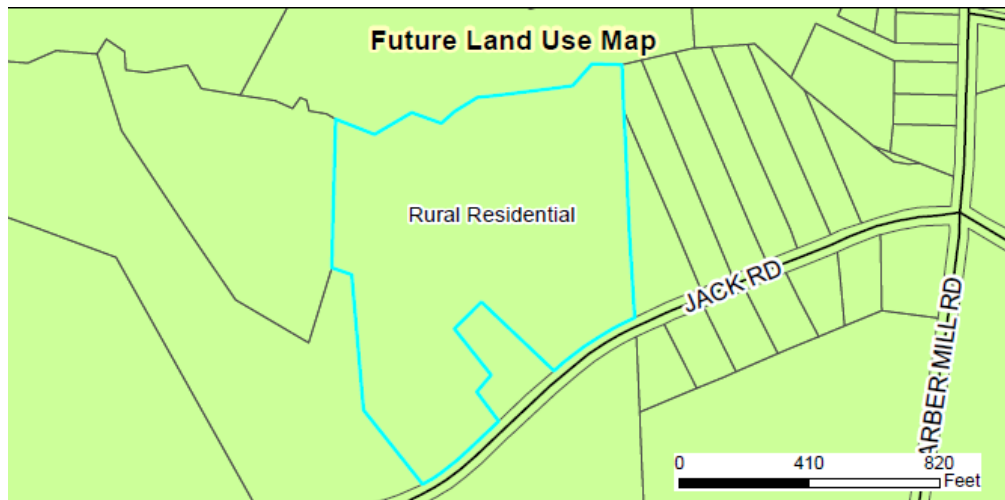
**DEVELOPMENT DATA:**

Proposed Uses: Single-Family Homes (12 lots)
Density/Intensity: 1.4 units per acre
Required Parking: 2 spaces per single family home
Access/Streets: One new access point off Jack Road
Water Provider: Johnston County
Sewer Provider: Private septic
Electric Provider: Duke Energy

STAFF ANALYSIS:

Overview

The applicant is requesting to develop a 12 lot conventional single-family residential subdivision, with a minimum lot size of 25,000 square feet. The total parcel is 19.27 acres in size, but only 8.48 acres of the parcel are proposed to be developed upon. The applicant is proposing a density of 1.4 units per acre, in accordance with the requirements of an R-E subdivision utilizing public water and septic. The development will be accessed off Jack Road, and will end in a cul-de-sac. The applicant is proposing to build the proposed road to NCDOT standards and is not requesting to be annexed into the Town of Clayton.



Consistency with Adopted Plans

- **2040 Comprehensive Plan**
The Future Land Use for this area is designated as Low Density Residential, which accommodates R-E zoned residential developments.
- **Unified Development Code**
The proposed development is generally consistent with the requirements of the Unified Development Code (UDC). The applicant is requesting a waiver from curb & gutter and sidewalks as required within the Unified Development Code.

Compatibility with Surrounding Land Uses

Surrounding uses are single family residential (R-E zoned) or vacant / agricultural land.

Landscaping and Buffering

The applicant is proposing to provide one street tree per lot, as required by Town of Clayton's Unified Development Code. A Class "A" landscape buffer is also required (and provided) along Jack Road. No other landscaping or buffers are required.

Mail Kiosk

A mail kiosk is proposed at the end of Street "A" cul-de-sac. The kiosk will have two parking spaces; one will be handicap in order to meet ADA requirements. The mail kiosk location and design will be further reviewed by Inspections during the review of building permits to ensure it meets NC State Building Code.

Access/Streets

Access to the subdivision is proposed to be off Jack Road. The subdivision will have one internal street (Street "A"), which will be built to NCDOT standards.

Multi-Modal Access

Sidewalks are not proposed as part of the street cross section. The applicant is requesting a waiver from this requirement.

Waivers/Deviations/Variances from Code Requirements

The applicant is requesting the following waivers:

1. Waiver from providing a curb-and-gutter street - §155.601(B)(1).
2. Waiver from providing sidewalks - §155.602(H)(1).

Each of these requested waivers must meet the standards of §155.706(I)(7), which is reproduced below:

(7) Waivers

- a) The Town Council may authorize, in specific situations, waivers to certain requirements of §§ 155.600 through 155.607 if it is clear that adequate provisions for the type and intensity of the proposed use has been or will be provided, and there are special circumstances, such as unique characteristics of the lot and area, or strict interpretation of the requirements render the subdivision of the property not feasible or desirable.
 1. The granting of the waiver will not be detrimental to the public safety, health, or welfare or injurious to other property or improvements in the neighborhood in which the property is located;
 2. The conditions upon which the request for a waiver is based are unique to the property for which the waiver is sought and are not generally applicable to other property;
 3. Because of the particular physical surroundings, shape, or topographical conditions of the specific property involved, a particular hardship to the owner would result, as distinguished from a mere inconvenience, if the strict letter of this chapter are enforced; and
 4. The purpose of the waiver is not based primarily upon financial consideration.
- b) In granting a waiver, the Town Council may require certain conditions that in its judgment, substantially secure the objectives, standards or requirements of this chapter.

CONSIDERATIONS:

- The applicant is requesting Preliminary Subdivision Plat approval for a 12-lot single-family residential subdivision.
- The applicant is requesting waivers from:
 1. Providing curb-and-gutter streets - §155.601(B)(1)

2. Providing sidewalks - §155.602(H)(1)
 - This preliminary plat is subject to final approval by Town Council.
-

FINDINGS:

The applicant has addressed the Major Subdivision Findings of Fact outlined in UDC Section 155.706.

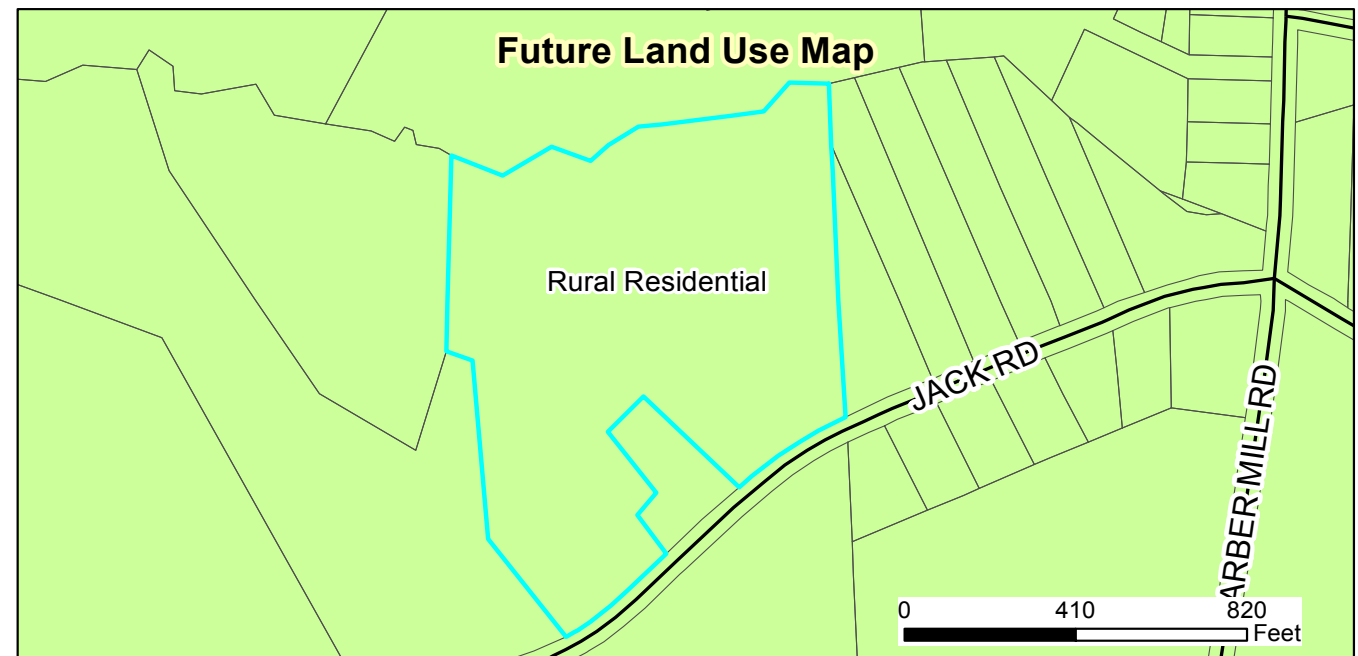
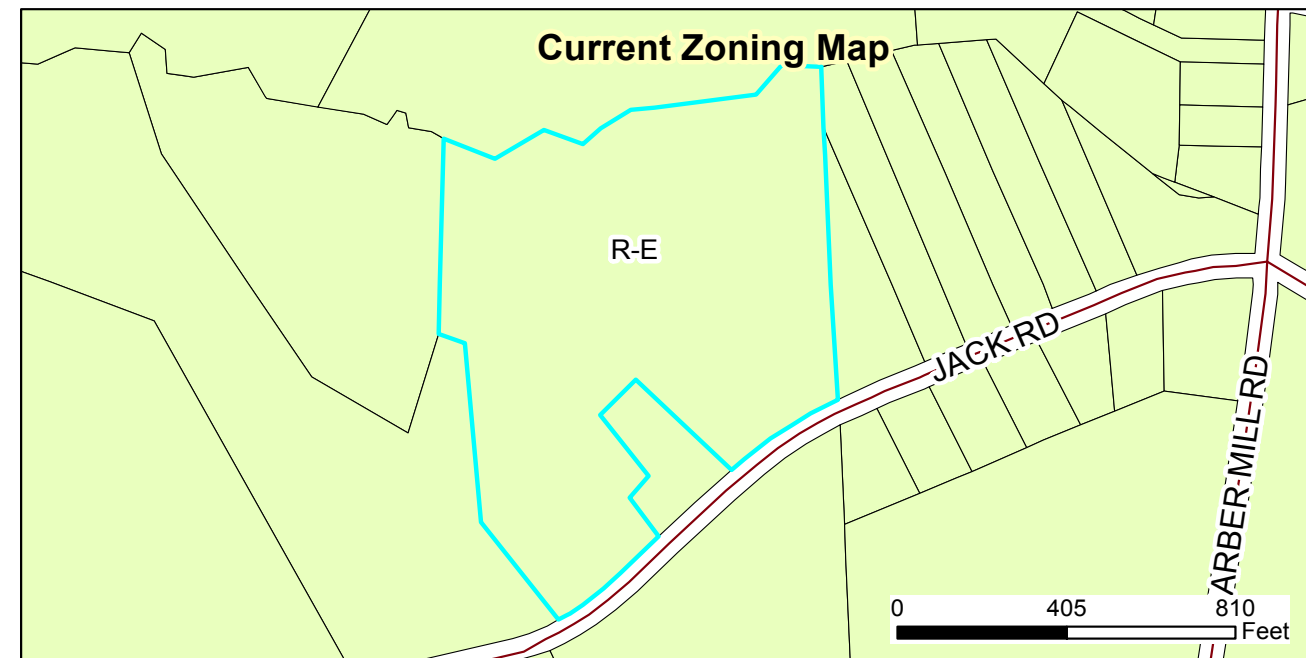
CONDITIONS:

If approved, staff recommends the following Conditions of Approval be applied:

1. Following Board approvals, three copies of the final Preliminary Subdivision Plan (Preliminary Plat) meeting the requirements of the Conditions of Approval shall be submitted to the Planning Department for final approval.
 2. The final plat and subsequent development of the site shall be consistent with the specifications of the approved Preliminary Subdivision Plan. Modifications shall require additional approvals pursuant to §155.706 of the Unified Development Code.
 3. If a waiver from curb and gutter is not granted by Town Council, the street sections shall be developed in accordance with design approval from NCDOT, and the Town's Engineering and Planning departments.
 4. If a waiver from sidewalks is granted by Town Council, fee-in-lieu shall be paid for all sidewalks on both sides of the street prior to plat recordation.
-

ATTACHMENTS:

- 1.) Application
- 2.) Map
- 3.) Neighborhood Meeting Materials
- 4.) Preliminary Subdivision Plan
- 5.) Waiver Request

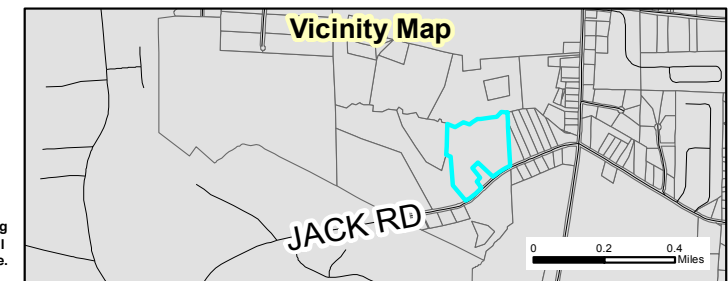


2018-36-SD Canady Landing Major Subdivision
Request: To develop 12 residential lots

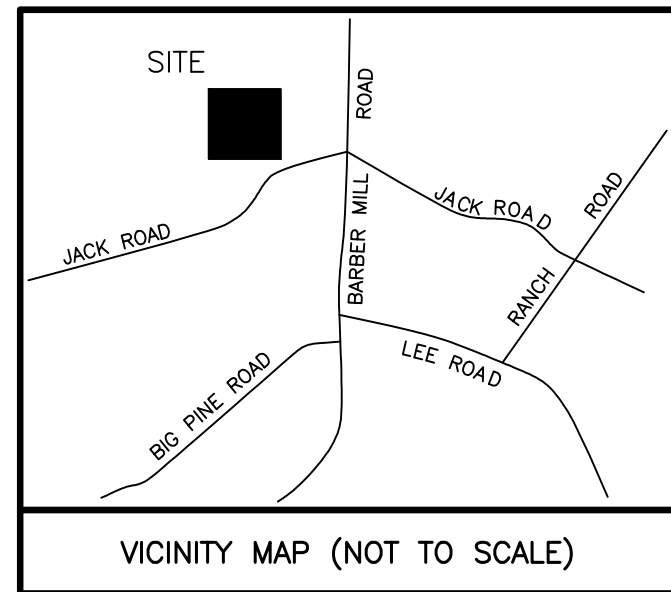
Applicant: True Line Surveying
 Property Owners: James Canady N. Life Estate
 Parcel ID: 165703-14-7846



Document Path: O:\PLANNING\SUBDIVISIONS\MAJOR SUBDIVISIONS\2018\2018-36-SD Canady Landing Subdivision\Maps\2018-36-SD.mxd



06/27/18
 Produced by: TOC Planning
 Disclaimer: Town of Clayton assumes no legal
 responsibility for the information represented here.



PRELIMINARY SUBDIVISION PLAN

FOR

CANADY LANDING

CLAYTON, NORTH CAROLINA

TOWN OF CLAYTON PROJECT NO. 2018-36-SD

SHEET INDEX

SHEET TITLE	SHEET No.
EXISTING CONDITIONS.....	2
BOUNDARY SURVEY.....	3
SUBDIVISION PLAN.....	4
CBU SITE PLAN & DETAILS.....	5
LANDSCAPING PLAN.....	6
ENGINEERING PLAN.....	7

Received by Town of Clayton
7/18/2018

DEVELOPER/APPLICANT:

JAMES LIPSCOMB DEVELOPER
3407 BARBER MILL ROAD
CLAYTON, NORTH CAROLINA, 27520

LAND SURVEYOR

TRUE LINE SURVEYING, P.C.
205 WEST MAIN STREET
CLAYTON, NORTH CAROLINA, 27520
TELEPHONE: 919-359-0427
FAX: 919-359-0428
FIRM # C-1859

ENGINEER

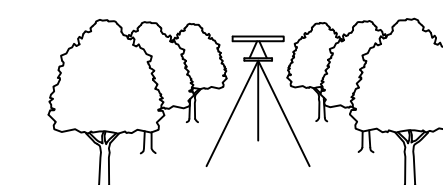
ADAMS & HODGE ENGINEERING, P.C.
314 EAST MAIN STREET
CLAYTON, NORTH CAROLINA, 27520
TELEPHONE: 919-243-1332
FIRM # C-4187

SHEET 1: COVER SHEET

SHEET 1 of 7

SURVEYED BY:
DRAWN BY: MIKE
CHECKED BY: CURK
DRAWING NAME: COVER SHEET
SURVEY DATE:
JOB NO. 522.028

TRUE LINE SURVEYING, P.C.

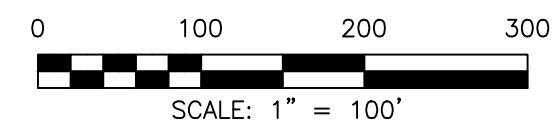


205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

C-1859



JAMES LIPSCOMB DEVELOPER
3407 BARBER MILL ROAD
CLAYTON, NORTH CAROLINA, 27520



OWNER: JAMES N. CANDY LIFE ESTATE
3737 COLONIAL COVE
HOPE MILLS, NC. 28348
PARCEL NO. 056040511
PIN NO. 165703-7846
THERE TRACT DEED: DB 4369 PG 425

TAX ID: THERE ARE NO INSTANCES OF 100 YEAR FEMA FLOOD
ON SITE. FEMA FLOOD PANEL 3720165700 J

TAX UNIFORM ID: 5163526
STATE: NC
COUNTY: JOHNSTON
TOWNSHIP: CLAYTON
ETJ: CLAYTON
TOWN ZONING: R-E
CURRENT USE: VACANT
TOTAL ACREAGE: 19.263

7-17-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
5-14-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
3-19-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
2-20-18: PLAN ORIGINALLY DRAWN

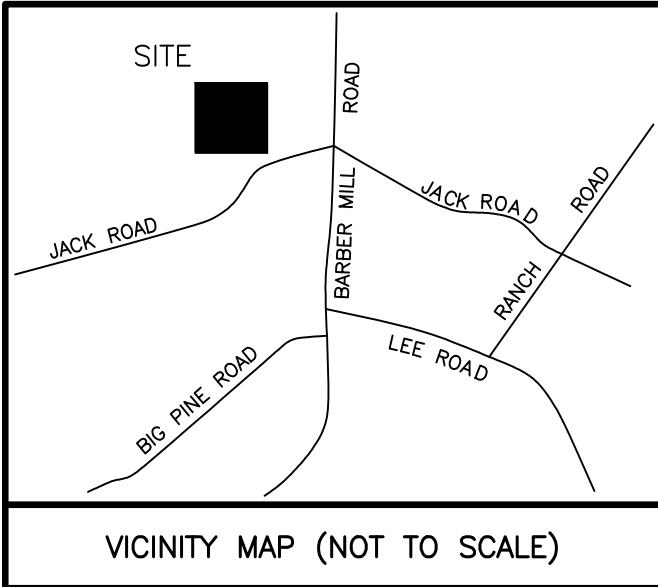
○	IFF	IRON PIPE FOUND
○	IFF	IRON PIPE SET
□	CMF	CONCRETE MONUMENT FOUND
□	CMF	CONCRETE MONUMENT
□	PINKS	PARKER-KALON NAIL SET
□	RRS	RAILROAD SPIKE
□	SSS	COTTON SPIKE FOUND
□	SSS	COTTON SPIKE SET
△	CC	CONTROL CORNER
△	CC	POWER POLE
△	P/P	OVERHEAD POWER LINE
△	SPW	RIGHT OF WAY
△	R/W	SQUARE FEET
△	AC	ACRE
△	DB	DEED BOOK
△	PB	PLAY BOOK
△	BOM	BOOK OF MAPS
△	PG	PAGE
△	LF	LINEAR FEET
155		LOT HAS OFFSITE SEWER
155L		OFFSITE SEWER LOT
15R		RECOMBINATION LOT
100		STREET ADDRESS
		UNITS NOT SURVEYED

SURVEYED BY:	TYSON
DRAWN BY:	MIKE
CHECKED BY:	CURK
DRAWING NAME:	EXISTING.DWG
SURVEY DATE:	04-30-18
JOB NO.	522.028



205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

C-1859



PROPERTY SHOWN HEREON _____ IS _____ IS NOT LOCATED IN A FEMA DESIGNATED FLOOD ZONE. FEMA FLOOD HAZARD PANEL NO. 3720165700 J EFFECTIVE DATE: DECEMBER 2, 2005

THIS SURVEY: IS OF AN EXISTING PARCEL OR PARCELS OF LAND OR ONE OR MORE EXISTING EASEMENTS AND DOES NOT CREATE A NEW STREET OR CHANGE AN EXISTING STREET.

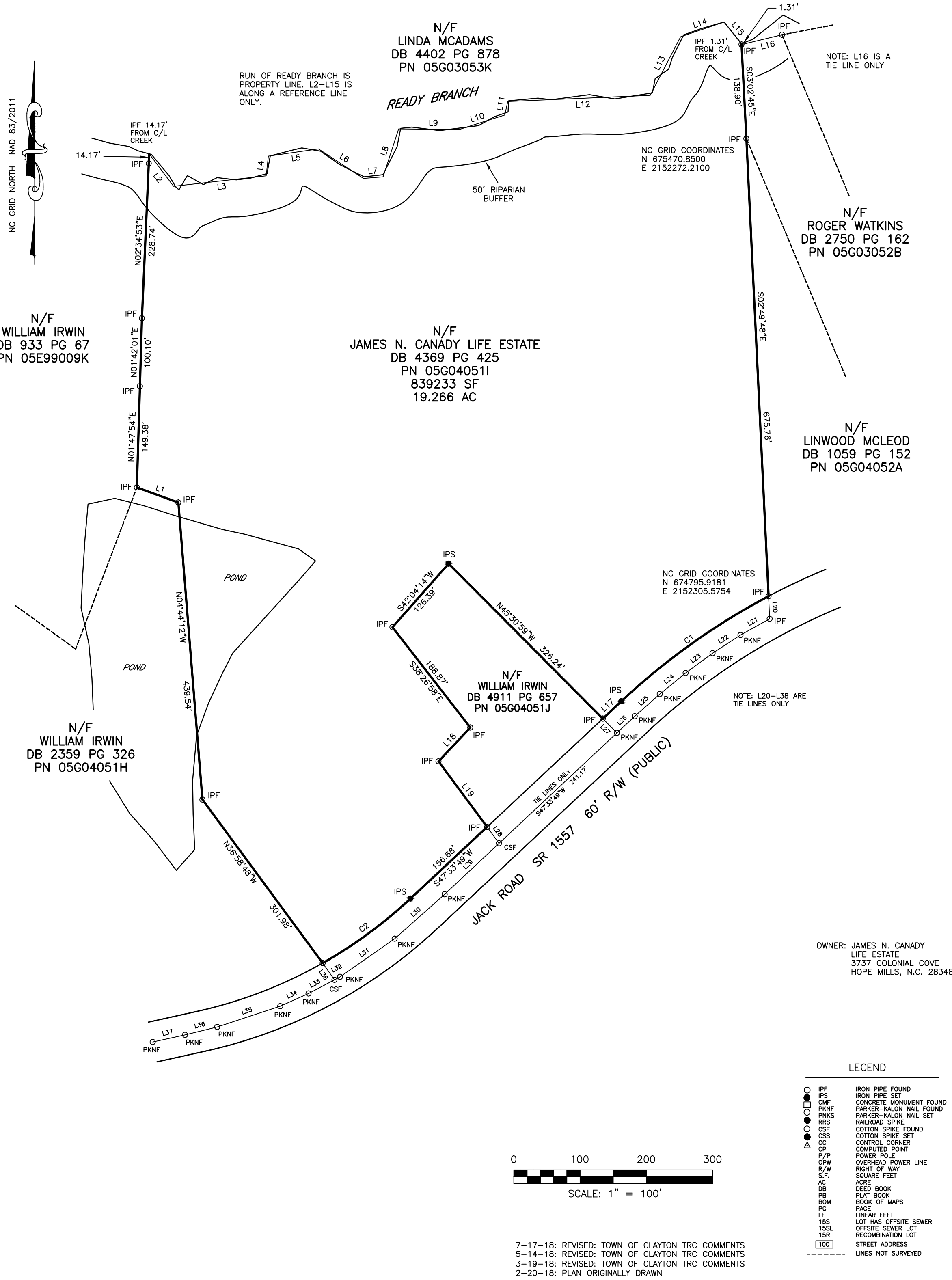
07-17-18 DATE SURVEYOR

SURVEYOR'S DISCLAIMER: NO ATTEMPT WAS MADE TO LOCATE ANY CEMETERIES, WETLANDS, HAZARDOUS MATERIAL SITES, UNDERGROUND UTILITIES OR ANY OTHER FEATURES ABOVE OR BELOW GROUND OTHER THAN THOSE SHOWN.

07-17-18 DATE SURVEYOR

STATE OF NORTH CAROLINA, _____ COUNTY I, CURK T. LANE, DO HEREBY CERTIFY THAT THIS PLAT WAS DRAWN UNDER MY SUPERVISION FROM AN ACTUAL SURVEY MADE UNDER MY SUPERVISION (DEED DESCRIPTION RECORDED IN BOOK 4369, PAGE 425, ETC.); THAT THE BOUNDARIES NOT SURVEYED ARE CLEARLY INDICATED AS DRAWN FROM INFORMATION FOUND IN BOOK 4369, PAGE 425; THAT THE RATIO OF PRECISION AS CALCULATED IS 1:10,000; THAT THE GLOBAL POSITIONING ACCURACY (GPS) OBSERVATIONS WERE PERFORMED TO THE GEOSPATIAL POSITIONING ACCURACY STANDARDS, PART 2: STANDARDS FOR GEODETIC NETWORKS AT 1 CENTIMETER ACCURACY CLASSIFICATION (95% CONFIDENCE) USING RTK NETWORK; THAT THIS PLAT WAS PREPARED IN ACCORDANCE WITH G.S. 47-30 AS AMENDED; THAT THIS PLAT MEETS THE REQUIREMENT OF G.S. 47-30 SECTION F-11-4-1. WITNESS MY ORIGINAL SIGNATURE AND SEAL THIS 17th DAY OF JULY, A.D. 2018

SURVEYOR L - 3990 LICENSE NUMBER



CURVE	RADIUS	ARC LENGTH	CHORD LENGTH	CHORD BEARING
C1	1030.00'	271.61'	270.82'	S55°07'05"W
C2	695.00'	163.50'	163.12'	S54°18'12"W

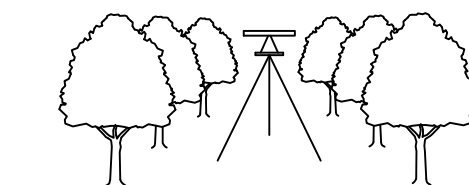
LINE	BEARING	DISTANCE
L1	N70°27'32"W	66.41'
L2	S37°31'49"E	60.42'
L3	N8°39'49"E	140.57'
L4	N06°29'03"E	29.15'
L5	N82°01'17"E	76.47'
L6	S57°25'07"E	80.54'
L7	N85°32'08"E	29.64'
L8	N18°26'43"E	74.43'
L9	S89°33'38"E	91.56'
L10	N72°47'25"E	71.88'
L11	N12°32'10"E	20.26'
L12	N87°33'46"E	215.26'
L13	N27°53'22"E	97.80'
L14	N71°37'23"E	69.28'
L15	S39°20'50"E	41.39'
L16	N76°45'53"E	62.81'
L17	S47°33'49"W	37.94'
L18	S43°56'04"W	69.12'
L19	S37°10'30"E	121.39'
L20	S02°53'58"E	33.39'
L21	S61°33'11"W	50.02'
L22	S57°32'12"W	49.96'
L23	S54°19'06"E	50.01'
L24	S51°25'56"W	50.01'
L25	S49°04'08"W	49.92'
L26	S47°37'46"W	36.36'
L27	N45°27'17"W	30.04'
L28	N36°42'38"W	30.15'
L29	S47°32'29"W	111.30'
L30	S48°59'11"W	99.99'
L31	S55°42'06"W	99.90'
L32	S62°25'32"W	9.27'
L33	S62°00'22"W	44.19'
L34	S66°11'44"W	46.52'
L35	S72°12'24"W	99.92'
L36	S76°23'09"W	50.00'
L37	S77°48'44"W	49.97'
L38	N35°56'53"W	30.37'

BOUNDARY SURVEY FOR

JAMES N. CANADY LIFE ESTATE
CLAYTON TOWNSHIP, JOHNSTON COUNTY
NORTH CAROLINA
MARCH 30, 2018

SHEET 3: BOUNDARY SURVEY SHEET 3 of 7

SURVEYED BY: TYSON
DRAWN BY: MIKE
CHECKED BY: CURK
DRAWING NAME: BOUNDARY.DWG
SURVEY DATE: 04-30-18
JOB NO. 522.028



205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

C-1859

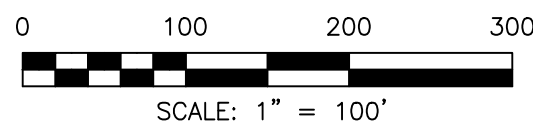
- NOTES:
- 1) ALL DISTANCES SHOWN ARE HORIZONTAL GROUND DISTANCES
 - 2) AREAS COMPUTED BY COORDINATE METHOD.
 - 3) PROPERTY SUBJECT TO ALL EASEMENTS AND RESTRICTIONS OF RECORD.
 - 4) NO. 5 REBAR IRON STAKES WITH CAPS SET AT ALL LOT CORNERS UNLESS OTHERWISE NOTED
 - 5) NO HORIZONTAL CONTROL FOUND WITHIN 2000' OF SURVEY
 - 6) GRID TIE BY GPS
 - 7) ZONING: AR
 - 8) PARENT TRACT DEED DB 4369 PG 425
 - 9) PARCEL NO. 05G040511

REFERENCES:

DB 4369 PG 425	PB 5/2 PG 398
DB 2750 PG 162	PB 25 PG 155
DB 1059 PG 152	
DB 4911 PG 657	
DB 2359 PG 326	
DB 933 PG 167	
DB 4402 PG 878	

OWNER: JAMES N. CANADY
LIFE ESTATE
3737 COLONIAL COVE
HOPE MILLS, N.C. 28348

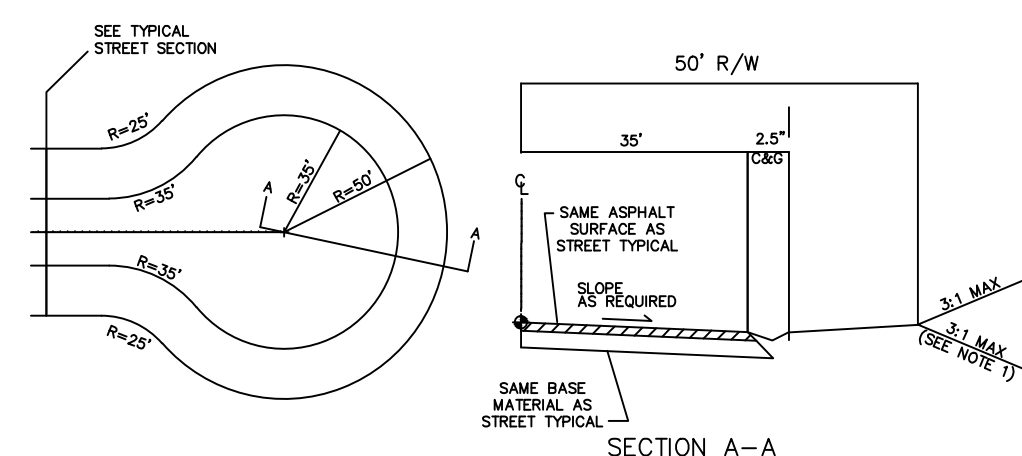
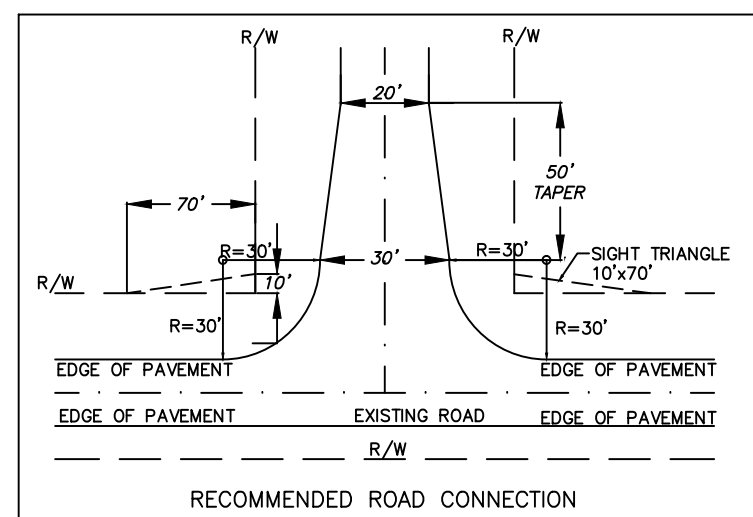
- LEGEND
- IPF IRON PIPE FOUND
 - PC CONCRETE PIER FOUND
 - PNMF PARKER-MALON NAIL SET
 - RPS RAILROAD SPIKE FOUND
 - CSF COTTON SPIKE FOUND
 - CC CONTROL CORNER
 - CP COMPUTED POINT
 - P/P POWER POLE
 - OPW OVERHEAD POWER LINE
 - R/W RIGHT OF WAY
 - S.F. SQUARE FEET
 - AK AREA
 DE DEED BOOK | BM BOOK OF MAPS | PS PLOT | LF LINEAR FEET | LS LOT AND OFFSET SOWER | 15SL OFFSITE SOWER LOT | 15R RECOMMENDATION LOT | [100] STREET ADDRESS | ----- LINES NOT SURVEYED |



7-17-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
5-14-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
3-19-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
2-20-18: PLAN ORIGINALLY DRAWN



JAMES LIPSCOMB DEVELOPER
3407 BARBER MILL ROAD
CLAYTON, NORTH CAROLINA, 27520



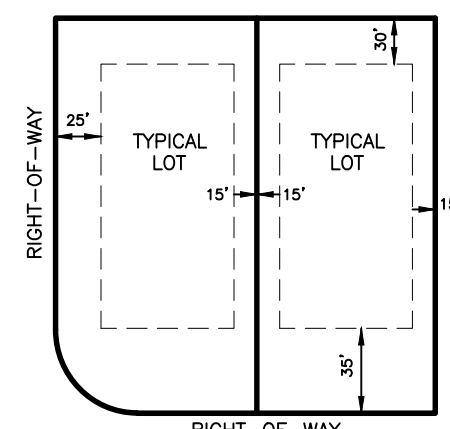
NO SCALE

NOTES: 1. STEEPER SIDESLOPES OF 1.5:1 MAY BE USED IN STEEP OR HILLY TERRAIN.

2. USE ROADSIDE FILL DITCH (SEE SEPARATE DETAIL) WHEN NECESSARY TO CONTINUE DRAINAGE AROUND CUL-DE-SAC IN FILL SECTIONS.

3. CONTRACTOR SHALL PROVIDE SUBGRADE, BASE, AND PAVEMENT TESTING ON ALL STREETS IN ACCORDANCE WITH NCDOT STANDARDS.

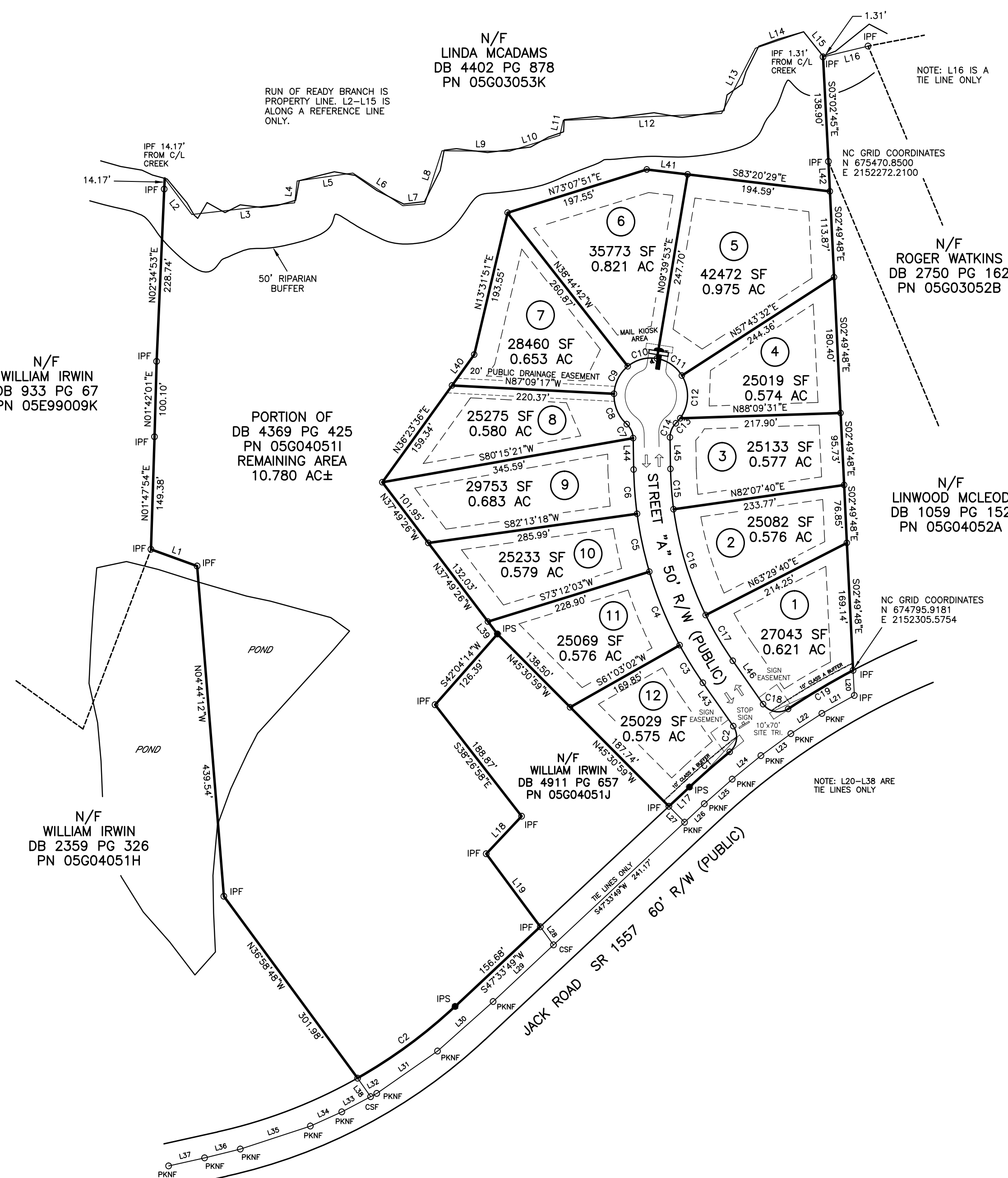
4. THIS DETAIL IS INTENDED TO MEET OR EXCEED THE TYPICAL NCDOT CUL-DE-SAC CRITERIA (REF: NCDOT SUBDIVISION ROADS MIN. CONSTRUCTION STANDARDS 2000 VERSION).



NOTE:
MINIMUM LOT WIDTH=80'
MINIMUM LOT DEPTH=150'

1. SETBACKS AS SHOWN ARE TYPICAL
2. MAXIMUM BUILDING HEIGHT = 35'
3. MAXIMUM IMPERVIOUS COVERAGE PER LOT = 50%
4. MAXIMUM LOT COVERAGE = 35%
5. MINIMUM LOT SIZE = 25,000 SF
6. MINIMUM DWELLING UNIT SIZE = 1,400 SF
7. MINIMUM LOT WIDTH = 80 FT

FRONT = 35'
SIDE = 15'
REAR = 30'
STREET SIDE = 25'



LINE	BEARING	DISTANCE
L1	N 70°27'32"E	66.41
L2	S 37°14'48"E	60.42
L3	N 82°01'34"E	140.05
L4	N 06°29'53"E	29.15
L5	N 82°01'17"E	76.47
L6	S 52°25'07"E	86.56
L7	N 28°02'58"E	79.82
L8	N 18°26'43"E	74.43
L9	S 89°13'56"E	91.56
L10	N 13°34'05"E	71.05
L11	N 12°32'10"E	20.26
L12	N 87°34'46"E	215.26
L13	N 75°52'52"E	97.80
L14	S 37°14'48"E	68.42
L15	S 39°20'50"E	41.39
L16	N 78°45'53"E	62.81
L17	S 37°14'48"E	37.42
L18	S 43°56'04"E	69.12
L19	S 37°10'35"E	121.39
L20	S 30°23'55"E	33.39
L21	S 37°14'48"E	37.42
L22	S 57°32'12"W	49.01
L23	S 54°19'06"W	50.96
L24	S 37°14'48"E	50.42
L25	S 49°04'09"W	49.92
L26	S 47°37'46"W	36.36
L27	N 45°27'12"W	30.04
L28	S 47°37'46"W	36.36
L29	S 47°32'20"W	111.30
L30	S 48°59'51"W	9.97
L31	S 47°37'46"W	99.36
L32	S 62°25'32"W	9.22
L33	S 62°25'32"W	9.22
L34	S 68°11'44"W	44.52
L35	S 68°11'44"W	44.52
L36	S 76°25'09"W	49.07
L37	S 77°46'44"W	50.97
L38	S 77°46'44"W	50.97
L39	S 73°49'26"W	20.92
L40	N 36°23'49"E	50.96
L41	S 83°20'29"E	55.85
L42	S 83°20'29"E	55.85
L43	N 35°42'55"W	70.77
L44	N 10°12'41"E	71.77
L45	N 41°41'45"E	41.45
L46	S 59°45'45"E	40.45

CURVE	1030.00	ARC LENGTH	CURVE LENGTH	CHORD BEARING
C1	120.00	71.99°	71.98°	N49°33'58"E
C2	25.00	38.08	34.51	N07°55'35"E
C3	50.00	50.04	58.01	N33°57'00"E
C4	25.00	106.03°	105.83°	N22°52'27"W
C5	50.00	78.72	78.64	N12°11'19"W
C6	50.00	58.76	58.73	N01°45'21"E
C7	25.00	21.03°	20.81°	N208°03'23"W
C8	50.00	45.25	43.90	N231°11'40"W
C9	50.00	42.45	42.01	N22°01'56"E
C10	50.00	42.25	41.00°	N75°27'36"E
C11	50.00	41.94	40.72°	S56°18'17"E
C12	50.00	60.34	56.74	S02°46'74"E
C13	50.00	8.97°	8.98°	S42°00'20"E
C14	25.00	21.03°	20.81°	S23°03'10"E
C15	45.00	53.62°	53.59°	S40°27'31"E
C16	45.00	147.64°	148.88°	S31°11'37"E
C17	45.00	71.04°	70.96°	S31°11'35"E
C18	25.00	38.08	34.51	S78°21'25"E
C19	120.00	71.99°	71.98°	S101°00'00"E

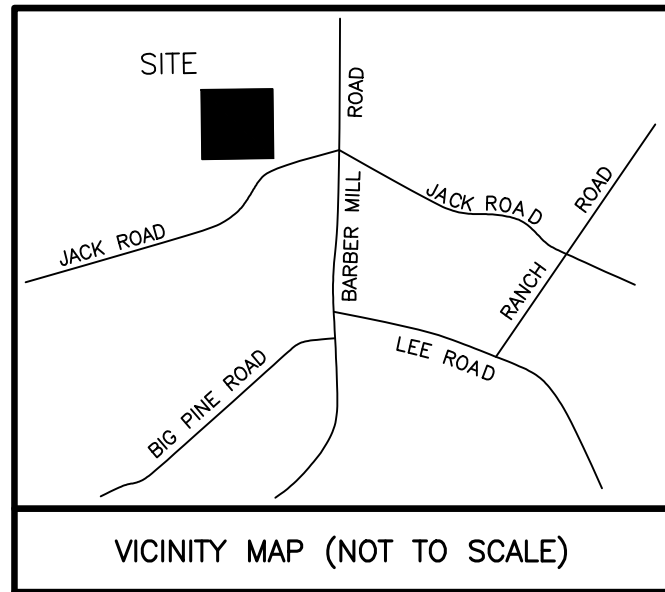
PROPERTY SIZE: 19.27 AC
DEVELOPMENT SIZE: 8.48 AC
AREA RESERVED: 10.79 AC
NO. IN LOT: 168703 14-7846
PARCEL NO.: 005040511
OWNER: JAMES N. CANADY LIFE ESTATE
LOT: 105 OF CLAYTON ESTATE
PROPERTY ZONING: R-E
OVERLAP DISTRICT: 1
PROPOSED NO. OF LOTS: 12
PROPOSED DENSITY: 1.6 UNITS PER ACRE
SEWER: 14.54 IN. PER 3720 168700 J
ELECTRIC PROVIDER: DUKE ENERGY
WATER PROVIDER: JOHNSTON COUNTY
SEWER PROVIDER: JOHNSTON COUNTY
IMPERVIOUS SURFACE EXISTING: 0.0 SF
IMPERVIOUS SURFACE PROPOSED: 10,000 SF 0.20%
EXISTING USE: VACANT/AGRICULTURE
PROPOSED USE: SINGLE FAMILY DEVELOPMENT
WEEDS: NO LANDS PRESENT
LENGTH OF CUL-DE-SAC: 509.56'

TOWN OF CLAYTON PROJECT NO. 2018-36-SD

SURVEYED BY:	TYSON
DRAWN BY:	MIKE
CHECKED BY:	CURK
DRAWING NAME:	SUBDIVISION
SURVEY DATE:	04-30-18
JOB NO.	522.028

205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

C-1859



DEVELOPER/APPLICANT:

JAMES LIPSCOMB DEVELOPER
3407 BARBER MILL ROAD
CLAYTON, NORTH CAROLINA, 27520

FLORENCE CORPORATION

FLORENCE CORPORATION
5935 CORPORATE DRIVE
MANHATTAN, KS 66503
TOLL FREE: 1-800-275-1747
PHONE: (785) 323-4400
FAX: (800) 275-5081
www.florencemailboxes.com

FRONT ELEVATION **SIDE ELEVATION** **PEDESTAL DETAIL**

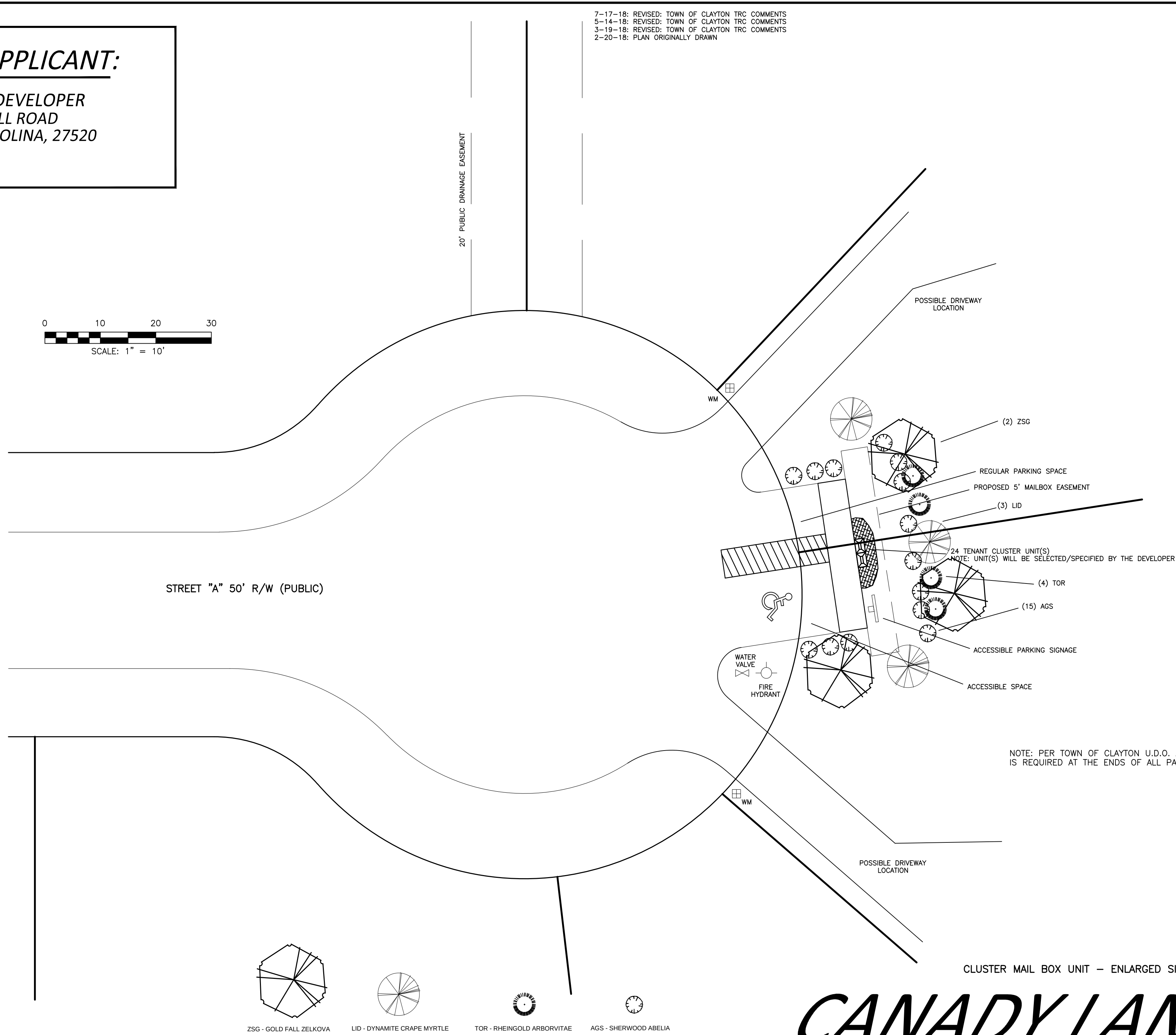
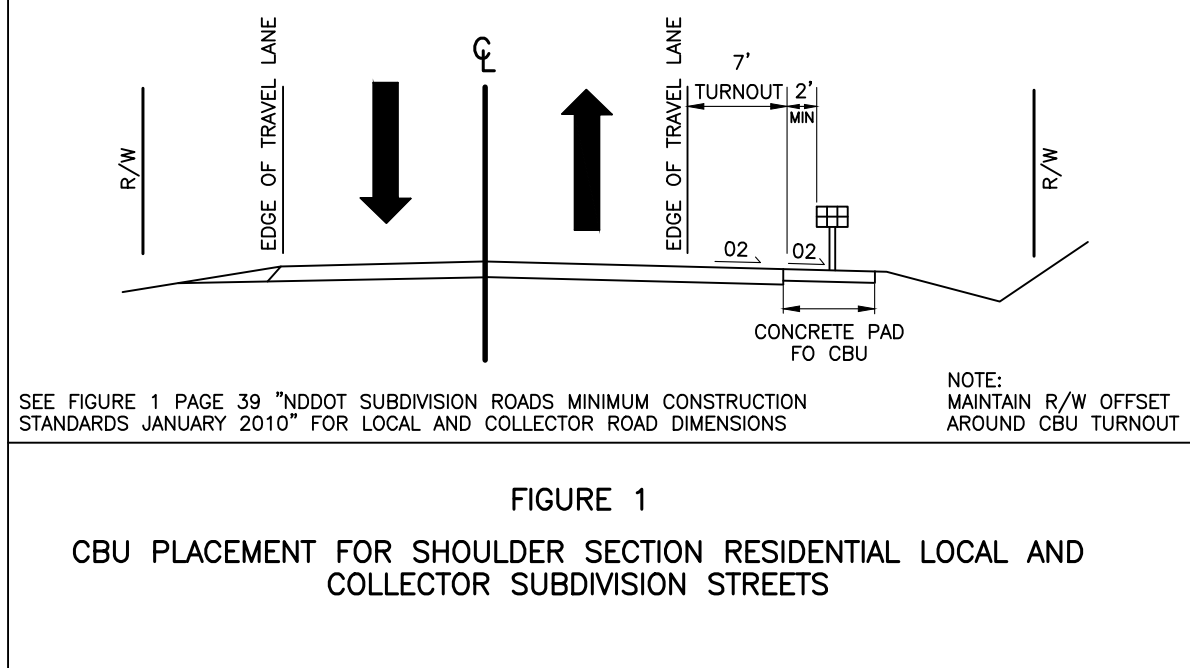
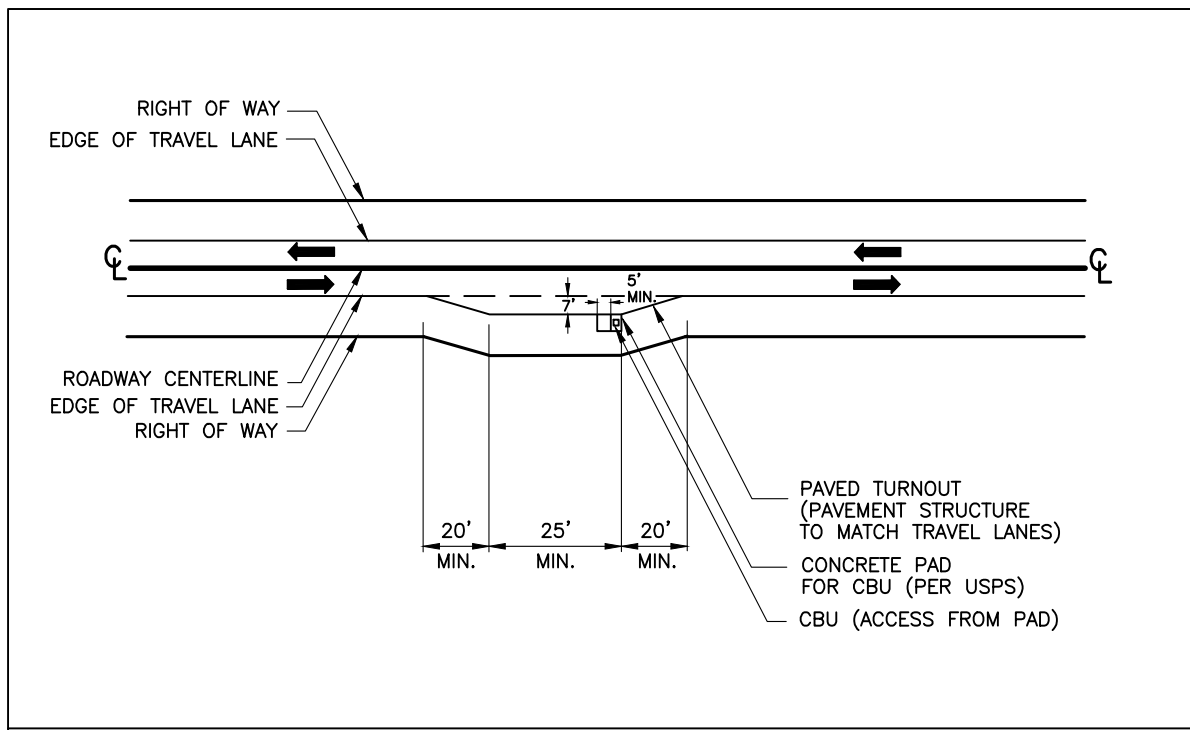
MANUFACTURER NOTES:

- THIS UNIT IS APPROVED FOR USPS AND PRIVATE APPLICATIONS.
- DECORATIVE MAILBOX ACCESSORIES SOLD SEPARATELY AND ARE USPS APPROVED PRODUCTS.
- PEDESTAL SHOULD BE INSTALLED WITH INCLUDED RUBBER PAD MOUNTING HARDWARE NOT INCLUDED. REFER TO INSTALLATION MANUAL FOR RECOMMENDATIONS.
- FLORENCE "F" SERIES CBU IS OFFICIALLY LICENSED BY USPS. LICENSE #C05EQ-08-B-0012.

NOTES:

- INSTALLATION TO BE COMPLETED IN ACCORDANCE WITH MANUFACTURER'S SPECIFICATIONS.
- DO NOT SCALE DRAWING.
- THIS DRAWING IS INTENDED FOR USE BY ARCHITECTS, ENGINEERS, CONTRACTORS, CONSULTANTS AND DESIGN PROFESSIONALS FOR PLANNING PURPOSES ONLY. THIS DRAWING MAY NOT BE USED FOR CONSTRUCTION.
- ALL INFORMATION CONTAINED HEREIN WAS CURRENT AT THE TIME OF DEVELOPMENT BUT MUST BE REVIEWED AND APPROVED BY THE PRODUCT MANUFACTURER TO BE CONSIDERED ACCURATE.
- CONTRACTOR'S NOTE: FOR PRODUCT AND COMPANY INFORMATION VISIT www.CADetails.com/info AND ENTER REFERENCE NUMBER mailbox plan

VITAL™ 1570 CLUSTER BOX UNIT
MODEL 1570-13



CBU - Plant List

PLANT LIST - CBU SITE ONLY								
ALIAS	QTY.	BOTANICAL NAME	COMMON NAME	CALIPER	HEIGHT	SPREAD	ROOT	REMARKS
AGS	32	ABELIA GRANDIFLORA 'SHERWOODII'	SHERWOOD ABELIA	-	-	-	5 GAL.	CBU PLANTINGS
LID	3	LAGERSTROEMIA INDICA 'WHIT II'	DYNAMITE CRAPE MYRTLE (MULTI-STEM)	-	6' MIN.	-	8 & B	CBU PLANTINGS
LM	19	LIRIOPE MUSCARI 'VARIEGATA'	VARIEGATE LIRIOPE	-	-	-	1 GAL.	CBU PLANTINGS
TOR	6	THUJA OCCIDENTALIS 'RHEINGOLD'	RHEINGOLD ARBORVITAE	-	-	-	7 GAL.	CBU PLANTINGS
ZSG	2	ZELKOVA SERRATA 'GOLD FALL'	GOLD FALL ZELKOVA	2.5"	8' MIN.	-	CONTIB&B	CBU PLANTINGS

- ALL PLANTS AND INSTALLATION SHALL BE IN ACCORDANCE WITH TOWN OF CLAYTON RULES, REGULATIONS AND REQUIREMENTS AND, AT THE LEAST, MEET THE TOWN'S MINIMUM REQUIREMENTS FOR CODE COMPLIANCY.
- THE LANDSCAPE CONTRACTOR IS RESPONSIBLE FOR VERIFYING PLANT QUANTITIES AND IS TO NOTIFY THE CONTRACTOR ASAP OF ANY DISCREPANCIES BETWEEN THE PLANT LIST AND THE PLAN.
- THE LANDSCAPE CONTRACTOR SHALL ADJUST ANY SCREEN PLANTING AS NEEDED TO MAINTAIN REQUIRED CLEARANCES AROUND TRANSFORMERS, GENERATORS AND OTHER UTILITIES THAT REQUIRE CLEARANCES FOR ACCESS

CANADYLANDING

CLAYTON, NORTH CAROLINA

TOWN OF CLAYTON PROJECT NO. 2018-36-SD

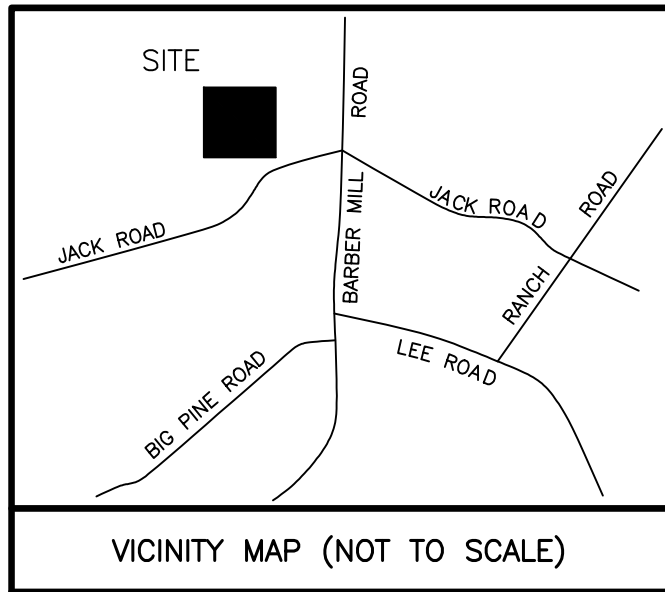
SHEET 5: CBU **SHEET 5 OF 7**

TRUE LINE SURVEYING, P.C.

205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
www.truelinesurveying.com

522.028

C-1859



DEVELOPER/APPLICANT:
JAMES LIPSCOMB DEVELOPER
3407 BARBER MILL ROAD
CLAYTON, NORTH CAROLINA, 27520

7-17-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
5-14-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
3-19-18: REVISED: TOWN OF CLAYTON TRC COMMENTS
2-20-18: PLAN ORIGINALLY DRAWN

NOTES

DISTANCE STANDARDS.

- THE PLANTING PROCES IS SIMILAR FOR DECIDUOUS AND EVERGREEN TREES.
- FOR SINGLE STEM TREES, DO NOT SUPPLY TREES WITH MULTIPLE LEADERS, ONLY PROVIDE TREES WITH A SINGLE LEADER. DO NOT PRUNE TREE AT PLANTING EXCEPT FOR SPECIFIC STRUCTURAL CORRECTIONS AND TO INSURE COMPLIANCE WITH SIGHT.
- MARK THE NORTH SIDE OF THE TREE AT THE NURSERY AND LOCATE TO THE NORTH IN THE FIELD.
- WHERE SEVERAL TREES WILL BE PLANTED CLOSE TOGETHER SUCH THAT THEY WILL LIKELY SHARE ROOT SPACE, TILL IN SOIL AMENDMENTS TO A DEPTH OF 4" TO 6" OVER THE ENTIRE BED AREA.
- FOR CONTAINER-GROWN TREES, SET THE ROOTS OUT OF THE OUTER LAYER OF POTTING SOIL, THEN CUT OR PULL APART ANY ROOTS CIRCLING THE PERIMETER OF THE CONTAINER.
- THOROUGHLY SOAK THE TREE ROOT BALL AND ADJACENT PREPARED SOIL SEVERAL TIMES DURING THE FIRST MONTH AFTER PLANTING AND REGULARLY THROUGHOUT THE FOLLOWING TWO SUMMERS.
- IF PLANTING HOLES ARE DUG WITH A LARGE AUGER, BREAKING DOWN THE SIDES WITH A SHOVEL TO ELIMINATE GLAZING AND CREATE THE SLOPING SIDE PROFILE SHOWN ON THE DETAIL.

8" HT. AND GREATER TREES SHALL BE ANCHORED WITH (2) OPPOSING STAKES WITH SEPARATE FLEXIBLE TIES. STAKES SHALL BE PLACED ON THE NORTHEAST AND SOUTHWEST SIDES OF THE TREE AND SHALL BE REMOVED AFTER ONE FULL GROWING SEASON (SEE SPECS)

3-4" THK. LAYER OF TRIPLE SHREDDED HARDWOOD MULCH

DIG PLANTING HOLE THREE (3) TIMES ROOT BALL DIAMETER. REFER TO SPECIFICATIONS. TAPER SIDES OF HOLE AT 45 DEGREE ANGLE.

4" HIGH RAISED RING OF SOIL TO DIRECT WATER INTO ROOT BALL

MACHINE OR SPADE EDGING, PROVIDE CRISP TRANSITION AT LAWN

PLACE BACKFILL SOIL AROUND BASE OF ROOT BALL TO STABILIZE. LIGHTLY TAMP REST OF BACKFILL (SEE BACKFILL SPECS)

4-6" DEEPER THAN ROOT BALL FOR LOWERED PLANTING HOLE AS NEEDED WITH POOR DRAINAGE

CUT BURLAP, ROPE, AND WIRE BASKET AWAY FROM TOP HALF OF ROOT BALL

EXTEND STAKES INTO UNDISTURBED SOIL

SET BALL ON UNDISTURBED SOIL TO PREVENT SETTLING

***FOR BOTH CANOPY OR UNDERSTORY STREES**

*** TYPICAL TREE INSTALLATION**

SCALE: NTS

1

NOTE: 1 (ONE) TREE SHALL BE PROVIDED PER LOT.

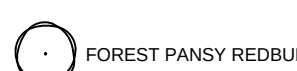
CLASS "A" BUFFER - Plant List

PLANT LIST - CLASS "A" BUFFER ONLY							
ALIAS	QTY.	BOTANICAL NAME	COMMON NAME	CALIPER	HEIGHT	SPREAD	ROOT
CANOPY TREES (CANOPY TREES = 93, INCLUDES TREES USED FOR SCREENING/BUFFERS)							
ARO 4	4	ACER RUBRUM 'OCTOBER GLORY'	OCTOBER GLORY RED MAPLE	2.5"	8' MIN.	-	B & B
QS	4	QUERCUS SHUMARDII	SHUMARD OAK	2.5"	8' MIN.	-	B & B
UNDERSTORY TREES (UNDERSTORY TREES = 77, INCLUDES TREES USED FOR SCREENING/BUFFERS)							
CCF	6	CERCIS CANADENSIS 'FOREST PANSY'	FOREST PANSY REDBUD	2"	6' MIN.	-	CONT/B&B

- ALL PLANTS AND INSTALLATION SHALL BE IN ACCORDANCE WITH TOWN OF CLAYTON RULES, REGULATIONS AND REQUIREMENTS AND, AT THE LEAST, MEET THE TOWN'S MINIMUM REQUIREMENTS FOR CODE COMPLIANCE.
- THE LANDSCAPE CONTRACTOR IS RESPONSIBLE FOR VERIFYING PLANT QUANTITIES AND IS TO NOTIFY THE CONTRACTOR ASAP OF ANY DISCREPANCIES BETWEEN THE PLANT LIST AND THE PLAN.
- THE LANDSCAPE CONTRACTOR SHALL ADJUST ANY SCREEN PLANTING AS NEEDED TO MAINTAIN REQUIRED CLEARANCES AROUND TRANSFORMERS, GENERATORS AND OTHER UTILITIES THAT REQUIRE CLEARANCES FOR ACCESS.



ARO-OCTOBER GLORY RED MAPLE



GENERAL LANDSCAPE NOTES

- ALL PLANT MATERIALS AND PLANTING BEDS SHALL BE LOCATED BY SCALED DIMENSIONS FROM BUILDINGS, CURBS, PAVEMENTS, ETC. LOCATION OF ALL PLANTS SHALL BE REVIEWED IN THE FIELD BY THE LANDSCAPE ARCHITECT PRIOR TO INSTALLATION. THE CONTRACTOR SHALL PROVIDE 48 HOURS NOTICE FOR REVIEW.
- THE LANDSCAPE CONTRACTOR SHALL BE RESPONSIBLE FOR VERIFYING THE EXACT LOCATION OF ALL UNDERGROUND UTILITIES PRIOR TO ANY EXCAVATION OR PLANTING AND SHALL BE RESPONSIBLE FOR THEIR REPAIR OR PAY FOR ALL DAMAGES MADE TO UNDERGROUND UTILITIES.
- THE LANDSCAPE CONTRACTOR SHALL VERIFY ALL PLANT QUANTITIES.
- THE LANDSCAPE ARCHITECT SHALL BE NOTIFIED IN WRITING OF ANY PROPOSED PLANT SUBSTITUTIONS BY THE LANDSCAPE CONTRACTOR. NO SUBSTITUTIONS SHALL BE MADE UNDER ANY CIRCUMSTANCES WITHOUT PRIOR APPROVAL BY THE LANDSCAPE ARCHITECT.
- ALL DISTURBED AREAS NOT IDENTIFIED TO EITHER BE SEEDED OR SOODED SHALL BE MULCHED IN ACCORDANCE WITH THE SPECIFICATIONS.
- A PRE-EMERGENT HERBICIDE SHALL BE APPLIED TO ALL PLANTING BEDS IN ACCORDANCE WITH THE MANUFACTURER'S RECOMMENDATIONS.
- ALL PLANTING BEDS, SAUCERS, AND AREAS DESIGNATED TO BE MULCHED SHALL BE MULCHED WITH A MINIMUM OF 3-4 INCHES OF TRIPLE SHREDDED HARDWOOD MULCH.
- PLANTING BEDS AND SAUCERS SHALL BE EDGED TO PROVIDE A 2" TO 3" DEEP "Y" CUT ALONG ITS BORDER WITH SOODED OR SEEDS AREAS.
- ALL SAUCERS SHALL BE SOAKED WITH WATER AND MULCHED IMMEDIATELY FOLLOWING PLANTING.
- GRASS SHALL BE REMOVED AFTER ONE FULL GROWING SEASON.
- THE LANDSCAPE CONTRACTOR SHALL INSTALL ALL LANDSCAPING IN ACCORDANCE WITH THE DETAILS AND SPECIFICATIONS SHOWN AND SUBMITTED ON THIS SHEET UNLESS ALTERNATIVE METHODS OR PRACTICES ARE REVIEWED AND ACCEPTED BY THE LANDSCAPE ARCHITECT.
- AT INSTALLATION AND CONTINUOUSLY DURING THE MAINTENANCE CONTRACT, ALL PROPOSED SHRUBS THAT ARE SQUARE IN SHAPE AND ARRANGED IN ROWS SHOULD BE PRUNED INTO BOVED AND CLIPPED HEDGEROWS.
- ALL LANDSCAPED AREAS SHALL BE MAINTAINED IN AN ATTRACTIVE AND HEALTHY CONDITION. DEAD OR DISEASED PLANTINGS SHALL BE REMOVED AND REPLACED IN A TIMELY FASHION.
- ALL LANDSCAPED AREAS SHALL BE PROVIDED WITH AN AUTOMATICALLY OPERATED IRRIGATION SYSTEM THAT WILL ADEQUATELY COVER ALL LIVING PLANT MATERIAL, SUCH SYSTEM SHALL INCLUDE A RAIN SENSOR.
- ALL HVAC AND MECHANICAL EQUIPMENT WILL BE SCREENED WITH LANDSCAPING OR DECORATIVE FENCING.

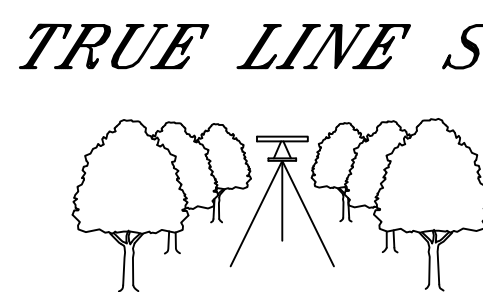
Landscape Notes

LANDSCAPING PLAN FOR *CANADY LANDING* CLAYTON, NORTH CAROLINA

TOWN OF CLAYTON PROJECT NO. 2018-36-SD

SHEET 6: LANDSCAPING PLAN SHEET 6 OF 7

SURVEYED BY:	TYSON
DRAWN BY:	MIKE
CHECKED BY:	CURK
DRAWING NAME:	BUFFER.DWG
SURVEY DATE:	04-30-18
JOB NO.	522.028



205 WEST MAIN STREET
CLAYTON, N.C. 27520
TELEPHONE: (919) 359-0427
FAX: (919) 359-0428
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C-1859

NC GRID NORTH NAD 83/2011

NOTE: L16 IS A
TIE LINE ONLY

NC GRID COORDINATES
N 675470.8500
E 2152272.2100

N/F
ROGER WATKINS
DB 2750 PG 162
PN 05G03052B

N/F
LINWOOD MCLEOD
DB 1059 PG 152
PN 05G04052A

N/F
WILLIAM IRWIN
DB 4911 PG 657
PN 05G04051J

PORTION OF
DB 4369 PG 425
PN 05G04051I
REMAINING AREA
10.780 AC±

N/F
WILLIAM IRWIN
DB 933 PG 67
PN 05E99009K

RUN OF READY BRANCH IS
PROPERTY LINE. L2-L15 IS
ALONG A REFERENCE LINE
ONLY.

N/F
LINDA MCADAMS
DB 4402 PG 878
PN 05G03053K

DEVELOPER/APPLICANT:

JAMES LIPSCOMB
3407 BARBER MILL ROAD
CLAYTON, NC 27520

THE TOWN OF CLAYTON AND/OR
JOHNSTON COUNTY RESERVE THE RIGHT
TO MODIFY THE EROSION AND
SEDIMENTATION CONTROL PLAN IF THE
EXISTING PLAN OR ITS IMPLEMENTATION
PROVE TO BE INADEQUATE.

NOTE:
A COMPLETE SET OF CONSTRUCTION
DRAWINGS FOR WATER, EROSION
CONTROL, GRADING AND STREET
EXTENSION TO BE SUBMITTED TO
AND APPROVED BY NCDOT AND
JOHNSTON COUNTY UTILITIES OR
TOWN'S ENGINEERING DEPARTMENT
PRIOR TO CONSTRUCTION.

LEGEND	
EXISTING	PROPOSED

50' RIPARIAN
BUFFER

STORMWATER WILL
DISCHARGE INTO
EXISTING LOW

PORTION OF
DB 4369 PG 425
PN 05G040511
REMAINING AREA
10.780 AC±

EXISTING
CONTOURS

CBU LOCATION

PROPOSED
CONTOURS

(1)-FH
ASSEMBLY

6" WATERLINE

PROPOSED
EOP

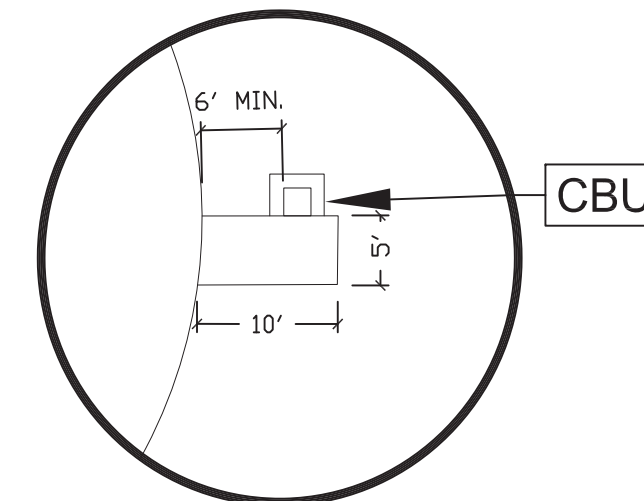
12" EXISTING
WATERLINE

6"x12"
TAPPING
SLEEVE
& VALVE

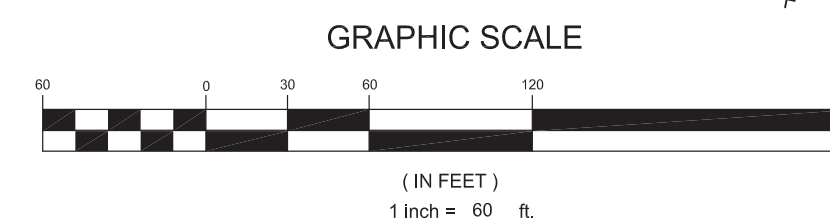
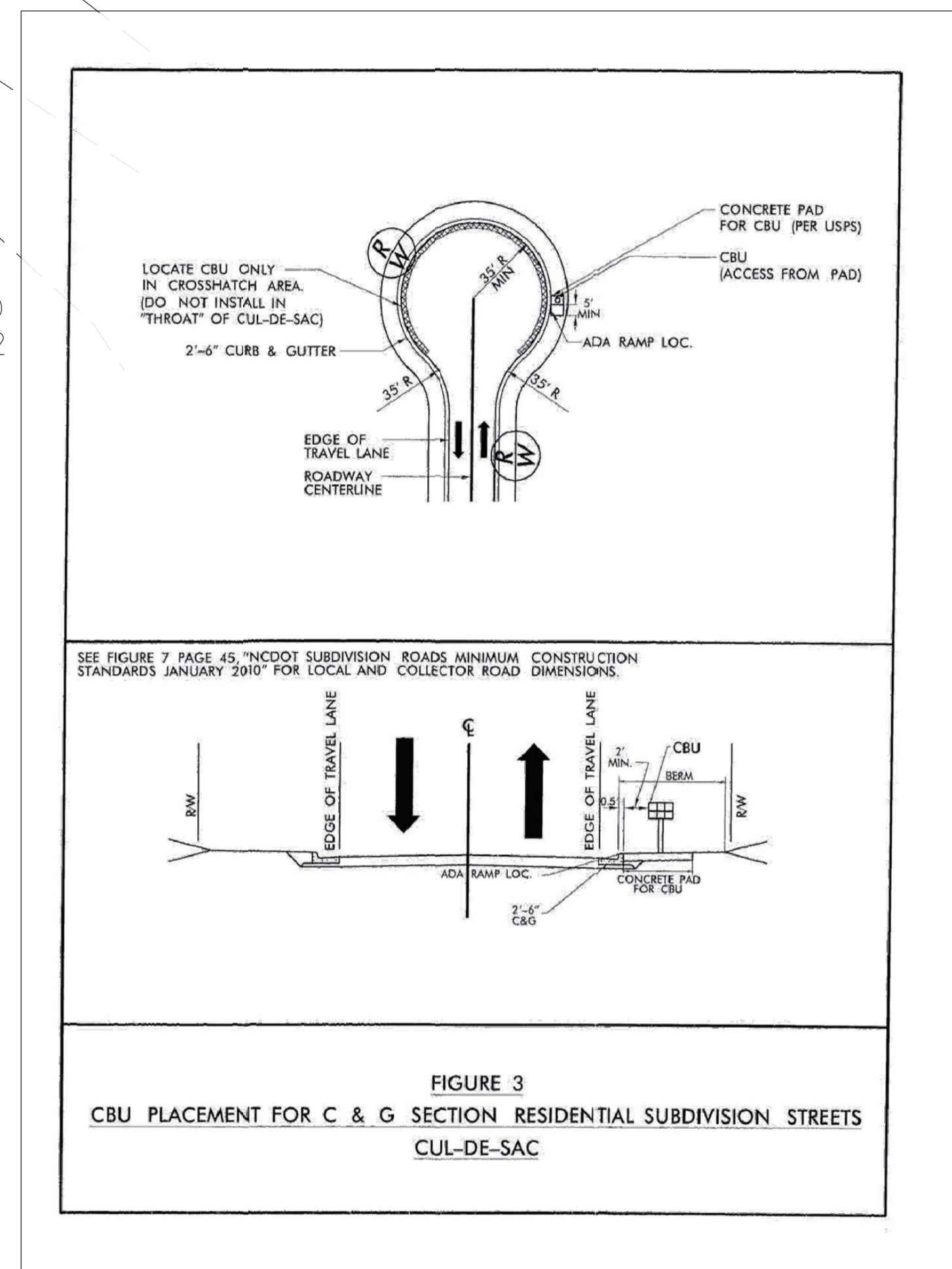
PRELIMINARY



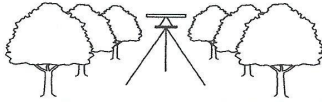
REVISED
2:06 pm, Jul 17, 2018



CBU PLACEMENT FOR
RESIDENTIAL SUBDIVISION
NOT TO SCALE



TRUE LINE SURVEYING, P.C.



Para Smith

Development Services Coordinator

Town of Clayton

April 30, 2018

Please accept this letter as a request for a waiver to the requirement for Storm water controlled streets and sidewalk (curb and gutter) (per 155.602(A)(2)(I)) for the proposed development of Canady Landing subdivision and to state that this development is not requesting to be annexed into the Town of Clayton. This development is of rural character like the surrounding developments in that area. Those developments are in Johnston County Planning jurisdiction. Granting this waive will not be detrimental to the Public safety, health or welfare as it will be in the same manner and style of existing neighborhoods. Due to the use of onsite septic and the topo of the site it is best to keep the grading to a minimum and allow the grass lined swales to filter the storm water and to keep the impervious surface areas to a minimum. This request is not based primarily on financial consideration. This request is based on surrounding development styles, onsite septic suitability, storm water infiltration in the grass lined swales, and keeping the rural character of the land with the larger lots with less density that comes with onsite septic. This development will use a street profile that was supplied by the Town Engineer and will have 50' right of way with grass swales and sidewalks much like Riverwood Athletic , Warrick Park and Avery Farm. Thank you for your consideration.

Curk T. Lane, PLS

A handwritten signature in black ink, appearing to read 'Curk T. Lane', with a long, sweeping horizontal line extending to the right.

True Line Surveying

205 W. Main Street, Clayton, NC 27520
(919) 359-0427 • Fax: (919) 359-0428

262



TOWN OF CLAYTON

Planning Department

111 E. Second Street, Clayton, NC 27520

P.O. Box 879, Clayton, NC 27528

Phone: 919-553-5002

Fax: 919-553-1720

OWNER'S CONSENT FORM

Consent is required from the property owner(s) if an agent will act on their behalf. A separate form is required from each owner. Consent is valid for one year from date of notary, unless otherwise specified. All fields must be completed.

Project Name: Canady Tract

Address or PIN #: JACK Road 7- 19.26 acres
056040511

AGENT/APPLICANT INFORMATION:

James Lipscomb
(Name - type, print clearly)

328 E. main Street
(Address)
Clayton, NC 27520
(City, State, Zip)

I hereby give CONSENT to the above referenced agent/applicant to act on my behalf, to submit applications and all required materials and documents, and to attend and represent me at all meetings and public hearings pertaining to the following processes (list applicable requests):

Furthermore, I hereby give consent to the party designated above to agree to all terms and conditions which may arise as part of the approval of this application.

I hereby certify that I have authority to execute this consent form as/on behalf of the property owner. I understand that any false, inaccurate or incomplete information provided by me or my agent will result in the denial, revocation or administrative withdrawal of this application, request, approval or permits. I further agree to all terms and conditions which may be imposed as part of the approval of this application.

OWNER AUTHORIZATION:

James N. Canady
(Name - type, print clearly)

James N. Canady
(Owner's Signature)

3737 Colonial Cove
(Address)

Hape Mills, NC 28348-2810
(City, State, Zip)

STATE OF North Carolina
COUNTY OF Hoke

Sworn and subscribed before me Tina Marie Cooper a Notary Public for the above State and County, this
the 8th day of February, 2018.

SEAL

Tina Marie Cooper
Notary Public

My Commission Expires: 2/26/22

ADJACENT PROPERTY OWNERS LIST

Project Name: Canady Landing

The following are all the persons, firms, or corporations owning property within 100 feet and immediately adjacent to the property (including across street rights of way) subject to this request. Where the subject property immediately adjoins a public or private right-of-way, landscape or riparian buffer, commonly-owned private area, public property, or homeowners' association property, then letters of notification shall be sent to adjoining property owners as if they directly abut the subject property. Please use a separate sheet if necessary

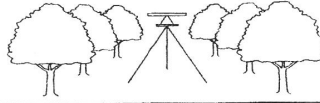
It is the responsibility of the applicant to correctly identify the current owner, based upon records in the Johnston County GIS Office, for all property owners of land within the required public notice radius.

PARCEL NUMBER	NAME	ADDRESS
165701-25-2151	Linwood Brent McLeod, Julie W. McLeod	2718 Jack Rd. Clayton, NC 27520
165701-25-3220	Mary Watkins and Roger Watkins	2692 Jack Rd. Clayton, NC 27520
165701-25-4233	Marilyn Jennings and Evan Jennings	2678 Jack Rd. Clayton, NC 27520
165701-15-7887	Linda McAdams	427 Barbour St. Clayton, NC 27520
165701-05-9270	William Irwin and Judith Irwin	2914 Jack Rd. Clayton, NC 27520
165701-05-1474	William Irwin and Judith Irwin	2914 Jack Rd. Clayton, NC 27520
05G04051J	William Irwin and Judith Irwin	2914 Jack Rd. Clayton, NC 27520
165703-14-5064	George Vanhoy and Louise P. Vanhoy	2901 Jack Rd. Clayton, NC 27520
165703-13-6761	Mary Rose Colavito	2881 Jack Rd. Clayton, NC 27520
165703-24-3506	Don McLeod	2737 Jack Rd. Clayton, NC 27520

01/06/2016

Doc 7-117

TRUE LINE SURVEYING, P.C.



March 1, 2018

Dear Clayton Area Property Owner:

The purpose of this letter is to notify you of an application filed with the Town of Clayton for a land use proposal involving property adjacent to, or in close proximity to, property shown in your ownership by Johnston County tax records. Per Town of Clayton regulations, a neighborhood meeting will be held to provide information to area residents about the nature of the proposal. A representative of the applicant will be present to explain their application, answer questions, and solicit comments.

Meeting Date: Tuesday, April 10, 2018

Location: True Line Surveying, 205 W. Main St., Clayton, NC 27520

Time: 6:00pm

Type of Application: Major Subdivision

General Description: Purpose of this application is to develop a single family residential subdivision.

If you have any questions prior to or after this meeting, you may contact us at (919)359-0427.

Sincerely,

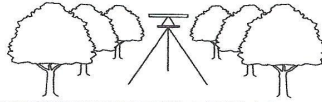
A handwritten signature in black ink, appearing to read 'Curk T. Lane'. The signature is stylized with a large, sweeping 'C' and 'L'.

Curk T. Lane
True Line Surveying

Cc: Clayton Planning Dept.

205 W. Main Street, Clayton, NC 27520
(919) 359-0427 • Fax: (919) 359-0428

TRUE LINE SURVEYING, P.C.



Minutes for Canady Farms 4/10/18

Neighborhood meeting was held April 10, 2018, 6pm at True Line Surveying. A list of attendees is included as part of these minutes. James Lipscomb conducted the meeting along with Danny DiMaggio. James explained the proposed subdivision layout, lot numbers, acreages, proposed DOT right of ways, etc. to the attendees of the meeting. Julie McLeod expressed her requests for a buffer/berm on her adjoining lot line and her husband, Brent McLeod requested that additional flags be staked on the adjoining property line. Further discussion took place on the requirements of a berm in the Town of Clayton UDO and the lack of a required berm in this scenario. Adjoining property owners were unaware that the proposed subdivision will require a mail kiosk that will be placed in the cul-de-sac instead of individual mailboxes at each building site. The meeting ended at 6:30 pm.

205 W. Main Street, Clayton, NC 27520
(919) 359-0427 • Fax: (919) 359-0428

NEIGHBORHOOD MEETING SUMMARY FORM

FILL OUT THE FOLLOWING:

Date of Mailing: 3/1/18

I hereby attest that letters were mailed to the addresses listed on the Adjacent Property Owners List (attached):

Printed Name: Molly Herring

Signature:

Molly Herring

Date of Meeting: 4/10/18

Time of Meeting: 6:00pm

Location of Meeting: True Line Surveying

Meeting Summary/Minutes: *provide a summary of the discussion held at the meeting, including issues raised and any changes made by the applicant as a result of the meeting.*

See attachment

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Please write clearly (or submit a typed summary), and use additional sheets if necessary.

01/06/2016

Page 6 of 17

NEIGHBORHOOD MEETING ATTENDANCE ROSTER

Applicant: True Line Surveying

Location/Date: 4/10/18 True Line Surveying

	NAME	ADDRESS
1	Brent McLeod	2718 Jack Rd. Clayton, NC 27520
2	Julie McLeod	2718 Jack Rd. Clayton, NC 27520
3	Judy Irwin	2914 Jack Rd. Clayton, NC 27520
4	William Irwin	2914 Jack Rd. Clayton, NC 27520
5	Jessica Schwab	2946 Jack Rd., Clayton, NC 27520
6	James Lipscomb	
7	Paul Parker	
8		
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PUBLIC NOTICE

In accordance with NC GS 160A-364 the Clayton Town Council will hold an evidentiary hearing on August 20, 2018, at 6:00 PM at Town Hall, 111 East Second Street, to consider preliminary plat request 2018-36-SD Canady Landing Preliminary Plat; requesting to develop 12 single-family residential lots. The property is located off Jack Road; Parcel number 165703-14-7846.

During an evidentiary hearing, the Clayton Town Council must make findings of fact based upon sworn testimony and other credible evidence. Citizens may give testimony in an evidentiary hearing after they have taken an oath.

This is an open meeting and the public is invited to attend.

Haley Hogg, Planner
919-553-5002

News & Observer – Clayton Area

Please advertise on the following dates:
August 10, 2018
August 17, 2018

Affidavit of publication required.

**TOWN OF CLAYTON
PLANNING BOARD WRITTEN RECOMMENDATION
MAJOR SUBDIVISION
2018-36-SD, CANANDY LANDING SUBDIVISION**

On July 23, 2018 the Planning Board heard the above-referenced request and made the following vote:

Recommendation to the Town Council to:

☒ approve the request with the conditions as noted within the staff report.

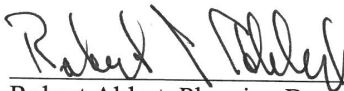
☒ approve the request with the following modified or added conditions:

~~no~~ - Approval of waivers of curb - and - gutter
and sidewalk

☐ deny the request.

Recommendation(s) made this 23rd day of July, 2018 while in regular session.

Signed:



Robert Ahlert, Planning Board Chair



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

New Business

Item Title

Resolution and Agreement Conditions for 2018 GHSP Grant for PD

Presenter *(Name & Title)*

Richie Herring, Police Captain

Summary/Description

PD is requesting council to enter into an agreement with the Governor's Highway Safety Program for continued consideration for the 2018 GHSP Grant awardable on October 1, 2018.

Requested Action

Approval

Additional Documents To Be Included in Agenda Packet

Resolution / Agreement of Conditions

North Carolina Governor's Highway Safety Program
LOCAL GOVERNMENTAL RESOLUTION

WHEREAS, the The Clayton Police Department (herein called the "Agency")
(The Applicant Agency)
has completed an application contract for traffic safety funding; and that The Clayton Town Council
(The Governing Body of the Agency)
_____ (herein called the "Governing Body") has thoroughly considered the problem identified and has reviewed the project as described in the contract;

THEREFORE, NOW BE IT RESOLVED BY THE The Clayton Town Council IN OPEN
(Governing Body)
MEETING ASSEMBLED IN THE CITY OF Clayton, NORTH CAROLINA,
THIS ____ DAY OF _____, 20 18, AS FOLLOWS:

1. That the project referenced above is in the best interest of the Governing Body and the general public; and
2. That _____ is authorized to file, on behalf of the Governing
(Name and Title of Representative)
Body, an application contract in the form prescribed by the Governor's Highway Safety Program for federal funding in the amount of \$ 101,449 to be made to the Governing Body to assist in defraying
(Federal Dollar Request)
the cost of the project described in the contract application; and
3. That the Governing Body has formally appropriated the cash contribution of \$ 17,903 as
(Local Cash Appropriation)
required by the project contract; and
4. That the Project Director designated in the application contract shall furnish or make arrangement for other appropriate persons to furnish such information, data, documents and reports as required by the contract, if approved, or as may be required by the Governor's Highway Safety Program; and
5. That certified copies of this resolution be included as part of the contract referenced above; and
6. That this resolution shall take effect immediately upon its adoption.

DONE AND ORDERED in open meeting by Mayor Jody McLeod
(Chairperson/Mayor)

ATTESTED BY Kimberly A. Moffett
(Clerk)

SEAL

DATE _____



Town Council Agenda Cover Sheet

Meeting Date

August 6 2018

Agenda Location

New Business

Item Title

Sesquicentennial Advisory Committee Resolution

Presenter

Stacy Beard, Public Information Officer

Summary/Description

Town Council will consider a resolution to form a Sesquicentennial Advisory Committee to assist in the planning for the 150th Anniversary of the Town of Clayton's founding on April 12, 1869. As was done 50 years ago, a committee of dedicated residents, business owners and community leaders formed a committee to guide the celebration of this historic milestone. As in the Centennial celebration, there will be a host of subcommittees incorporating numerous other interested members of the community. The Town of Clayton has budgeted \$30,000 for a year-long celebration of the town's founding beginning with a kick-off event on or around April 12, 2019. Town Council will consider using \$10,000 of that funding to hire a temporary event planner to dedicate their attention to helping organize the many facets of this community-wide celebration. The Mayor has invited a cross-section of the community to be part of the Advisory Committee and their first meeting is being set for Tuesday, August 7th at 6 p.m. in Town Hall. The Council is looking forward to numerous future public meetings to gather input and volunteers who will help to make this 150th Celebration a memorable and diverse celebration of Clayton's history and exciting future!

Requested Action

Approval

Additional Documents to be Included in Agenda Packet

Sesquicentennial Advisory Committee Resolution
Sesquicentennial Event Planner Job Listing

**RESOLUTION OF THE CLAYTON TOWN COUNCIL
CREATING THE SESQUICENTENNIAL ADVISORY COMMITTEE**

WHEREAS, Town of Clayton was incorporated as a Town on April 12, 1869; and

WHEREAS, beginning April 12, 2019, the Town will celebrate its 150th anniversary as a town, and our rich history has contributed to the Town's identity and quality of life; and

WHEREAS, in the Town Council seeks to deepen a sense of place and community identity; and

WHEREAS, the Town is hiring a part-time special event coordinator to help organize events; and

WHEREAS, the Town Council intends to engage the community in planning for the celebration.

NOW THEREFORE, BE IT RESOLVED that the Town of Clayton Town Council hereby establishes a Sesquicentennial Advisory Committee or SAC, with the necessary staff liaison assigned by the Mayor & Town Manager, with the following duties and responsibilities:

- 1) To serve in an advisory capacity to the Town Council, staff, other boards, commissions, and committees, and the residents of the Town with regard to the Sesquicentennial Celebration in the Town of Clayton; and
- 2) To collect and prioritize ideas from the whole community, develop proposals and make recommendations to the Town Council regarding the Sesquicentennial Celebration; and
- 3) To assist, as needed, with the implementation of the Sesquicentennial Celebration plans once approved by the Town Council.

BE IT FURTHER RESOLVED, that this Sesquicentennial Advisory Committee shall be representative of the community and businesses of the Town of Clayton and seeks to involve all members of our Town with knowledge, interest in, and/or involvement in our Town's history and growth; and that the Town Council's intention is to appoint an initial group of seven to ten individuals to serve as members of the committee.

BE IT FURTHER RESOLVED, that this committee will dissolve upon conclusion of its mission and duties as determined by the Town Council

Duly adopted this the 6th day of August, 2018 while in regular session.

Jody L. McLeod
Mayor

ATTEST:

Kimberly Moffett, CMC, NCCMC
Town Clerk